

Louis Eiden.

Junior Web Developer

SUMMARY

As an aspiring and proactive Junior Web Developer, I am passionate about creating innovative and engaging web experiences. With a strong foundation in front-end and back-end development. My dedication to continuous learning drives me to stay abreast of the latest industry trends and technologies. I am adept at building responsive user interfaces and reliable server-side applications while ensuring seamless database management. A collaborative team player with a strong work ethic. Let's work together to create outstanding web solutions.



EXPERIENCE

07/2020 – 11/2021

Senior IT-Specialist | HCL-Technologies

- Analyzed Hardware and Software issues to identify troubleshooting methods needed for quick remediation.
- Documented all transactions and support interactions in Ticketing system for future reference and addition to knowledge base.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Assembly and commissioning of end user Workstation and setup of laboratory workstations and small servers
- Update Management via Windows Server Update Services WSUS

09/2019 – 07/2020

IT-Administrator | Quinn Emanuel Urquhart & Sullivan

- Authorization via Exchange Online and Active Directory.
- Maintaining server hardware and software components.
- Implementing new hardware and software solutions on both server and client sides.
- Creating step-by-step guides and documentation.
- Organizing training sessions for new employees.
- Defined and documented technical support best practices.
- Deploying updates and patches for Windows workstations.
- Configuring SCCP and SIP Cisco phones using Cisco Unified Communications Manager (CUCM).

Info

Born on 08.09.1993
In Neuss, DE
nationality: German

Contact

Schwarzengraben 1
67813 Ruppertsecken
+49 (0) 162 5998541
louiseiden.le@gmail.com ↗

Online

louiseiden.com ↗
figma.com/louiseiden ↗
linkedin.com/louiseiden ↗

Languages

German C2
English B1

Softskills

- Communication Skills
- Teamwork
- Willingness to learn
- Problem-solving
- Independent
- Adaptability
- Growth mindset

Louis Eiden.

Junior Web Developer

EXPERIENCE

08/2018 – 03/2019

IT-Support-Technician | Bechtle AG contractor at SAP Deutschland SE & Co.KG

- Troubleshooted and resolved issues with laptops and mobile devices. Created help desk tickets.
- Trained and supported end-users with software, hardware and network standards and use processes.
- Assisted customers with product selection based on stated needs, proposed use and budget.
- Installed and configured software and hardware for optimal performance.

EDUCATION

09/2005 – 07/2011

High School Diploma | Realschule Eisenberg

08/2011 – 02/2015

Professional Training as information electronics technician ↗ | Informationstechnik-Lutz

08/2015 – 07/2017

Work and Travel | Southeast Asia and New Zealand

08/2017 – 07/2018

Technical Diploma | BOS1 Ludwigshafen

11/2021 – 12/2022

Building a Tinyhouse

01/2023 – Now

Web Developer Certificat ↗ and Project Realization | Harvard's CS50 Course