

## Louis Wong

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WhatsApp/Message Available

### Professional Summary

- Dedicated and detail-oriented professional with a passion for creating safe and engaging environments, adaptable to dynamic settings such as pet care.
- Skilled in maintaining calm and positive demeanor under pressure, with strong teamwork and communication abilities in English, Cantonese, and Mandarin.
- Proven leadership in community and educational projects, with a commitment to ensuring well-being and safety in group settings.
- Enthusiastic about animals, with a keen interest in learning canine behavior and contributing to a loving environment for dogs.

### Relevant Experience

#### Teaching Tutor (History)

Sep 2023 - Jul 2024

Tsuen Wan Public Ho Chuen Yiu Memorial College, Hong Kong

- Supervised and engaged groups of students, ensuring a safe and supportive learning environment through active monitoring and conflict resolution.
- Maintained cleanliness and organization of classroom spaces, adhering to institutional standards.
- Developed and delivered interactive materials, fostering positive group dynamics and individual well-being.

#### Operations & Marketing Officer

Sep 2024 - Nov 2024

Modern Bachelor (Men's Aesthetic Studio), Hong Kong

- Managed customer engagement and workflows, maintaining a calm and professional demeanor in a fast-paced environment.
- Implemented targeted strategies to enhance client satisfaction, growing client base by 150% in three months.
- Collaborated with team members to ensure operational efficiency and high service standards.

#### Founder, Gunslinger Conflict Research Platform

2022 - Present

Hong Kong

- Led community initiatives, raising HKD 10,000+ for humanitarian causes, demonstrating strong organizational and leadership skills.
- Delivered public talks, engaging diverse audiences with clear and positive communication.

### Education

#### Graduate Certificate, Web Development - Front-End Design Expected 2026

George Brown College, Toronto, ON

- Developing skills in human-centered design and dynamic problem-solving.

#### Bachelor of Social Science (Public and International Studies)

2018 -

2024

City University of Hong Kong

- Graduated with Second-Upper Honours, GPA: 3.92 (Year 3, Semester 2).

### Skills

- **Interpersonal:** Team collaboration, conflict resolution, multilingual communication (English, Cantonese, Mandarin)

- **Operational:** Attention to detail, maintaining clean and safe environments, time management
- **Behavioral:** Calm and patient demeanor, adaptability to fast-paced settings

### **Additional Information**

- Available for flexible hours, including evenings, weekends, and holidays.
- Applying for the Etobicoke location (9 Meteor Drive).
- No professional dog care experience but eager to learn and passionate about animal welfare.