



























LAPCHICHE



Amplifon

Full-time \cdot 2 yrs 2 mos

Business Application Specialist

May 2024 - Present · 1 yr 6 mos Barcelona, Catalonia, Spain · Hybrid

- Led the end-to-end integration and migration of 20K+ customer records from M&A acquisitions into Salesforce, implementing...
- Customer Relationship Management (CRM), Salesforce.com Development and +9 skills



Ticket Classifier LLM Tool.png

Global Data Science Specialist

Jan 2024 - May 2024 \cdot 5 mos Greater Milan Metropolitan Area \cdot Hybrid

- Spearheaded an Al-powered project that leveraged Google Cloud's Vertex Al and Gemini to analyze call center performance, generating...
- Google Cloud Platform (GCP), Google Gemini and +5 skills



Google x Amplifon - GenAl.png

Global IT End-User Technology Jr. Specialist - Graduate Program

Sep 2023 - Dec 2023 · 4 mos Milan, Lombardy, Italy · On-site

- Led the global digitalization of in-shop contract signing, introducing digital signature solutions to combat an unsustainable printing process...
- ♥ Project Management, Digital Signatures and +5 skills



Green IT.pptx



Innovation Jr. Consultant

MAPEGY · Full-time

May 2022 - Sep 2023 · 1 yr 5 mos

Berlin, Germany · Hybrid

- Improved client technology scouting efficiency by 30-40%, reducing average research time from 20+ hours to under 12 hours per project,...
- **▽** Technology Consulting, Technology Scouting and +1 skill



BSI Junior IT Consultant

BSI Bocconi - Build Sustainable Innovation

Sep 2021 - May 2022 · 9 mos Milan, Lombardy, Italy

▽ Technology Consulting



Junior Consultant

Boomerang Innovation Service Network · Full-time

Jul 2019 - May 2020 · 11 mos Tehran Province, Iran

Boomerang is the third member of an open innovation system and its mission is to connect the solution seekers and solution providers in...



Research Assistant

. آزمایشگاه تعامل انسان و رباتTaarLab: Human and Robot Interaction Laboratory . Internship

Jul 2018 - Nov 2018 · 5 mos Tehran, Tehran Province, Iran

TaarLab aims at innovating and collaborating at the robotics research and industrial automation....

Education







Università Bocconi

Master's degree, Economics and Management of Innovation and Technology

2021 - 2023

Major in Big Data & Business Analytics

▼ Team Leadership



Iran University of Science and Technology

Bachelor of Science - BS, Mechanical Engineering Sep 2016 - Jul 2021

Licenses & certifications







LLM Engineering: Master Al, Large Language Models & Agents

Udemy

Issued Sep 2025

Credential ID UC-54c1d12c-5480-418a-962d-bd925d0b771e

Show credential ♂

▽ Large Language Model Operations (LLMOps), Al Automation and +7 skills

In-Company Training Abroad-Frankfurt

Università Bocconi

Issued Jun 2023

Credential ID KKbNCYmPRwufV85KPcngsA

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