Execution Environment

Author: chwang10

File: /home/chwang10/Homework 4.sas
SAS Platform: Linux LIN X64 3.10.0-1062.9.1.el7.x86_64
SAS Host: ODAWS04-USW2.ODA.SAS.COM

SAS Version: 9.04.01M6P11072018

SAS Locale: en_US

Submission Time: 10/21/2020, 9:00:31 PM

Browser Host: ASTOUND-66-234-210-119.CA.ASTOUND.NET

User Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10_14_6) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/86.0.4240.80

Safari/537.36

Application Server: ODAMID00-USW2.ODA.SAS.COM

Code: Homework 4.sas

```
* Programmed by Charles Hwang *
* Coded in SAS OnDemand
* Wednesday, October 21, 2020 *
* Course: STAT 403
* Title: Homework 4
/* 1a(i) */ * A type I error implies the water is more safe than the test implies. A consequence of this
is that safe water will potentially be rejected. A type II error implies the water is less safe than the
test implies. A consequence of this is that unsafe water will potentially be accepted.;
/* 1a(ii) */ * A type I error implies the water is less safe than the test implies. A consequence of this
is that unsafe water will potentially be accepted. A type II error implies the water is more safe than
the test implies. A consequence of this is that safe water will potentially be rejected.;
/* 1a(iii) */ * The alternative hypothesis with HA: \mu < 10 ppb is more appropriate in this situation.
We want to ensure beyond a reasonable doubt that the arsenic level is below 10 ppb. The test with an
alternative hypothesis of HA: \mu > 10 ppb would not be helpful in this situation because both the
null (H0: \mu = 10 ppb) and alternative (HA: \mu > 10 ppb) hypotheses are undesired outcomes.;
/* 1b */ Data EPA;
Input Arsenic @@;
Datalines;
9.722 10.162 9.976 9.787 9.474 10.113 10.157 9.556 9.667 9.809 10.424 9.288
/* 1c */ Proc Ttest data=EPA h0=10 alpha=.01 sides=L; * One-sided test ;
Var Arsenic:
Title "1c. One-Sample T-Test on Arsenic Concentration in Water";
/* 1c(i) */ * t = -1.63, p = .06605;
/* 1c(ii) */ * We fail to reject H0 at the \alpha = .01 level. There is insufficient evidence that the
mean arsenic level is below 10 ppb.;
/* 1c(iii) */ * We are 99 percent confident that the mean arsenic level is 10.1043 ppb or less.;
/* 2a */ Data Snoring;
Infile "/home/chwang10/Snoring.txt" dlm='09'x firstobs=2; * Skipping header row, starting on row 2;
Input Presurgery Postsurgery;
Difference=Presurgery-Postsurgery;
Run;
/* 2b */ * A paired t-test would be better in this situation because the data are clearly two separate
observations of a patient and thus not independent.;
/* 2c(i) */ * H0: D = 0, HA: D \neq 0;
/* 2c(ii) */ Proc Ttest data=Snoring;
Paired Presurgery*Postsurgery;
Title "2c(iii). Two-Sample Paired T-Test on Difference";
Run;
/* 2c(iii) */ * See output from Problem 2c(ii);
/* 2c(iv) */ * We are 95 percent confident the mean difference between pre-surgery snoring and
post-surgery snoring is between -0.0194 and 9.6860 decibels.;
```

```
/* 2c(v) */ * t = 2.19, p = 0.0508, We fail to reject H0 at the \alpha = .05 level. There is insufficient
evidence that the mean post-surgery snoring volume in decibels is lower than the mean pre-surgery
snoring volume in decibels.;
/* 2d(i) */ * H0: The median post-surgery snoring volume in decibels is the same as the median
pre-surgery snoring volume in decibels.
st HA: The median post-surgery snoring volume in decibels is not the same as the median pre-surgery
snoring volume in decibels. *;
/* 2d(ii) */ Proc Univariate data=Snoring;
Var Difference;
Title "2d(iii). Wilcoxon Ranked Sign Test on Difference";
Run:
/* 2d(iii) */ * See output from Problem 2d(ii);
/* 2d(iv) */ * M = 4, p = 0.0386, We reject H0 at the \alpha = .05 level. There is sufficient evidence that the
mean post-surgery snoring volume in decibels is lower than the mean pre-surgery snoring volume in decibels. ;
/* 2e(i) */ * The distribution is normal enough to use the t-test, but we should still exercise some
caution in doing so, as the number of observations in the data is not large.;
/* 2e(ii) */ * The paired t-test is the better method. Because the data are paired, it makes sense to
use this test in this situation.;
/* 2e(iii) */ * It is important to justify the test used because there can clearly be very different
conclusions and to avoid the appearance of data or analysis manipulation.;
/* 3a */ Proc Import out=SS datafile="/home/chwang10/SubscriberSurvey.xlsx" dbms=xlsx;
Run;
/* 3b(i) */ * H0: Q C = Q S, HA: Q C \neq Q S;
/* 3b(ii) */ Proc Ttest data=SS;
Class Provider;
Var QOS;
Title "3b(iii). Two-Sample Independent T-Test on Quality of Service";
/* 3b(iii) */ * See output from Problem 3b(ii) ;
/* 3b(iv) */ * H0: \sigma_{QC} = \sigma_{QS}, HA: \sigma_{QC} \neq \sigma_{QS}, F = 2.83, p = .0066;
* We reject H0 at the \alpha = .05 level. There is sufficient evidence that the variance of the quality of
service of cable subscribers is different than the variance of the quality of service of satellite
subscribers. We should use the Satterthwaite approximation of degrees of freedom for unequal variances.;
/* 3b(v) */ * (-1.7297,-0.0703), We are 95 percent confident that the difference between the
quality of service for cable subscribers and the quality of service for satellite subscribers
is -1.7297 and -0.0703.;
/* 3b(vi) */ * t = -2.18, p = 0.0341, We reject H0 at the lpha = .05 level. There is sufficient evidence
that there is a difference between the quality of service for cable subscribers and the quality of
service for satellite subscribers.;
/* 3c(i) */ * H0: The median quality of service for cable subscribers is the same as the median
quality of service for satellite subscribers.;
st HA: The median quality of service for cable subscribers is different than the median quality of
service for satellite subscribers.;
/* 3c(ii) */ Proc npar1way wilcoxon data=SS;
Class Provider;
Var QOS;
Exact wilcoxon;
Title "3c(iii). Wilcoxon Sum Rank Test on Quality of Service";
/* 3c(iii) */ * See output from Problem 3c(ii);
/* 3c(iv) */ * S = 1045.5, p = .0493, We reject H0 at the \alpha = .05 level. There is sufficient evidence
that the median quality of service for cable subscribers is different than the median quality of
service for satellite subscribers.;
/* 3d(i) */ * The distribution is normal enough to use the t-test. However, there are other problems
with doing so in this situation.;
/* 3d(ii) */ * The Wilcoxon Rank Sum Test is the better method. Because quality of service is a
discrete variable (as demonstrated by the Q-Q plot in the output for problem 3b(ii)), a t-test
would be inappropriate in this situation.;
```

Log: Homework 4.sas

Notes (16)

```
70
71
           * Programmed by Charles Hwang *
72
           * Coded in SAS OnDemand
73
           * Wednesday, October 21, 2020 *
74
           * Course: STAT 403
75
           * Title: Homework 4
76
77
           /* 1a(i) */ * A type I error implies the water is more safe than the test implies. A consequence of this
78
           is that safe water will potentially be rejected. A type II error implies the water is less safe than the
79
           test implies. A consequence of this is that unsafe water will potentially be accepted.;
           /* la(ii) */ * A type I error implies the water is less safe than the test implies. A consequence of this
80
81
           is that unsafe water will potentially be accepted. A type II error implies the water is more safe than
           the test implies. A consequence of this is that safe water will potentially be rejected.;
82
           /* la(iii) */ * The alternative hypothesis with HA: \mu < 10 ppb is more appropriate in this situation.
83
84
           We want to ensure beyond a reasonable doubt that the arsenic level is below 10 ppb. The test with an
85
           alternative hypothesis of HA: \mu > 10 ppb would not be helpful in this situation because both the
           null (H0: \mu = 10 ppb) and alternative (HA: \mu > 10 ppb) hypotheses are undesired outcomes. ;
86
87
88
88
                   Data EPA;
           Input Arsenic 00;
           Datalines;
90
NOTE: SAS went to a new line when INPUT statement reached past the end of a line.
NOTE: The data set WORK.EPA has 12 observations and 1 variables.
NOTE: DATA statement used (Total process time):
      real time
                          0.00 seconds
      user cpu time
                         0.00 seconds
                       0.00 seconds
      system cpu time
                         666.06k
      memory
      OS Memory
                          37292.00k
                          10/22/2020 04:00:30 AM
      Timestamp
                                        398 Switch Count 2
      Step Count
      Page Faults
                                        0
      Page Reclaims
      Page Swaps
                                        0
      Voluntary Context Switches
                                        10
      Involuntary Context Switches
      Block Input Operations
                                        0
      Block Output Operations
                                        264
92
93
94
                  Proc Ttest data=EPA h0=10 alpha=.01 sides=L; * One-sided test;
94
95
          Var Arsenic;
96
           Title "1c. One-Sample T-Test on Arsenic Concentration in Water";
97
           Run;
NOTE: PROCEDURE TTEST used (Total process time):
                  0.35 seconds
      real time
      user cpu time
                         0.18 seconds
      system cpu time
                         0.04 seconds
      memorv
                         23902.40k
      OS Memory
                          53200.00k
                          10/22/2020 04:00:30 AM
      Timestamp
      Step Count
                                        399 Switch Count 25
      Page Faults
                                        15911
      Page Reclaims
      Page Swaps
      Voluntary Context Switches
      Involuntary Context Switches
                                       1
      Block Input Operations
      Block Output Operations
                                        1248
          /* lc(i) */ * t = -1.63, p = .06605 ; /* lc(ii) */ * We fail to reject H0 at the \alpha = .01 level. There is insufficient evidence that the
98
99
           mean arsenic level is below 10 ppb.;
100
101
           /* 1c(iii) */ * We are 99 percent confident that the mean arsenic level is 10.1043 ppb or less.;
102
           /* 2a */
103
103
                   Data Snoring;
           Infile "/home/chwang10/Snoring.txt" dlm='09'x firstobs=2; * Skipping header row, starting on row 2;
104
105
           Input Presurgery Postsurgery;
106
           Difference=Presurgery-Postsurgery;
107
           Run;
NOTE: The infile "/home/chwang10/Snoring.txt" is:
      Filename=/home/chwang10/Snoring.txt,
      Owner Name=chwang10, Group Name=oda,
      Access Permission=-rw-r--r--
      Last Modified=120ct2020:02:04:47.
```

```
File Size (bytes)=111
NOTE: 13 records were read from the infile "/home/chwang10/Snoring.txt".
      The minimum record length was 0.
      The maximum record length was 6.
NOTE: SAS went to a new line when INPUT statement reached past the end of a line.
NOTE: The data set WORK. SNORING has 12 observations and 3 variables.
NOTE: DATA statement used (Total process time):
      real time
                          0.00 seconds
                         0.00 seconds
      user cpu time
      system cpu time 0.00 seconds
      memory
                         762.65k
      OS Memory
                          48044.00k
                         10/22/2020 04:00:30 AM
      Timestamp
                                        400 Switch Count 2
      Step Count
      Page Faults
                                        0
      Page Reclaims
                                        100
      Page Swaps
                                        0
      Voluntary Context Switches
                                        18
      Involuntary Context Switches
      Block Input Operations
                                        0
      Block Output Operations
                                        264
108
109
           /* 2b */ * A paired t-test would be better in this situation because the data are clearly two separate
110
           observations of a patient and thus not independent. ;
111
112
           /* 2c(i) */ * H0: D = 0, HA: D \neq 0;
113
           /* 2c(ii) */
                       Proc Ttest data=Snoring;
113
114
           Paired Presurgery*Postsurgery;
115
           Title "2c(iii). Two-Sample Paired T-Test on Difference";
116
           Run;
NOTE: PROCEDURE TTEST used (Total process time):
                    0.45 seconds
      real time
      user cpu time
                          0.22 seconds
      system cpu time
                          0.05 seconds
      memory
                          10709.93k
      OS Memory
                          56020.00k
                          10/22/2020 04:00:30 AM
      Timestamp
      Step Count
                                        401 Switch Count 31
      Page Faults
                                        0
                                        16942
      Page Reclaims
      Page Swaps
                                        0
      Voluntary Context Switches
                                        1221
      Involuntary Context Switches
                                        0
                                        0
      Block Input Operations
      Block Output Operations
                                        1424
117
           /* 2c(iii) */ * See output from Problem 2c(ii) ;
           /* 2c(iv) */ * We are 95 percent confident the mean difference between pre-surgery snoring and
118
           post-surgery snoring is between -0.0194 and 9.6860 decibels.;
119
120
           /* 2c(v) */ * t = 2.19, p = 0.0508, We fail to reject H0 at the \alpha = .05 level. There is insufficient
121
           evidence that the mean post-surgery snoring volume in decibels is lower than the mean pre-surgery
122
           snoring volume in decibels.;
123
124
           /* 2d(i) */ * HO: The median post-surgery snoring volume in decibels is the same as the median
125
           pre-surgery snoring volume in decibels.
           * HA: The median post-surgery snoring volume in decibels is not the same as the median pre-surgery
126
127
           snoring volume in decibels. *;
           /* 2d(ii) */
128
                       Proc Univariate data=Snoring;
128
129
           Var Difference;
130
           Title "2d(iii). Wilcoxon Ranked Sign Test on Difference";
131
           Run:
NOTE: PROCEDURE UNIVARIATE used (Total process time):
                      0.05 seconds
      real time
      user cpu time
                          0.06 seconds
      system cpu time
                          0.00 seconds
      memory
                          819.62k
      OS Memory
                          49840.00k
      Timestamp
                          10/22/2020 04:00:31 AM
      Step Count
                                        402 Switch Count 1
                                        0
      Page Faults
      Page Reclaims
                                        56
      Page Swaps
                                        0
      Voluntary Context Switches
                                        9
      Involuntary Context Switches
                                        1
      Block Input Operations
                                        0
      Block Output Operations
```

```
132
           /* 2d(iii) */ * See output from Problem 2d(ii) ;
133
           /* 2d(iv) */ * M = 4, p = 0.0386, We reject H0 at the \alpha = .05 level. There is sufficient evidence that the
134
           mean post-surgery snoring volume in decibels is lower than the mean pre-surgery snoring volume in decibels.;
135
136
           /* 2e(i) */ * The distribution is normal enough to use the t-test, but we should still exercise some
137
           caution in doing so, as the number of observations in the data is not large. ;
138
           /* 2e(ii) */ * The paired t-test is the better method. Because the data are paired, it makes sense to
139
          use this test in this situation.;
           /* 2e(iii) */ * It is important to justify the test used because there can clearly be very different
140
           conclusions and to avoid the appearance of data or analysis manipulation. ;
141
142
143
           /* 3a */
143
         !
                    Proc Import out=SS datafile="/home/chwang10/SubscriberSurvey.xlsx" dbms=xlsx;
144
          Run;
NOTE: Import cancelled. Output dataset WORK.SS already exists. Specify REPLACE option to overwrite it.
NOTE: The SAS System stopped processing this step because of errors.
NOTE: PROCEDURE IMPORT used (Total process time):
                          0.00 seconds
      real time
      user cpu time
                          0.00 seconds
      system cpu time
                        0.00 seconds
                          687.46k
      memory
      OS Memory
                          50076.00k
      Timestamp
                         10/22/2020 04:00:31 AM
                                        403 Switch Count 0
      Step Count
      Page Faults
                                        0
      Page Reclaims
                                        142
      Page Swaps
                                        0
      Voluntary Context Switches
                                        2
      Involuntary Context Switches
                                        0
      Block Input Operations
      Block Output Operations
                                        0
145
           /* 3b(i) */ * H0: Q_C = Q_S, HA: Q_C \neq Q_S;
146
147
           /* 3b(ii) */
147
                        Proc Ttest data=SS:
148
           Class Provider;
149
           Var QOS;
150
           Title "3b(iii). Two-Sample Independent T-Test on Quality of Service":
151
           Run;
NOTE: PROCEDURE TTEST used (Total process time):
                     0.38 seconds
      real time
      user cpu time
                          0.20 seconds
      system cpu time
                         0.06 seconds
                          9979.34k
      memorv
      OS Memory
                         56796.00k
                          10/22/2020 04:00:31 AM
      Timestamp
      Step Count
                                        404 Switch Count 49
      Page Faults
                                        0
      Page Reclaims
                                        25581
      Page Swaps
                                        0
      Voluntary Context Switches
                                        1129
      Involuntary Context Switches
                                        0
      Block Input Operations
                                        0
      Block Output Operations
                                        1184
152
           /* 3b(iii) */ * See output from Problem 3b(ii) ;
           /* 3b(iv) */ * H0: \sigma_{QC} = \sigma_{QS}, HA: \sigma_{QC} \neq \sigma_{QS}, F = 2.83, p = .0066;
153
154
           * We reject H0 at the \alpha = .05 level. There is sufficient evidence that the variance of the quality of
155
           service of cable subscribers is different than the variance of the quality of service of satellite
156
           subscribers. We should use the Satterthwaite approximation of degrees of freedom for unequal variances.;
157
           /* 3b(v) */ * (-1.7297,-0.0703), We are 95 percent confident that the difference between the
158
           quality of service for cable subscribers and the quality of service for satellite subscribers
159
           is -1.7297 and -0.0703.;
160
           /* 3b(vi) */ * t = -2.18, p = 0.0341, We reject HO at the \alpha = .05 level. There is sufficient evidence
161
           that there is a difference between the quality of service for cable subscribers and the quality of
162
           service for satellite subscribers.;
163
164
           /* 3c(i) */ * HO: The median quality of service for cable subscribers is the same as the median
165
           quality of service for satellite subscribers.;
166
           * HA: The median quality of service for cable subscribers is different than the median quality of
167
           service for satellite subscribers.;
168
           /* 3c(ii) */
168
         !
                        Proc nparlway wilcoxon data=SS;
169
           Class Provider;
           Var OOS:
170
171
           Exact wilcoxon:
```

```
172
           Title "3c(iii). Wilcoxon Sum Rank Test on Quality of Service";
173
NOTE: PROCEDURE NPAR1WAY used (Total process time):
                          0.15 seconds
      real time
      user cpu time
                          0.09 seconds
      system cpu time
                          0.00 seconds
                          3165.59k
      memory
      OS Memory
                          51520.00k
                          10/22/2020 04:00:31 AM
      Timestamp
      Step Count
                                         405 Switch Count 1
      Page Faults
                                         0
      Page Reclaims
                                         372
      Page Swaps
                                         0
                                         326
      Voluntary Context Switches
      Involuntary Context Switches
                                         0
      Block Input Operations
      Block Output Operations
                                         696
           /* 3c(iii) */ * See output from Problem 3c(ii);
174
           /* 3c(iv) */ * S = 1045.5, p = .0493, We reject HO at the \alpha = .05 level. There is sufficient evidence
175
176
           that the median quality of service for cable subscribers is different than the median quality of
           service for satellite subscribers.;
177
178
179
           /* 3d(i) */ * The distribution is normal enough to use the t-test. However, there are other problems
           with doing so in this situation.; 
 /* 3d(ii) */ * The Wilcoxon Rank Sum Test is the better method. Because quality of service is a
180
181
182
           discrete variable (as demonstrated by the Q-Q plot in the output for problem 3b(ii)), a t-test
183
           would be inappropriate in this situation.;
184
185
           OPTIONS NONOTES NOSTIMER NOSOURCE NOSYNTAXCHECK;
196
```

Results: Homework 4.sas

1c. One-Sample T-Test on Arsenic Concentration in Water

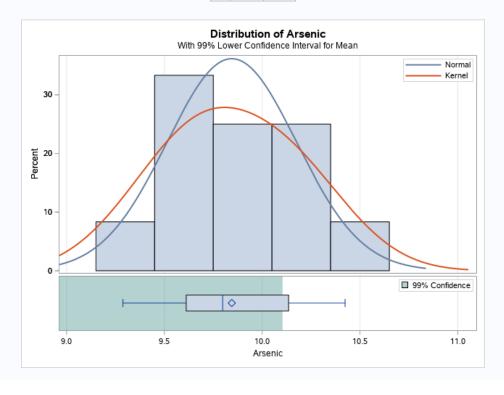
The TTEST Procedure

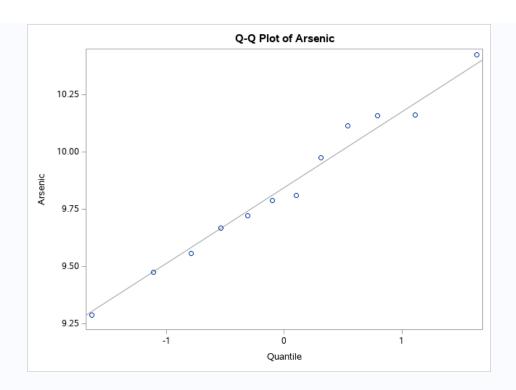
Variable: Arsenic

| N | Mean | Std Dev | Std Err | Minimum | Maximum |
|----|--------|---------|---------|---------|---------|
| 12 | 9.8446 | 0.3310 | 0.0955 | 9.2880 | 10.4240 |

| Mean | 99% CL Mean | | Std Dev | 99% CL | Std Dev |
|--------|-------------|---------|---------|--------|---------|
| 9.8446 | -Infty | 10.1043 | 0.3310 | 0.2122 | 0.6803 |

| DF | t Value | Pr < t |
|----|---------|--------|
| 11 | -1.63 | 0.0660 |





2c(iii). Two-Sample Paired T-Test on Difference

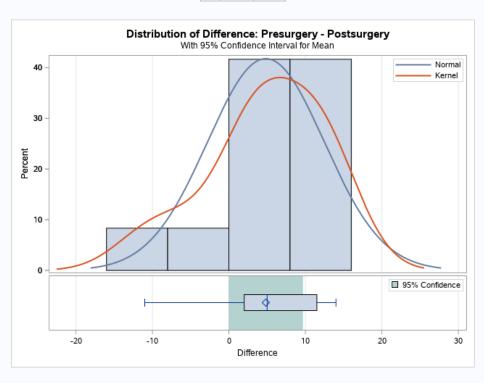
The TTEST Procedure

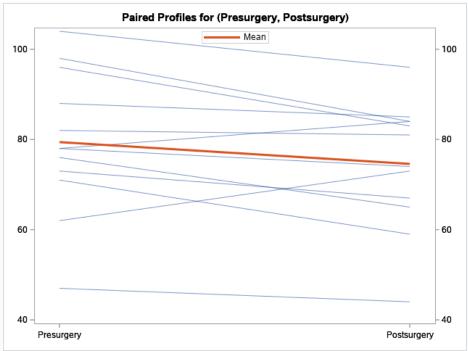
Difference: Presurgery - Postsurgery

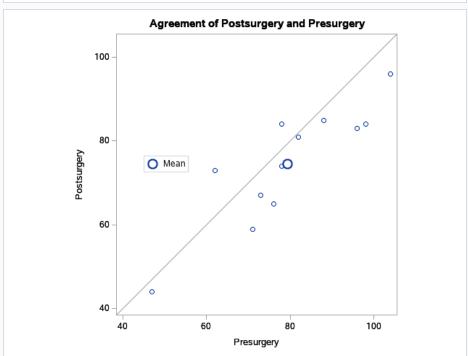
| 1 | N | Mean | Std Dev | Std Err | Minimum | Maximum |
|---|----|--------|---------|---------|----------|---------|
| | 12 | 4.8333 | 7.6376 | 2.2048 | -11.0000 | 14.0000 |

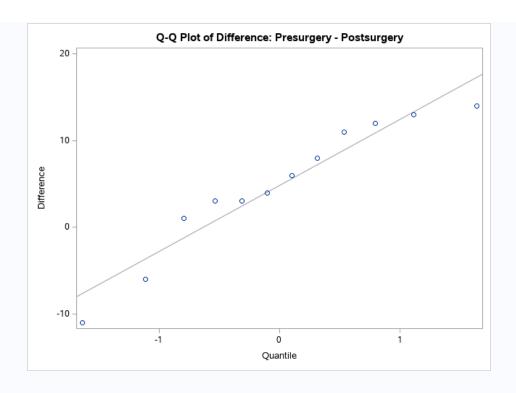
| Mean | 95% CI | Mean | Std Dev | 95% CL | Std Dev | |
|--------|---------|--------|---------|--------|---------|--|
| 4.8333 | -0.0194 | 9.6860 | 7.6376 | 5.4105 | 12.9678 | |

| DF | t Value | Pr > t |
|----|---------|---------|
| 11 | 2.19 | 0.0508 |









2d(iii). Wilcoxon Ranked Sign Test on Difference

The UNIVARIATE Procedure Variable: Difference

| Moments | | | | | | |
|-----------------|------------|------------------|------------|--|--|--|
| N | 12 | Sum Weights | 12 | | | |
| Mean | 4.83333333 | Sum Observations | 58 | | | |
| Std Deviation | 7.63762616 | Variance | 58.3333333 | | | |
| Skewness | -0.8225035 | Kurtosis | 0.25273113 | | | |
| Uncorrected SS | 922 | Corrected SS | 641.666667 | | | |
| Coeff Variation | 158.019852 | Std Error Mean | 2.20479276 | | | |

| | Basic Statistical Measures | | | | | | |
|--------|----------------------------|---------------------|----------|--|--|--|--|
| Loc | ation | Variability | | | | | |
| Mean | 4.833333 | Std Deviation | 7.63763 | | | | |
| Median | 5.000000 | Variance | 58.33333 | | | | |
| Mode | 3.000000 | Range | 25.00000 | | | | |
| | | Interquartile Range | 9.50000 | | | | |

| Tests for Location: Mu0=0 | | | | | |
|---------------------------|---|-----------|----------|--------|--|
| Test | : | Statistic | p Value | | |
| Student's t | t | 2.192194 | Pr > t | 0.0508 | |
| Sign | M | 4 | Pr >= M | 0.0386 | |
| Signed Rank | S | 25 | Pr >= S | 0.0483 | |

| Quantiles (Definition 5) | | | |
|--------------------------|----------|--|--|
| Level | Quantile | | |
| 100% Max | 14.0 | | |
| 99% | 14.0 | | |
| 95% | 14.0 | | |
| 90% | 13.0 | | |
| 75% Q3 | 11.5 | | |
| 50% Median | 5.0 | | |
| 25% Q1 | 2.0 | | |
| 10% | -6.0 | | |
| 5% | -11.0 | | |
| 1% | -11.0 | | |
| 0% Min | -11.0 | | |

| Extreme Observations | | | | | |
|----------------------|-----|-------|-----|--|--|
| Lowest Highest | | | | | |
| Value | Obs | Value | Obs | | |
| -11 | 9 | 8 | 3 | | |
| -6 | 4 | 11 | 10 | | |

| Extreme Observations | | | | | |
|----------------------|-----|-------|-----|--|--|
| Low | est | High | est | | |
| Value | Obs | Value | Obs | | |
| 1 | 7 | 12 | 2 | | |
| 3 | 8 | 13 | 1 | | |
| 3 | 5 | 14 | 11 | | |

3b(iii). Two-Sample Independent T-Test on Quality of Service

The TTEST Procedure

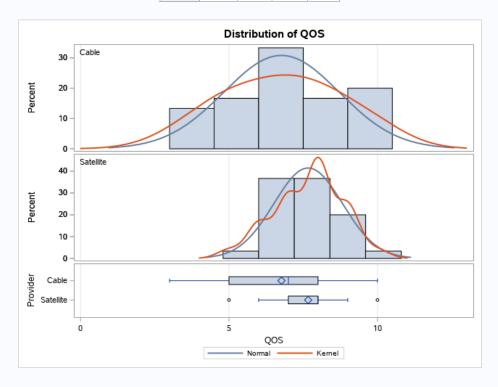
Variable: QOS (QOS)

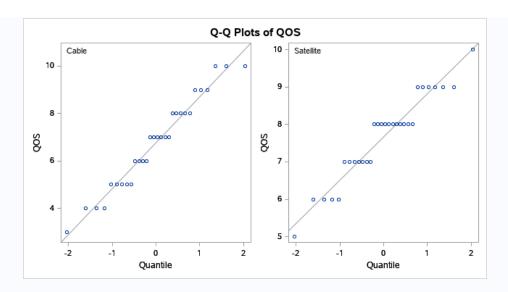
| Provider | Method | N | Mean | Std Dev | Std Err | Minimum | Maximum |
|------------|---------------|----|---------|---------|---------|---------|---------|
| Cable | | 30 | 6.7667 | 1.9420 | 0.3546 | 3.0000 | 10.0000 |
| Satellite | | 30 | 7.6667 | 1.1547 | 0.2108 | 5.0000 | 10.0000 |
| Diff (1-2) | Pooled | | -0.9000 | 1.5976 | 0.4125 | | |
| Diff (1-2) | Satterthwaite | | -0.9000 | | 0.4125 | | |

| Provider | Method | Mean | 95% CL Mean | | Std Dev | 95% CL Std Dev | |
|------------|---------------|---------|-------------|---------|---------|----------------|--------|
| Cable | | 6.7667 | 6.0415 | 7.4918 | 1.9420 | 1.5466 | 2.6106 |
| Satellite | | 7.6667 | 7.2355 | 8.0978 | 1.1547 | 0.9196 | 1.5523 |
| Diff (1-2) | Pooled | -0.9000 | -1.7257 | -0.0743 | 1.5976 | 1.3524 | 1.9522 |
| Diff (1-2) | Satterthwaite | -0.9000 | -1.7297 | -0.0703 | | | |

| Method | Variances | DF | t Value | Pr > t | |
|-----------------------|-----------|--------|---------|---------|--|
| Pooled Equal | | 58 | -2.18 | 0.0332 | |
| Satterthwaite Unequal | | 47.228 | -2.18 | 0.0341 | |

| Equality of Variances | | | | | | | |
|-----------------------|-------------------------------------|----|------|--------|--|--|--|
| Method | Method Num DF Den DF F Value Pr > F | | | | | | |
| Folded F | 29 | 29 | 2.83 | 0.0066 | | | |





3c(iii). Wilcoxon Sum Rank Test on Quality of Service

The NPAR1WAY Procedure

| Wilcoxon Scores (Rank Sums) for Variable QOS Classified by Variable Provider | | | | | | | |
|---|----|---------|-------|-----------|--------|--|--|
| Provider N Scores Under H0 Std Dev Mean Under H0 Score | | | | | | | |
| | | | | | | | |
| Satellite | 30 | 1045.50 | 915.0 | 66.408788 | 34.850 | | |
| Cable 30 784.50 915.0 66.408788 | | | | 66.408788 | 26.150 | | |
| Average scores were used for ties. | | | | | | | |

| Wilcoxon Two-Sample Test | | | | | | | |
|--|--------|--------|---------|--------|---------|---------|---------------|
| t Approximation Exact | | | | Exact | | | |
| Statistic (S) | Z | Pr > Z | Pr > Z | Pr > Z | Pr > Z | Pr >= S | Pr >= S-Mean |
| 1045.500 | 1.9576 | 0.0251 | 0.0503 | 0.0275 | 0.0550 | 0.0246 | 0.0493 |
| Z includes a continuity correction of 0.5. | | | | | | | |

| Kruskal-Wallis Test | | | | | |
|---------------------|----|------------|--|--|--|
| Chi-Square | DF | Pr > ChiSq | | | |
| 3.8616 | 1 | 0.0494 | | | |

