

Loucif Mohamed nidal E

Junior Data Analyst

Analytical and detail-oriented professional transitioning into Data Analytics, certified by Google with practical experience in data cleaning, visualization, and storytelling. Strong background in operations, reporting, and customer data insights from aviation and business roles. Passionate about transforming data into actionable insights that support efficient, evidence-based decisions.



Experience

Customer Service Specialist

Qatar Airways / Qas

May 2024 - Present

- Supported operational decisions through daily passenger data tracking and performance reports.
- Collaborated across teams to improve efficiency and service processes using data-driven insights.

Insurance Officer

Alliance Assurance Algeria / Tebessa

Sep 2021 - Apr 2024

- Analyzed client and policy data to identify sales trends and improve customer retention.
- Contributed to marketing data tracking and reporting for campaign performance.

Inventory and Finance Manager

Tizi Roulements Algeria / Tizi Ouzou

Jan 2016 - Jul 2018

- Maintained stock and financial data records to ensure accuracy and minimize losses.
- Applied Excel analytics to monitor supplier performance and optimize stock flow.

Education

Bachelor In Anthropology : Human Sciences and Sociology

Larbi Tebessi University Algeria

Sep 2018 - Aug 2021

Google Data analytics professional certificate

Google

Jun 2024 - Nov 2025

Certifications & Courses

DG awareness for airside and terminal & Safe manual

Basic Security awareness training - QR

Aviation security threat receipt - QR

Ask Questions to Make Data-Driven Decisions - Google

Prepare for Data Exploration - Google

Process Data From Dirty to Clean - Google

Analyze Data to Answer Questions - Google

Share Data Through The Art of Visualisation - Google

Data Analysis With R Programming

Contact Information

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Phone

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Languages

Arabic

Native

English

Advanced. IELTS

French

Advanced

Skills

Spreadsheets (Excel, Google Sheets)

Communication

SQL

R Programming & RStudio

Data Visualization

Data Cleaning & Preparation

Analytical Thinking

Statistical Analysis/ Correlation / regression

Data Storytelling

Data Ethics & Governance

Collaboration & Leadership

ggplot2 visualization

Tableau software

Presenting insights visually and verbally for non-technical stakeholders

Data-Driven Decision-Making

Data collection & Data Processing

Business Analytics