

# Chapter 1. Requirements Engineering Process

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# Outline

- 1 Requirements Engineering
- 2 Others Models for Requirements Engineering Process
- 3 Catalogue of Requirements

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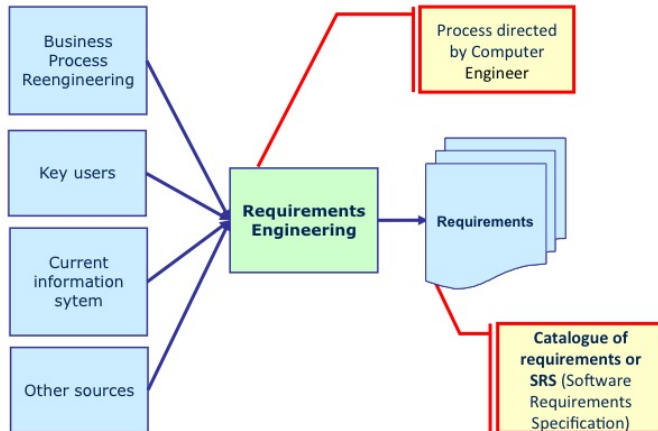
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# Concept of Requirement

## What is a requirement?

A condition that the system have to accomplish or a feature needed for the system in order to do its functionality in order to achieve the defined objectives and taking into account the restrictions

# Origin of the Requirements



# Example of Requirements

**Exemple:** definició dels requisits d'un sistema informàtic de gestió de RRHH.

- El sistema ha de permetre crear, modificar i esborrar informació dels empleats<sup>1</sup>.
- El sistema ha de permetre crear i modificar els contractes dels treballadors.
- El sistema calcularà a partir de la informació dels contractes l'import de la nòmina per a cada empleat.
- El sistema ha de permetre registrar i modificar les baixes per malaltia.
- El sistema ha de proporcionar funcionalitat per generar els informes mensuals de baixes per malaltia.
- El sistema ha de permetre generar la documentació relativa a les assegurances socials (TC1 i TC2).
- El sistema ha de proporcionar funcionalitat per tal de gestionar els convenis.
- El sistema ha de permetre gestionar el procés de selecció de personal.
- El sistema ha de permetre gestionar la formació dels empleats.
- El sistema ha de permetre gestionar els plans d'incentius.

# Requirements Engineering

## What is requirements engineering?

It is a discipline of the Software Engineering that supports Computer Engineers to

- Understand better the problem to solve
- Define the computer solution to solve it
- Perform tasks for defining requirements using the convenient techniques

# Requirements Engineering Process

- 1 Statement
- 2 Elicitation
- 3 Elaboration
- 4 Negotiation
- 5 Specification
- 6 Validation
- 7 Management



# Statement

- To redefine the general objective of the computer system development
- To define the scope of the future computer system from
  - Functional viewpoint
  - Organisational viewpoint
  - Computational viewpoint
- To identify and specify restrictions
  - Time
  - Economy
  - Human resources
  - Technology
- To define the development and exploitation environment

# Elicitation

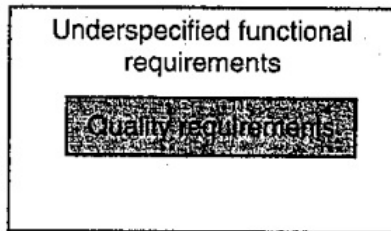
- To identify key users
- To collect information on requirements using different techniques

# Elaboration

- To improve, refine and analyse the collected information
- To organise the requirements according to [Pohl 2010]
  - **Functional requirements:** services that the system should to provide
    - **Data perspective:** to document which kind of information to introduce, to extract and to save
    - **Functional perspective:** to document the main functions of the system
    - **Behavioural perspective:** to document the overall behaviour of the system and its different states
  - **Quality requirements:** a quality property of the entire system or a system component, service, or function
  - **Constraints:** an organisational or technological requirement that restricts the way in which the system shall be developed
    - Affecting the system
    - Affecting the development process

# Elaboration: non-functional requirements?

Non-functional  
requirements =



# Elaboration: quality requirements

- Important to users
  - Availability
  - Efficiency
  - Flexibility
  - Integrity
  - Interoperability
  - Reliability
  - Robustness
  - Usability
- Important to developers
  - Maintainability
  - Portability
  - Reusability
  - Testability

# Negotiation

- To obtain the list of requirements classified by types
- To prioritise requirements
- To estimate costs and risks
- To solve conflicts

# Specification

- To document requirements
  - To show only external behaviours of the system, the future system vision for the users
  - To describe exhaustively the conditions that needs to accomplish the system to achieve the defined objectives and scope, and taking into account restrictions

## Specification: features of requirements statement

- **Unambiguous:** it doesn't allow different interpretations
- **Verifiable:** you can 'measure', check compliance
- **Consistency:** a requirement cannot have any conflict with any other





# Specification: result

- Catalogue of requirements or SRS (Software Requirements Specification)
  - It is not a design document
  - Must include an index or table of contents, introduction and glossary
  - It should be easily modified and complete
  - It will be present throughout the life cycle of software

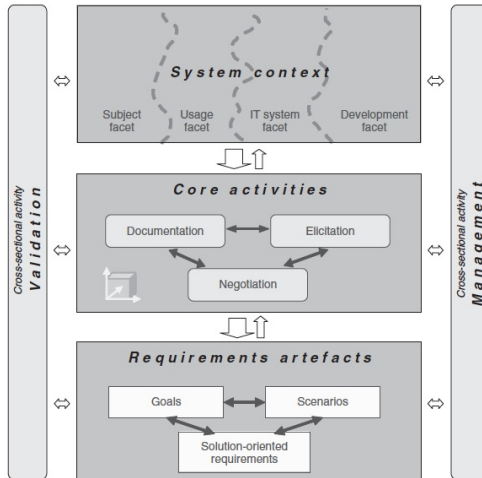
# Validation and Management

- To joint review with key users
- To modify SRS as a useful document throughout the life cycle of software

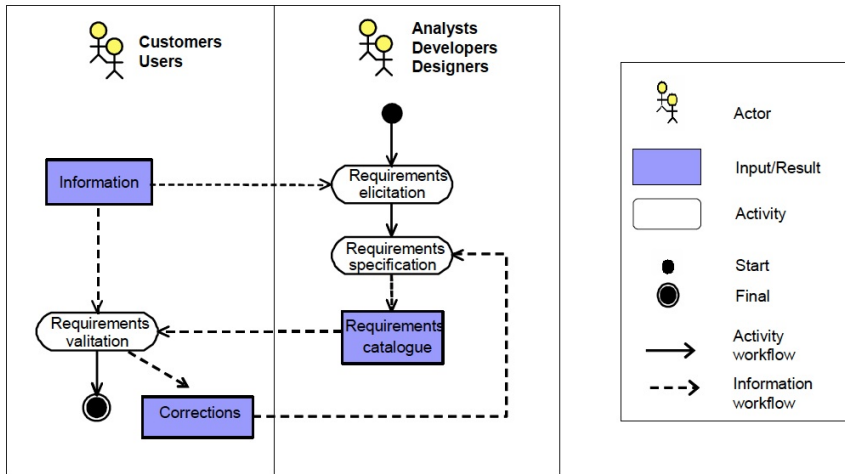
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# Requirements Engineering Process [Pohl 2010]



# Requirements Engineering Process [Escalona 2004]



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# Objective

- To show only external behaviour of the system, the view that future users have on the system
- To show what should perform the system without specifying the form or the way in which it is carried out (it is not a design document, but may take into account the needs of generic hardware)
- To be a reference document throughout the life cycle of software, so it should be easily modifiable



# Content

- Possible restrictions on the operation of the system that are needed to consider for the design
- A table of contents, glossary of used terms, and possible changes in anticipation of requirements initially defined

## To be used as a ...

- Reference when performing system maintenance
- Reference document for analysts and developers throughout the software life cycle
- Contract to establish the product that is expected to develop, so your content must have the approval of the users and managers of the involved areas

# Organisation

- ① Index
- ② Introduction
- ③ Review the overall objective of the project
- ④ Definition of the scope: functional, organisational and computational
- ⑤ Definition of the development and exploitation environment
- ⑥ List classified by type of the requirements
  - Functional requirements: data, functional and behavioural perspective
  - Quality requirements
  - Constraints
- ⑦ Templates for the requirements specification
- ⑧ Glossary

