

Quality Management Subcommittee Meeting

Monday, August 21, 2023

Location: Zoom

Facilitators: Dadie Dorsinvil-Sonceau, Angelique Croasdale
Attendees: Viola Odenya, Peta-Gaye Nembhard, Natalie Cooke, Jean Carlos Negron, Erika Mott, Ruth Garcia, Maria Lorenzo
Absent: Consuela Munoz
Note Taker: Tamika Riley

Mission: to improved the quality of services for PWHH. Improve and enhance the health and wellness of the population and work towards ending the HIV Epidemic.

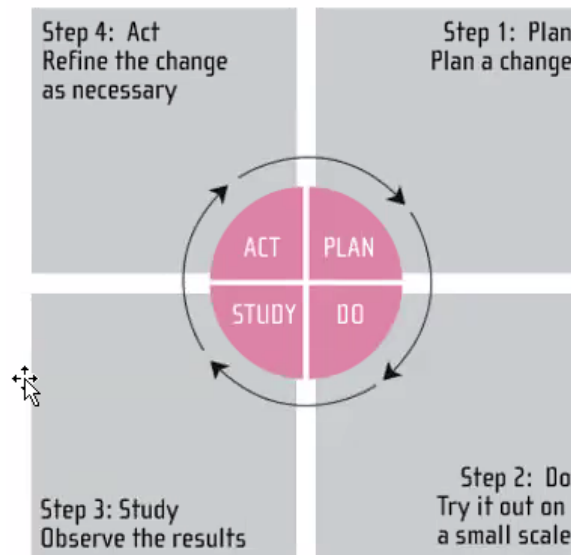
- This committee is charged with governing and ensuring that they system is doing its job. Members were invited due to their experience working with the target population and expertise in areas such as housing, health care, and youth services.
- There will be four committee meetings throughout the year.

Priority Focus:

- RWHAP Part A three-year period performance
- CQM Plan
- Hartford TGA RWHA Part A CQM Plan key components (PCN 15-02)

Update and Discussion

- **PDSA Carousel** – PDSA Carousels were completed over the last month and featured presentations from various Ryan White providers on topics including oral health care, housing, Mpox, and more.
- **TGA-wide Plan Do Study Act (PDSA)** – based on feedback from Ryan White providers and Planning Council members, it was decided to that the committee will work on a TGA-wide PDSA due to the low oral health services outcome for our area and nationally.



- PDSA is a model for improvement. Participants work with a team to focus on an issue they would like to solve, such as oral healthcare.
 - **PLAN** - To ensure people with HIV in the Hartford TGA gain access to oral health services. Increase the TGA's oral Health outcome from 24% to 36%.
 - **DO** - launch a OH survey to understand the challenges that are faced for clients needing this service
 - **STUDY** - Collect and complied data
 - **ACT** - educate clients on the importance of oral care
 - Angelique provided an overview of the oral health service performance measure data over the last few years.
- **Local Performance Measures** – the committee will be divided into small pods/groups to review the local performance measures and make recommendations.

Action Steps

1. Compile survey (5-6 questions) and determine survey period
 - a. The committee determined that they will regroup to develop a survey in October if they are unable to find an already prepared one by the end of September. Questions will be finalized by end of October.
2. MCMs will provide a list of clients/oral health providers by September 15th 2023. **(Tamika)**
3. Town Hall meeting with MCMs to introduce PDSA – November 2023. **(Erika)**
 - a. MCM's role in this process should be highlighted.
4. Determine OHS Performance measure goal and PDSA timeline. **(Viola Odenya)**
5. Determine the value of the incentives for clients taking surveys (\$2,000 total available). **(Ruth)**
 - a. To be determined after finding the number of clients without an oral health provider.
6. Create a 30-60 second video on oral health care with Dr. Hall in Spanish and English. **(Peta-Gaye)**