Reflective Journal – Module 03: Machine Learning Workflow

### **Understanding and Breakthroughs**

At first, the machine learning workflow seemed complicated because there were so many steps—data collection, cleaning, training, testing, and evaluating. But after running the notebook cell by cell, I started to see how each stage builds on the last.

The moment it clicked for me was when I saw how changing the model or scaling the data changed the performance results. That helped me understand that machine learning isn't just coding — it's about improving accuracy through testing and learning from mistakes. While inputting data I found myself changing numbers and rerunning the code to see the change. Of course, I got errors but I was enjoying the process

# **Challenges and Problem-Solving**

One of the hardest parts was understanding data splitting and why we need training and testing sets. I originally thought all data could be used to train, but then I saw how that caused overfitting. I learned to trust the metrics and double-check confusion matrices to see how well the model was really performing. When I got errors in Colab, I took time to read them carefully instead of guessing — this helped me learn more about debugging and Python syntax.

#### **Connections to What I Knew Before**

Before this lab, I only thought machine learning was about predictions. Now I realize it's a lot like problem solving — you have to plan, test, and analyze results just like in real-world projects. The marketing example made it easier to understand because I could connect it to how companies use data to make better decisions and reach the right customers.

## **Questions and Curiosity**

I'm still curious about how models improve when given new data over time, and how advanced models like neural networks differ from the simple ones we used. I also wonder how companies make sure their models are fair and unbiased when they use customer data.

#### **Changes in My Thinking**

I used to think machine learning was mostly math and coding, but now I see it as a creative process too. Each step requires you to think critically, test ideas, and make smart choices about what to try next.