



# Business Understanding Milestone

## BGET - Data Driven Analytics Tool for Breda Guardians Esports



# 1. Executive Summary

## The Problem

- Long manual reviewing times (3-4 hours)
- Lack of physiological data integration
- Limited software usage

Consequence -> Missing insights that improve performance

## Our Solution: Upgraded Play-O-Meter

- One platform combining all data sources
- Turn data into automated action points
- Cheap and effective e-sport coaching



## The Problem

**3-4** hours per match  
manual review by BUAs coaches

- ✗ Still can't connect player **stress/focus** to game decisions
- ✗ Result: Missing the insights that actually improve performance



## Our Solution: Upgraded Play-O-Meter

- ✓ One dashboard combining **3 data streams**

**Game Telemetry**  
KDA, positioning,  
economy



**Video Recordings**  
Replays, comms



**Physiological**  
HRV, eye tracking

- ✓ Shows **WHY** players make decisions, not just what happened
- ✓ Cost-effective alternative to expensive coaching staff
- ✓ Automated insights = faster training improvements



Unified Performance Intelligence Platform

## 1. Executive Summary

### Value Delivered

- Less video review time
- Measurable performance gains
- Potential lead in esports research

### What We Need

- Stakeholder Access
- Sensors & development
- Occasional pro team access

### Bottom Line:

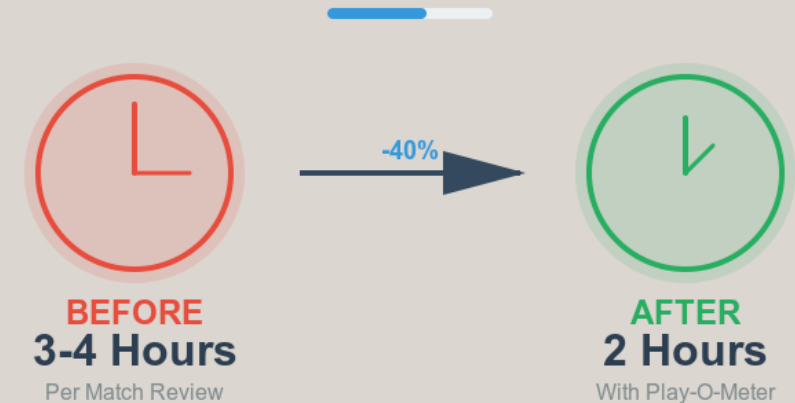
Transform complex data into simple coaching insights

### Value for Every Stakeholder



*Creating win-win outcomes through innovative esports analytics*

### 40% Time Savings in Video Review



## KPI'S

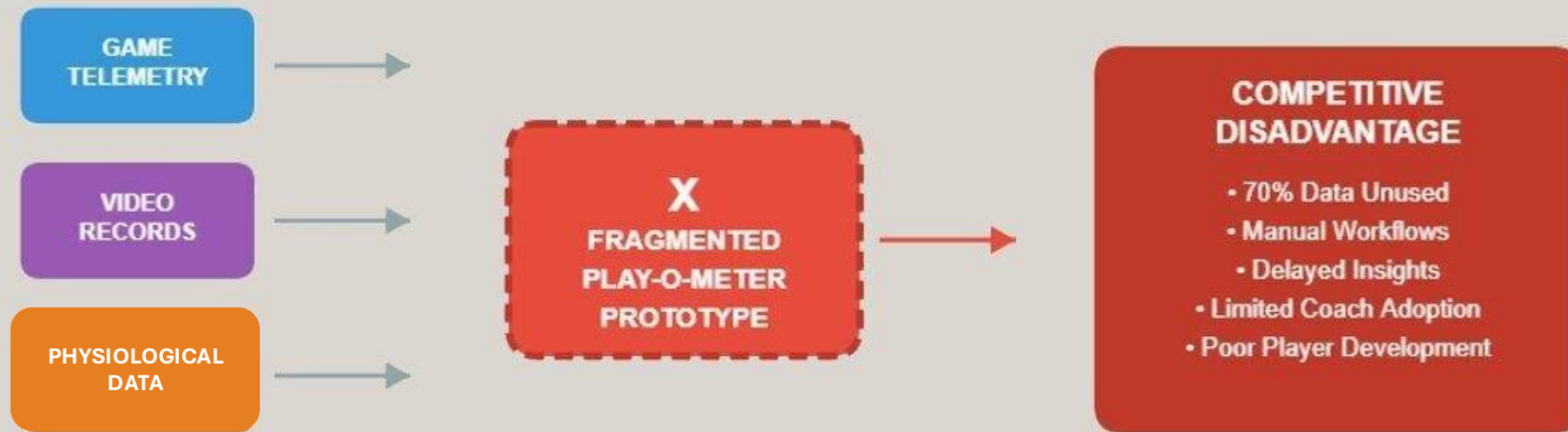
| KPI                      | Primary Data   | Secondary Data                       |
|--------------------------|----------------|--------------------------------------|
| Decision-Making Speed    | Game recording | Speech-to-text                       |
| Reaction Time            | Game recording | Keypress                             |
| Focus and Attention      | Gaze data      | Game recording                       |
| Communication Efficiency | Speech-to-text | Game recording                       |
| Team Cohesion            | Game recording | Speech-to-text<br>Post Questionnaire |
| Consistency              | Emotion        | Speech-to-text<br>Post Questionnaire |

|                       |             |                      |
|-----------------------|-------------|----------------------|
| Manual Reviewing-Time | A/B Testing | Post review feedback |
| Player Positioning    | API Data    | Game recording       |



## 2. Problem Understanding & Research Insights

### The Analytics Gap Problem



*Data-rich but insight-poor: The gap between available data and actionable coaching intelligence*

## 2. Problem Understanding & Research Insights

### Key Findings

#### Performance:

- Professional e-sports see **10-15% performance gains** <sup>(1)</sup>
- Research validates physiological-gameplay correlation in multi-model data <sup>(2)</sup>
- Industry confirms market shift toward comprehensive toolkits <sup>(3)</sup>

#### Technical Feasibility:

- Riot Games API supports **sub-100ms** latency telemetry extraction <sup>(4)</sup>
- GDPR Article 9 compliance for physiological data <sup>(5)</sup>
- BUas computational resources

#### Current Deficiencies:

- **70% data underutilisation** due to accessibility barriers
- **15+ weekly hours** manual data compilation across coaching staff

## 2. Problem Understanding & Research Insights

### Evidence Supporting Project Need

#### Competitive Analysis:

- Analytics adoption -> Better tournament ranking <sup>(6)</sup>
- Current **52%** match **win rate** versus competitors

#### Organizational Impact:

- **24-48** h post-match analysis delay limits tactical adaptation capabilities
- Player development shows **8%** seasonal **improvement** versus **15-20%** industry benchmarks

#### Strategic Value:

- Aligns with BUas priorities in applied gaming research and esports innovation
- Target improvements: **40%** reduction in manual processing time, **75%** user adoption, sub-2-second dashboard response

### 3. Proposed Approach & Methodology – Research Methodology and Approach

#### Biometric Collection:

- Heart rate sensors
- Eye tracking device
- Webcam-based facial emotion classification

#### Gameplay & Communication:

- OBS API
- Audio recording with speech-to-text transcription
- Riot API integration

#### Data Pipeline:

- Multi-threaded Python synchronization across all streams
- Server-Side Processing





### 3. Proposed Approach & Methodology – Research Methodology and Approach

Separate pipelines for qualitative/quantitative data

#### **Quantitative Data Sources:**

- Heart rate (BPM measurements)
- Reaction time (milliseconds)
- Eye tracking coordinates (pupil position data)
- Timestamp data
- Game performance statistics (K/D ratios, damage dealt)
- Game replay files

#### **Qualitative Data Sources:**

- Video feed
- Communication transcript
- Emotion classifier output
- Keypresses
- Match metadata (game mode, map names, character/agent selections)
- Eye tracking gaze patterns (fixation locations, scan paths)

### 3. Proposed Approach & Methodology – Research Methodology and Approach

#### Quantitative Data Sources:

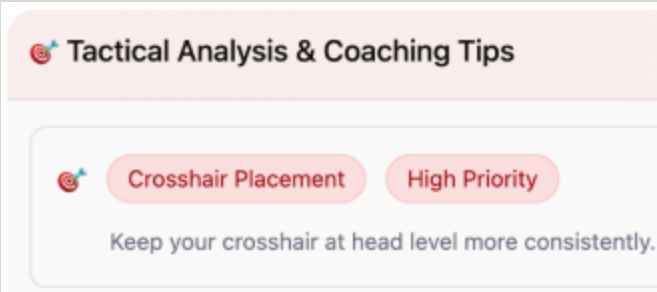


#### Qualitative Data Sources:

|         |  |  |  |  |
|---------|--|--|--|--|
| [00:05] | ROUND START - Pistol Round (Attack)  |  |  |  |
| [00:08] | [Phoenix_Mike] [confident] "Alright team, let's rush A site hard and fast" |  |  |  |
| [00:12] | [Sage_Anna] [calm] "I'll wall off long A, watch for rotates"               |  |  |  |
| [00:15] | [Jett_Carlos] [excited] "I'm dashing in first, trade me if I die"          |  |  |  |
| [00:18] | GAME EVENT - Sage wall deployed (A Long)                                   |  |  |  |
| [00:22] | [Omen_Dave] [focused] "Smoking heaven, go go go!"                          |  |  |  |
| [00:25] | GAME EVENT - Omen smoke deployed (A Heaven)                                |  |  |  |
| [00:28] | [Jett_Carlos] [intense] "Contact A site! Two players default!"             |  |  |  |
| [00:31] | GAME EVENT - Jett_Carlos eliminated Cypher_Energy1 (Headshot)              |  |  |  |
| [00:32] | [Phoenix_Mike] [pumped] "Nice shot! I'm flashing over the box!"            |  |  |  |
| [00:35] | GAME EVENT - Phoenix flash deployed  |  |  |  |

### 3. Proposed Approach & Methodology – Transforming Data into Actionable Performance Insights

#### 1. Game Telemetry & CV Integration



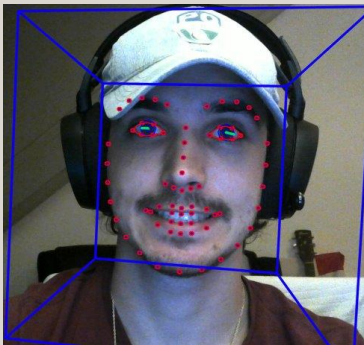
**In Game API data** – visualized in dashboard

**In Game CV Model** – recognizes team and enemy players

**Camera CV Model** – emotion recognition for situational reaction validation

**Eye Tracker** – insights on player visual awareness

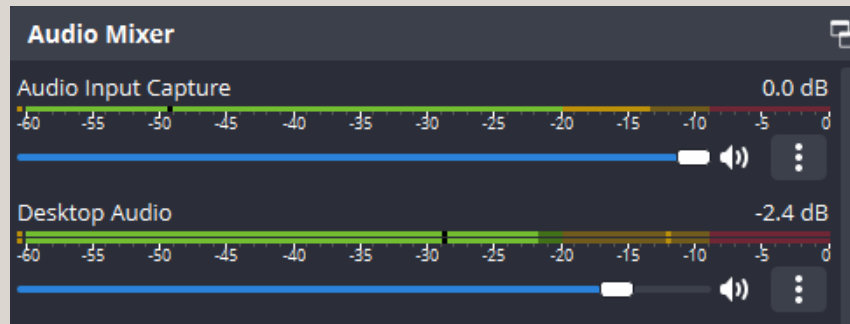
#### 2. Physiological Data Application



| unix_time | gaze_screen_x | gaze_screen_y |
|-----------|---------------|---------------|
| 1,75E+09  | 214.0         | 242.0         |
| 1,75E+09  | 1189.0        | 1030.0        |
| 1,75E+09  | 1192.0        | 1026.0        |
| 1,75E+09  | 1190.0        | 1024.0        |
| 1,75E+09  | 1194.0        | 1024.0        |
| 1,75E+09  | 1192.0        | 1024.0        |

### 3. Proposed Approach & Methodology – Transforming Data into Actionable Performance Insights

#### 3. Communication Analysis

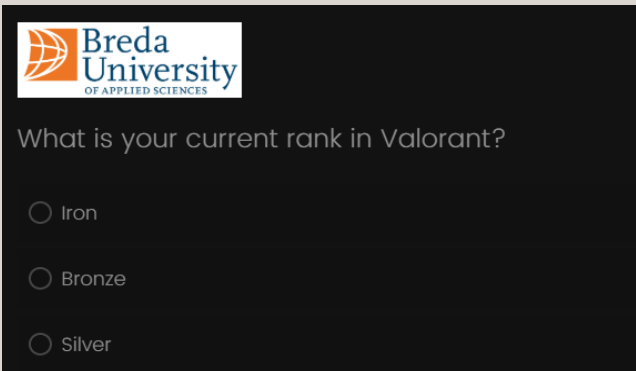


**Survey Results** – by asking players what they want to see we aim to bring the best product

**Pro Coach Input** – approach and result validation from industry specialists

**Player Communication Transcripts** – communication presence tracking for critical moments

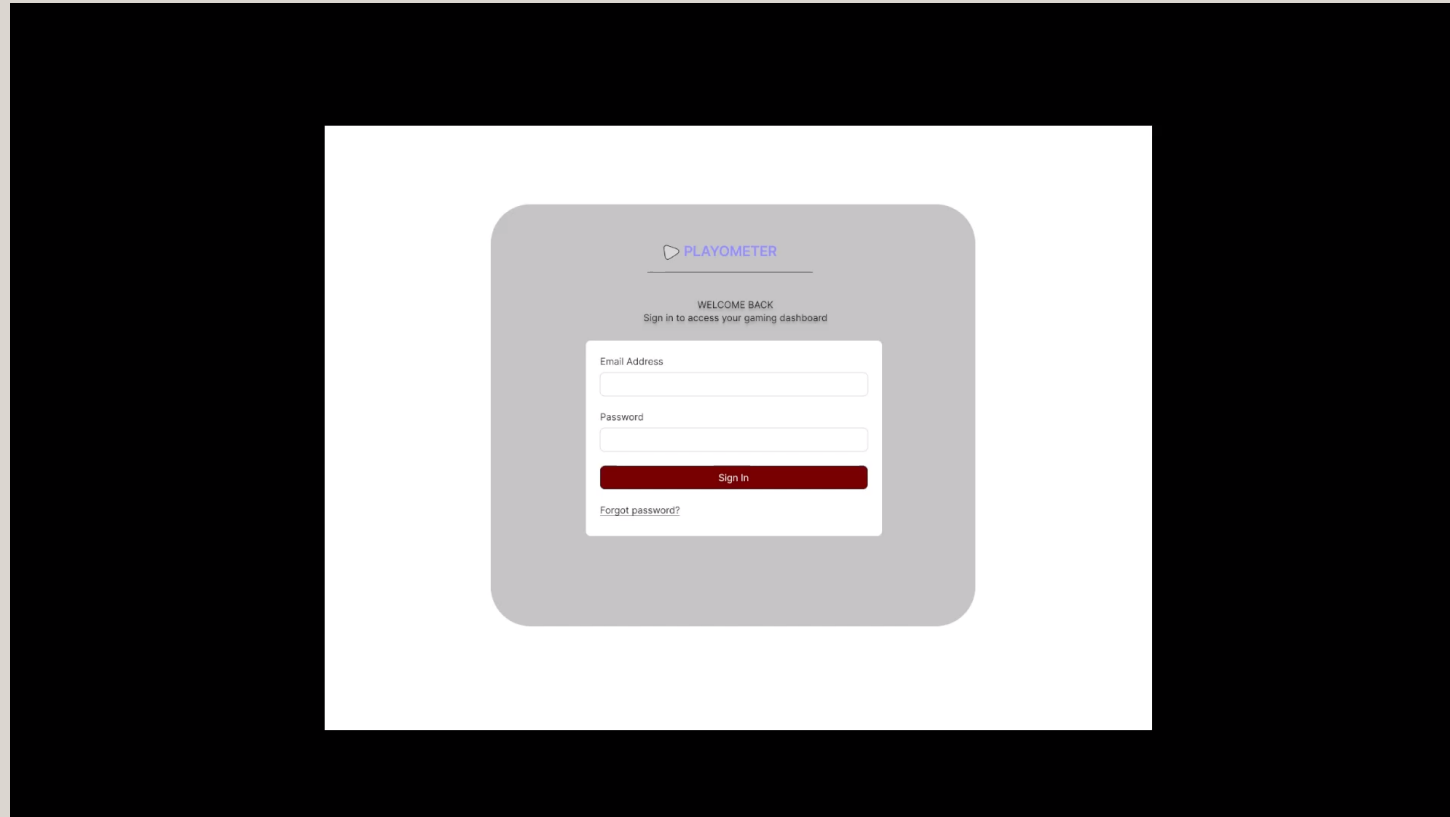
#### 4. Validation & Refinement



The screenshot shows a survey form from Breda University of Applied Sciences. The question is 'What is your current rank in Valorant?'. There are three radio button options: Iron, Bronze, and Silver.



### 3. Proposed Approach & Methodology – Performance Insight App Drafts



Explore for yourself - <https://www.figma.com/proto/8OIPQFKXrDJo2phddnRPoG/Untitled?page-id=0%3A1&node-id=11-4470&p=f&viewport=460%2C280%2C0.15&t=QS3w2p58nqnqxulq-1&scaling=min-zoom&content-scaling=fixed&starting-point-node-id=11%3A4470>

## 4. Business Requirements Document Overview

### What is the BRD:

Defines the goals, scope, and success criteria.





### Project Objective:

**Deliver a real-time, coach-friendly analytics ToolKit**

### Success Criteria:

- Dashboards load swiftly with **high data accuracy**.
- At least **one competitive match** successfully analysed using the system.

## 5. Resource Requirements & Risk Management

|                    |   |
|--------------------|---|
| Hardware & Toolkit | Eye-tracker        |
|                    | Webcam             |
|                    | Heart-rate sensor  |
|                    | Workstations/PCs   |
| Software & Tools   | <b>Play-O-Meter GitHub repository</b> – foundation for data collection and syncing                  |
|                    | <b>Riot API &amp; OBS</b> – post-match data   |
|                    | <b>Python libraries</b> – preprocess and clean signals  |
|                    | <b>Dashboard frameworks</b> – develop visual, coach-friendly interfaces                             |

### Stakeholder Access

- Breda Guardians players and coaches for testing, scrim participation, and feedback.
- Support from mentor for technical guidance and scope alignment.
- Lectures and domain knowledge in areas such as physiology, communication, coordination, and player performance.

## 5. Resource Requirements & Risk Management

### Key Risks and Mitigation:

- **Scope creep (High):** Expanding beyond the 18-week window.  
→ Define MVP, use agile sprints, apply formal change control.
- **Data Granularity (High):** API timelines can be too coarse for detailed play breakdowns.  
→ Post-match workflow, replay parsing and screen/video capture for accuracy.
- **Stakeholder availability (Medium):** Coaches/players unavailable due to scrimmages/tournaments.  
→ Align testing with training schedules, flexible sessions, early commitments.
- **Usability and adoption (Medium):** Coaches find dashboards too complex.  
→ Iterative feedback, usability testing, follow dashboard design best practices.





## 6. Next Steps – Work Distribution

We distributed the project in different sections.

A team is assigned per section as follows:

### Project Managers

Endijs (main)  
Kamil (assistant)

Supervises teams, manages DevOps, and ensures clarity for stakeholders.

### App Team (A)

Rachit (Valorant)  
Endijs (LoL)

Common app setup, developing game-specific UIs to compare approaches. Connect with Data Team using different game and replay systems

### Data Team (B)

Kees (Valorant)  
Tiago (Valorant)  
Raf (LoL)  
Jack (LoL)

Refining the OBS toolkit and collecting in-game data for player analysis and future model training. The team will distribute tasks evenly.

### Research Team (C)

Kamil (Valorant)  
Louie (LoL)

Focuses on future planning, setting up an annotation system for the second semester. They also handle documentation and research to make the project clear for future teams and explore modeling.

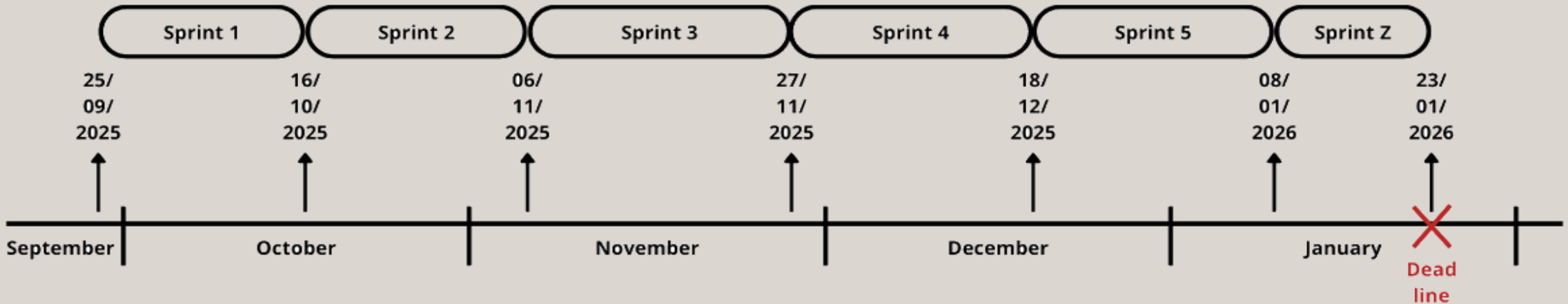
We believe splitting up into smaller groups will increase our productivity.

We will continuously help each other out and work together as one big team.

## 6. Next Steps – Timeline Management

We plan to work using 3-week sprints.

That means we need specific deliverables for each sprint.



At each end of a sprint, we will plan the next one the same day.

Those will immediately be shared with our stakeholders.

## 6. Next Steps – Deliverables

Our first technical sprint began previous week, until 16 October.

Deliverables for this sprint are set.

## Sprint 1 - Deliverables

### App Team (A)

Rachit (Valorant)  
Endijs (LoL)

#### **Web App Skeleton**

Basic web app structure with core pages set up.

#### **User Management PoC**

Differentiate player/coach accounts.

#### **Replay Viewer PoC**

Load & display video placeholders.

### Data Team (B)

Kees (Valorant)  
Tiago (Valorant)  
Raf (LoL)  
Jack (LoL)

#### **OBS Automation PoC**

Auto-start/stop recording with game.

#### **Timestamp Mapping PoC**

Link game timestamps to video recording.

#### **Initial Data Pipeline**

Structured extraction of key in-game data and physiological data.

#### **Toolkit simplification PoC**

Automate the use and setup of the current ToolKit.

### Research Team (C)

Kamil (Valorant)  
Louie (LoL)

#### **Annotation System Proposal**

Detailed plan & tool choice.

#### **Annotation Test Results**

Initial test run and findings.

#### **Training Data Plan**

How to use Data Team's output for future models.

#### **Handover Plan V1**

Outline documentation & future recommendations.



## 7. Additional Project Suggestion – Sim Racing/ Drifting

Sim Racing/ Drifting interest provides additional **research potential**

### Problem -

General difficulty of learning sim racing

### Solution -

AI Coach for analysing runs and giving first hand feedback on how to improve

- This will help anyone improve
- Easily approachable, as there are set success criteria (Drift Masters 2024 Rulebook)
- Translatable from main project to both racing and drifting competitions





## 7. Additional Project Suggestion – Sim Racing/ Drifting

Here is how we plan on attacking the project:

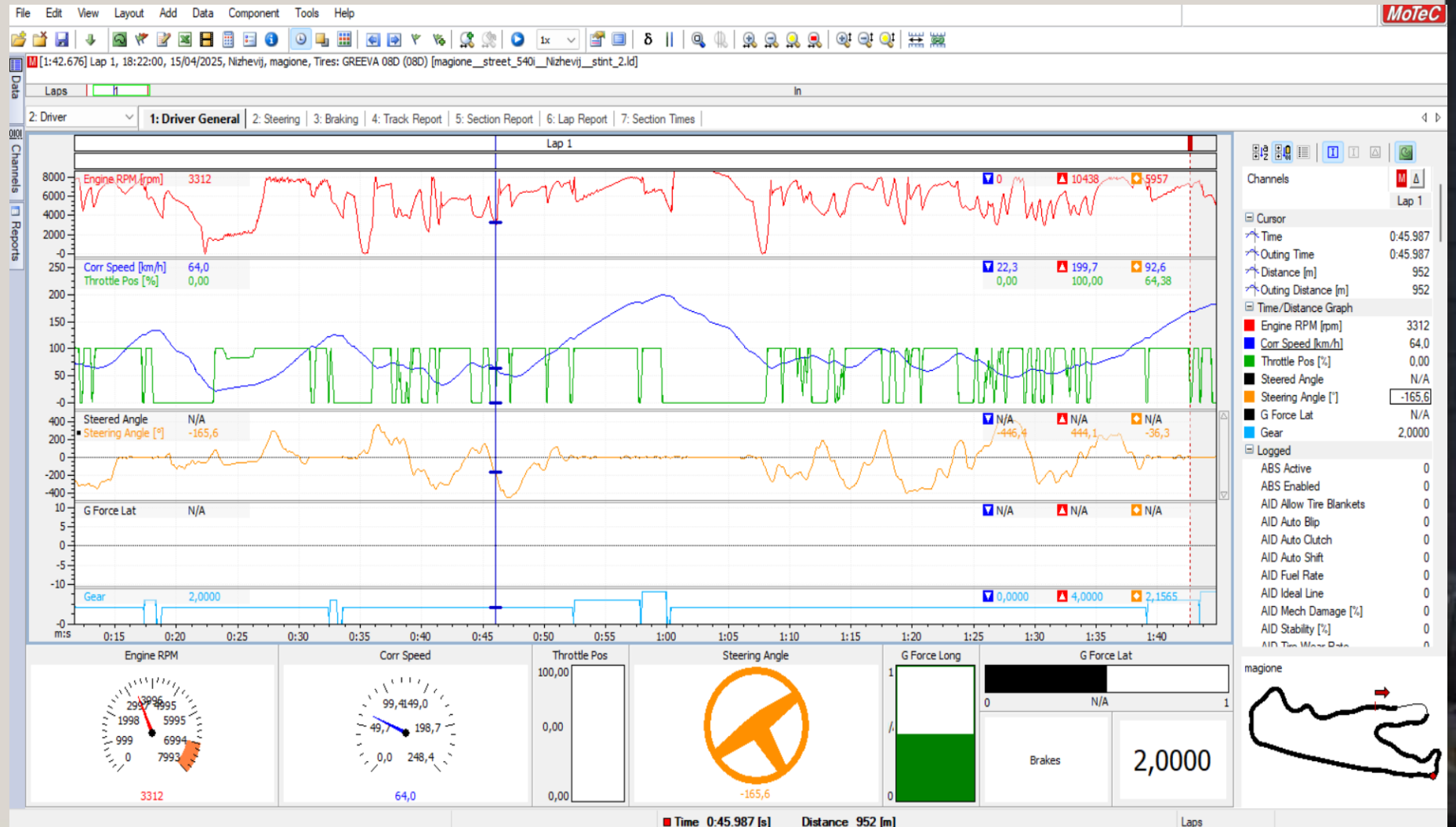
4 hours / week

56 hours total

The data collection pipeline is ready, we will focus on:

- Annotation system Prio. 1
- Data collection (best runs) Prio. 2
- Modelling Prio. 3

We can't promise a fully functional model, but we will work towards best results.



## 8. Sources

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7. SkyQuest. (2024). *Esports market size & share | Industry growth [2032]*. <https://www.skyquestt.com/report/esports-market>

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