



# EUGENIO G. GALAMAY III

**Address:** Minante 1, Cauayan City, Isabela

**Phone:** 09096876798

**Email:** galamayeugenioiii@gmail.com

## SUMMARY

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Detail-oriented and motivated Computer Science graduate with hands-on experience in technical support, web development, and database management. Skilled in troubleshooting hardware/software issues, developing web systems, and maintaining network reliability. Experienced in applying Agile and SDLC methodologies to deliver efficient solutions. Passionate about providing customer-focused IT support and creating effective digital tools that improve productivity and user experience.

## TECHINANICAL SKILLS

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- **Technical Support & Troubleshooting:** Windows OS, Linux, Remote Desktop Tools, Microsoft Office, Google Workspace
- **Networking:** Internet Connectivity Setup, Router Configuration
- **Databases:** SQL, MongoDB, PostgreSQL
- **Programming (Exposure):** Java, Python, C#
- **Web Development:** HTML, CSS, JavaScript
- **Other:** Graphic Design (Canva, Adobe), Video Editing
- **Methodologies:** Agile, SDLC (Scrum, Collaboration Tools)

## TECHNICAL EXPERIENCES

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### Department of Information and Communication Technology Region II

#### IT Intern — June 2024 – August 2024

- Provided troubleshooting support for computers and laptops, ensuring minimal downtime.
- Diagnosed and resolved hardware/software issues to improve system reliability.
- Developed and implemented the front-end of a Job Order Website, streamlining request submissions and improving efficiency.
- Created graphic designs and promotional videos for events, increasing engagement and visibility.
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## EDUCATION

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### College

#### Cagayan State University – Carig Campus

Bachelor of Science in Computer Science

Graduated: July 2025

## CERTIFICATES

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Technical Support Fundamentals – Google

September, 2025