

Sarah Ferguson



Job Title

Florist

Age

51

Highest Level of Education

S5 - (year 11)

Preferred Method of Communication

In person meetings
Letters

Goals or Objectives

Go back to school
Get a higher level qualification to progress her career

They Gain Information By

News paper
News
Word of mouth

Biggest Challenges

Limited technology skills
Traveling around Govan
Partly disabled due to age

Description

Sarah left school early and now wants to go back to further her career. She has low experience with technology and the internet. She wants help understanding what courses there are and what the requirements and work loads for each one are.

