Health Care Service Centre

User Manual

This website and the user manual were designed and created by Loy Netshiozwi.

Contents

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Short Description

The Health Care Service Centre website is a website that will be used by people who wish to book an appointment to get tested for the Coronavirus or Covid-19 virus. Once you open the website you will be given the symptoms of the virus and if you wish to get tested you should book an appointment, the you will be given the opportunity to book an appointment and if you need more information or choose to cancel, contact details are given below.

The person who views the appointments must register to be able to sign in to view the appointments.

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Pages and how they work

Open page
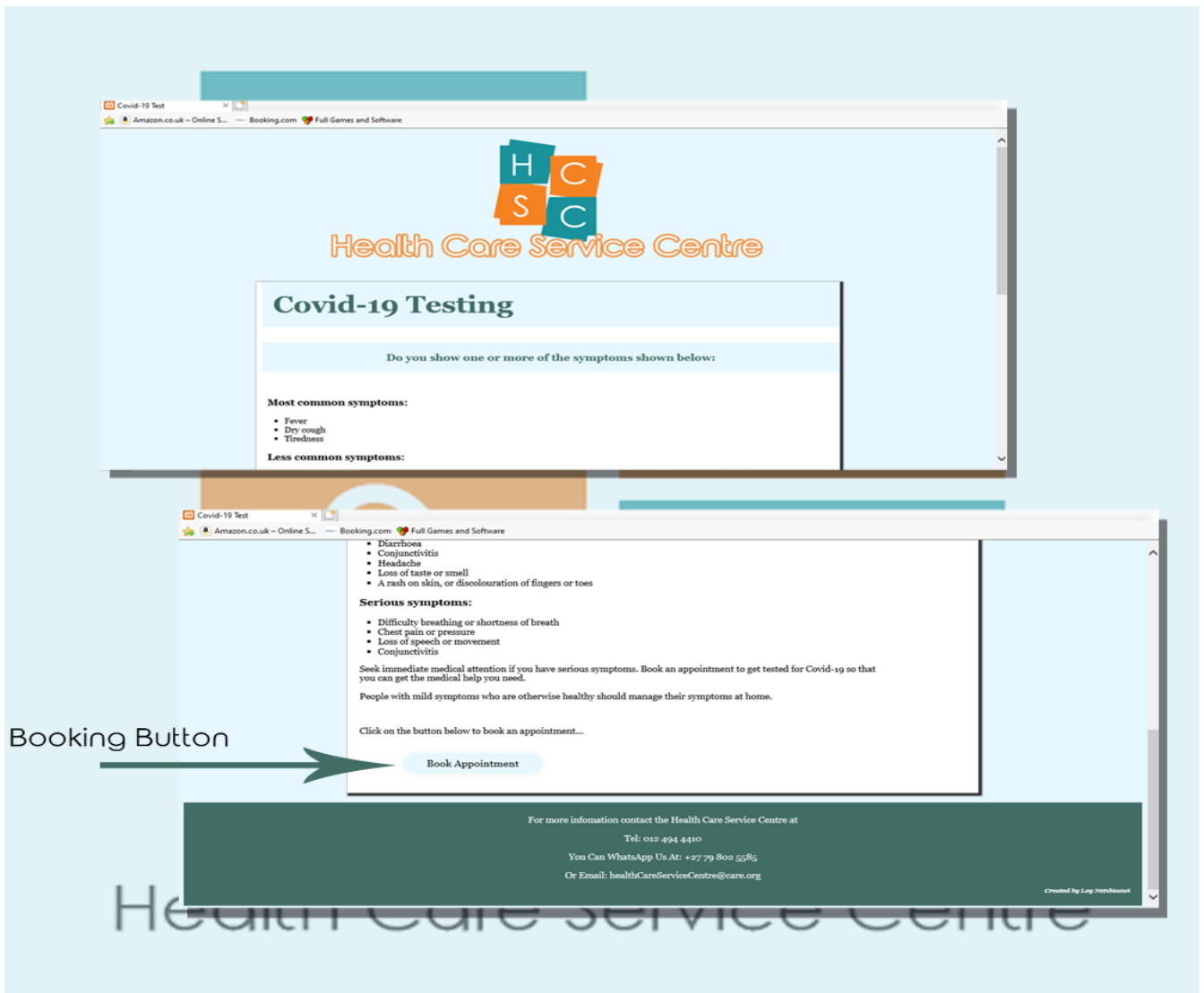
This is the first page you counter when you open the website, you will be given symptoms to view, and then there is a booking button to book an appointment. And at the bottom of the page you will be given the contact details.

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Book appointment

After clicking on the Book Appointment button, you will be redirected to the booking appointment page where you will be given the chance to enter your first name, last name, pick a time slot, enter your ID number, your phone number and your email address by clicking on the blue tab.
⊻ By clicking this icon you will be given time slots to choose from. There are two buttons on to book after entering your details and the other one is to reset if you mad a mistake. And below will be the contact details.

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Consideration Page
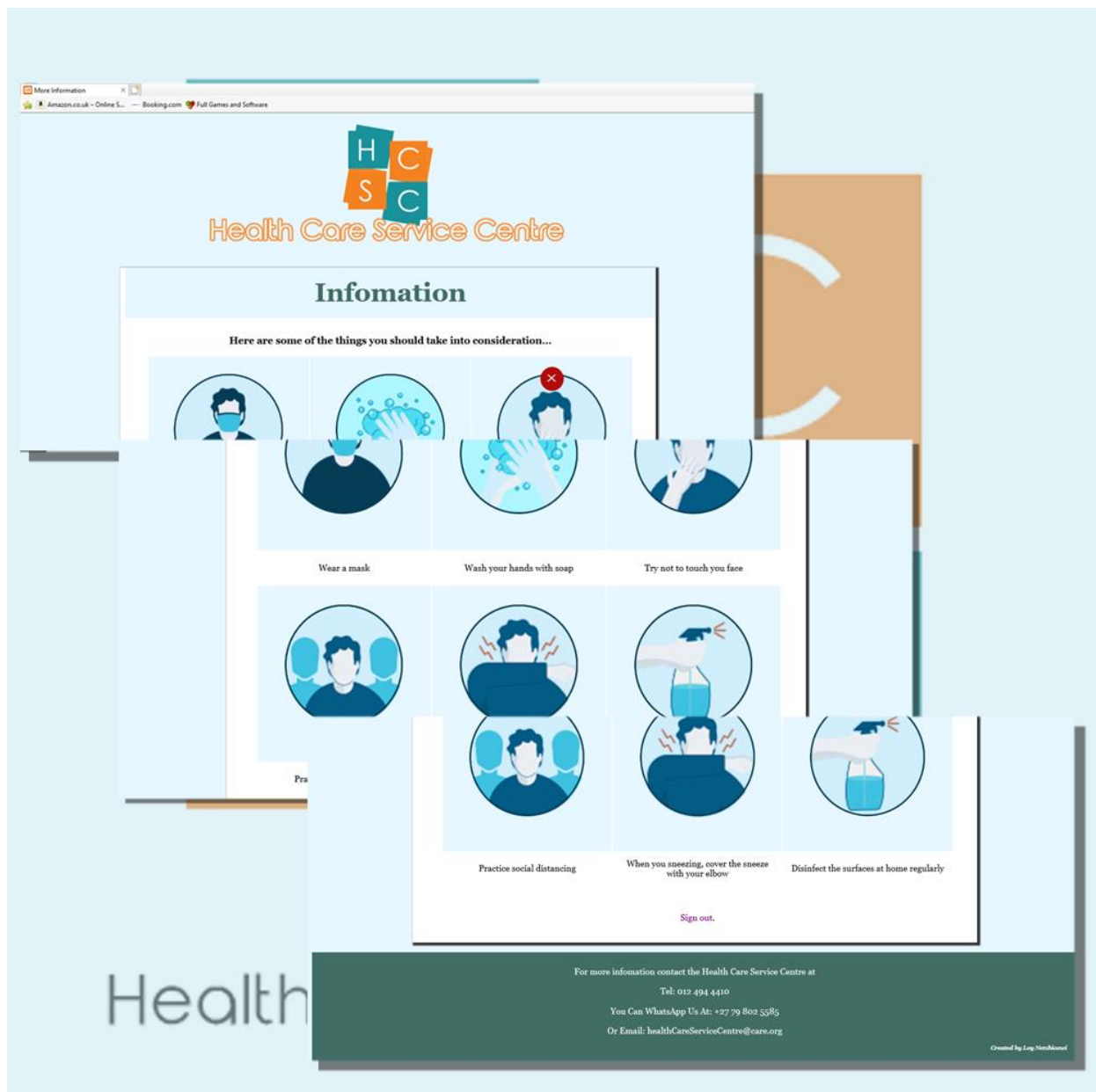
After choosing to sign out you will be taken to this page where you will be given information to consider keeping yourself safe from the virus. And this is all you must do to book an appointment.

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# Sign Up Page

When someone who works by the HCSC choose to view the appointments available, he/she must sign up first to be able to log into the system. They must enter their username, email, password, and conform their password for safety reasons. After that you can either click on the sign-up button to sign up or reset to reset and enter again. If they already registered, they can sign in instead.

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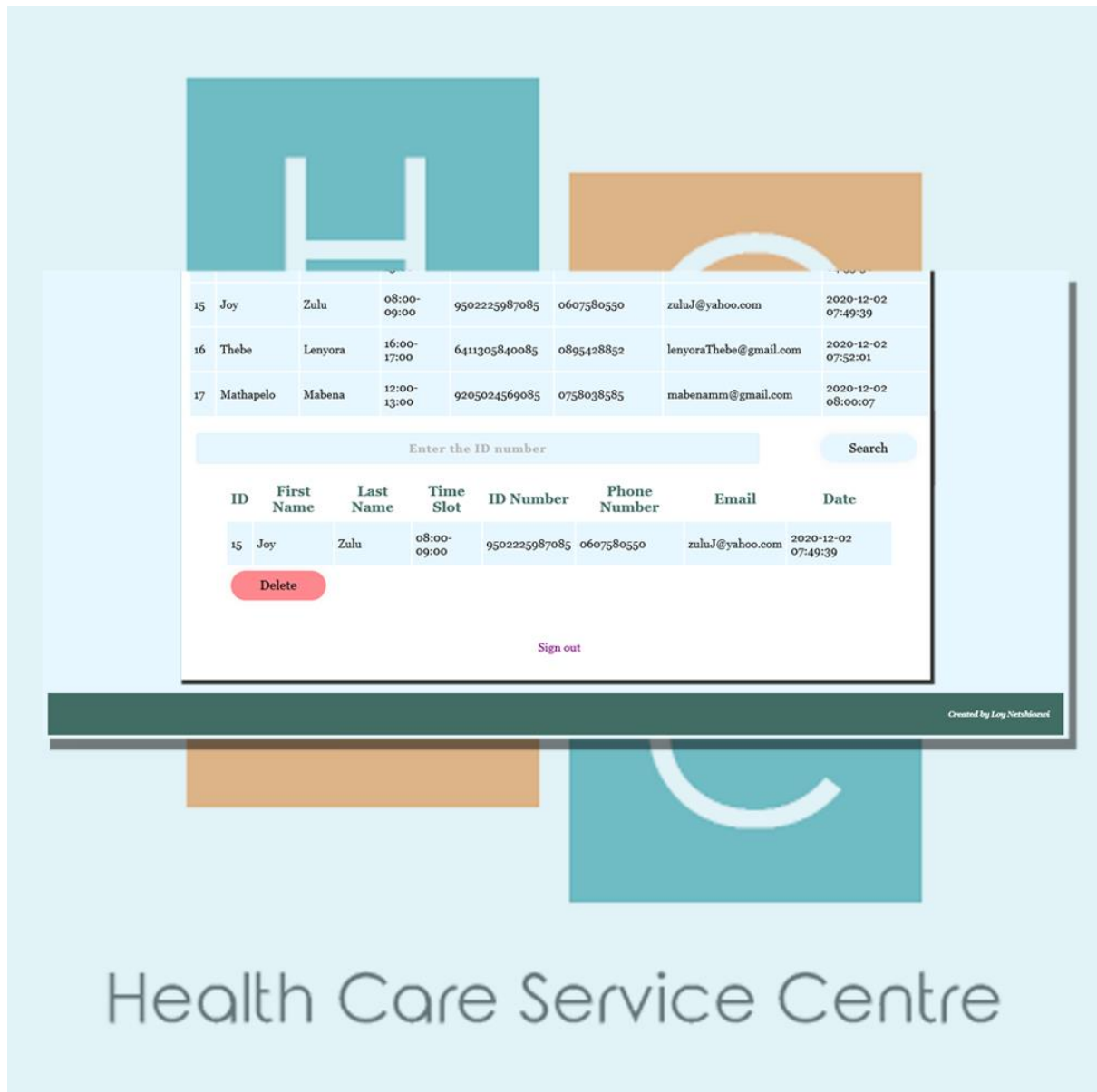
Sign in Page
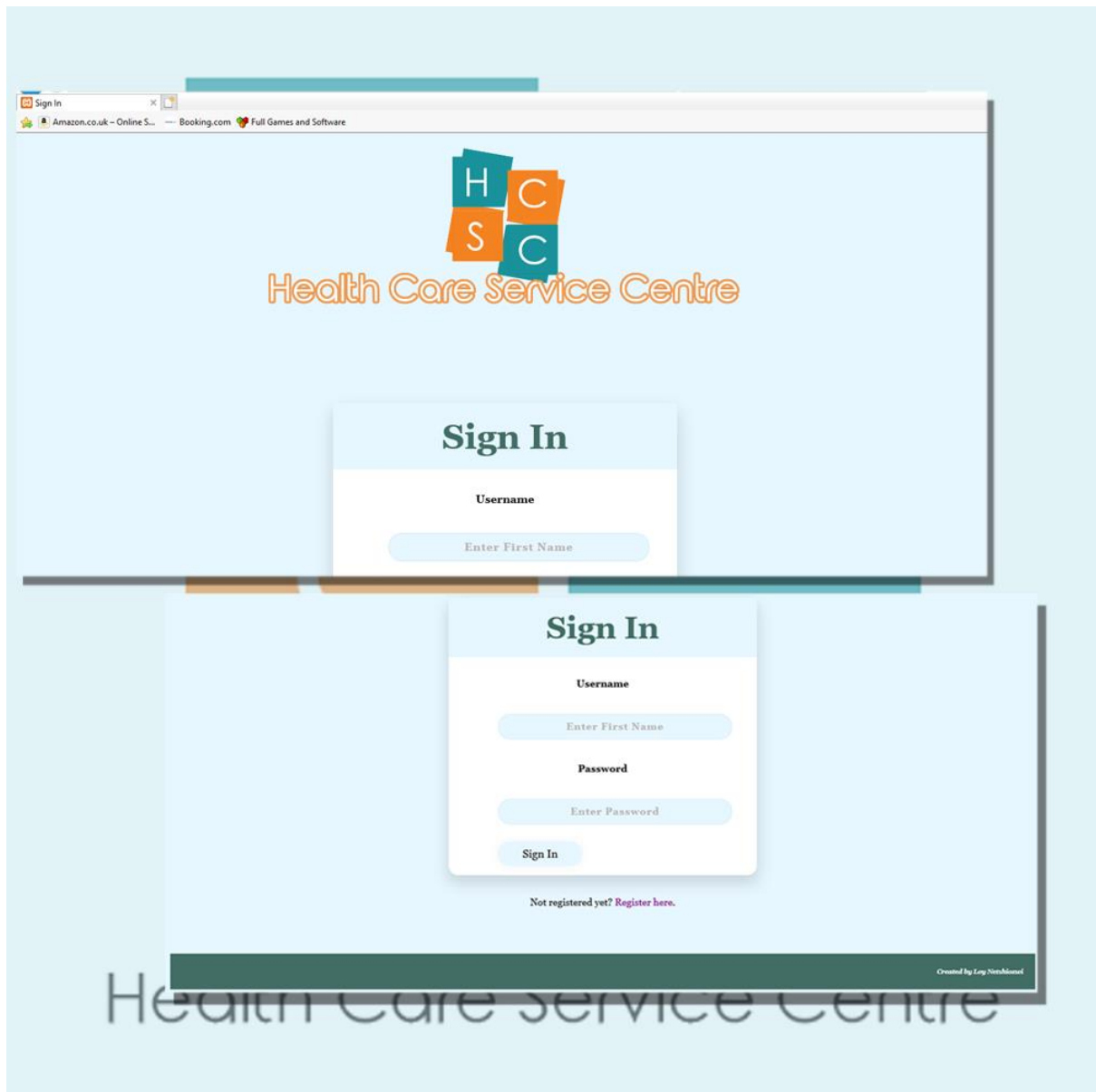
If you signed up or you already signed up, you will be redirected to the sign in page so that you can sign in to view the appointments available. To sign in you need to enter your username that you registered and your password and then click on sign in, if the user doesn't exist you will be redirected to the sign-up page. If you haven't signed up, you can click to register.

Viewing Appointment Page
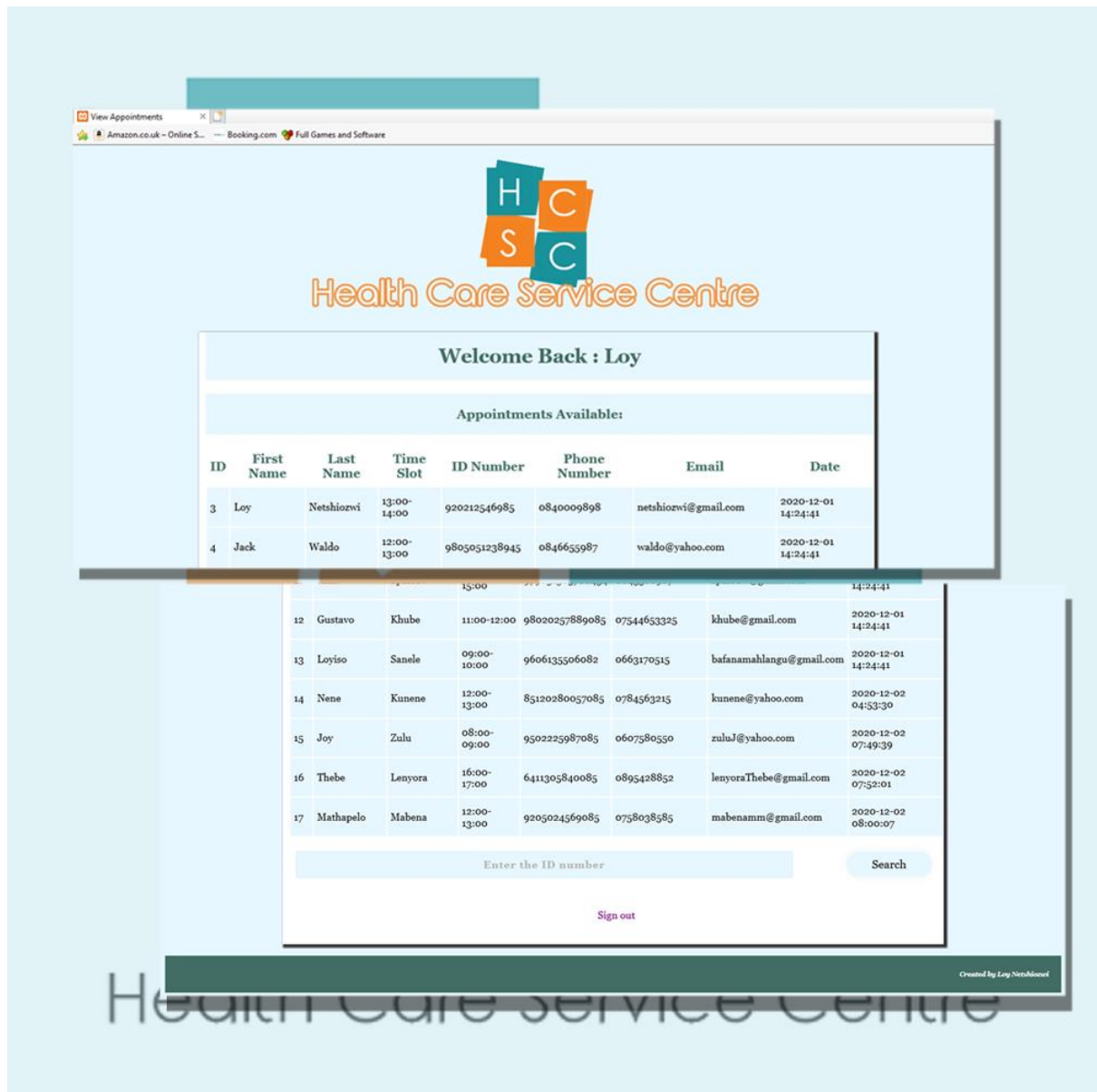
After signing in you will be able to view the appointments available, if someone called to cancel their appointment they can just give you their ID number and you can enter it to search for their information, or you can use the search to look for someone who booked an appointment.

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Viewing Appointment Page Continues…

After searching, by clicking on delete you remove someone from the appointment table, if only someone called to cancel. Lastly you can click on sign out to sign out and you will be redirected to the sign in page.

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