

## Inclusion & Accessibility at Loretta

At Loretta, we believe everyone deserves easy, respectful, and reliable access to health and wellbeing support. Our app is built to serve people with different backgrounds, abilities, and levels of health literacy.

To make this possible, we design our experience with inclusion and accessibility at the center:

- Clear, simple language is used throughout the app so information is easy to understand.
- Flexible navigation supports different levels of digital experience.
- Accessible color contrast and intuitive layouts are used throughout the app.
- Screen-reader compatibility is currently in development, and we are working toward full accessibility support.
- Respect for your identity is core to our work. You can always choose how you describe yourself.
- Support is available if something is unclear or difficult to use.

If you encounter a barrier or need additional support, please contact us at [info@loretta.care](mailto:info@loretta.care).

Your feedback directly helps us improve accessibility for everyone.