





AIDAN JOHN LOZELL


Computer Scientist


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 Caringbah

 aidanlozell.com

WORK EXPERIENCE



Support Technician

Raw Tech Group (Shire IT)



-  Feb 2025 – Current
-  Barangaroo / Caringbah / Gosford
- Collaborated with Senior Systems Engineers to install, configure, and support servers, PCs, and cloud infrastructure.
 - Provided 1st and 2nd level desktop, server, and network support using Remote Management and Monitoring tools.
 - Diagnosed hardware/software issues, managed support tickets via Halo PSA, and ensured timely client solutions.
 - Conducted system testing, troubleshooting, and researched configurations for error resolution.
 - Escalated critical issues, maintained Standard Operating Environments, and stayed updated on global IT advancements.
 - Delivered high-quality customer service, addressing requests through phone, email, and face-to-face interactions.

Intern

iAccelerate

-  Feb 2024 – Nov 2024
-  Wollongong
- Collaborated with a team at iAccelerate on a research-driven project to migrate systems from Google Firebase to Amazon Web Services (AWS) during the final year of university.
 - Conducted an in-depth analysis of the capabilities of both Google Firebase and AWS to assess technical requirements and feasibility for migration.
 - Designed and implemented strategies for a seamless migration, ensuring minimal disruption to system performance.
 - Proactively identified potential migration challenges and developed innovative solutions to mitigate risks.
 - Enhanced skills in cloud computing, project management, and collaborative problem-solving.
- Gained a deeper understanding of the technical and operational complexities of cloud service migration.


Freelance Website / App Developer

-  2024 - Current
-  Caringbah
- Designed and developed custom websites and applications tailored to client needs.
 - Specialized in creating modern, responsive, and intuitive user interfaces.
 - Leveraged technologies such as React, Next.js, JavaScript, SQL, and Flutter (Dart) to build scalable and efficient solutions.
 - Prioritized performance, usability, and maintainability in all projects.
 - Collaborated with clients to refine requirements and deliver high-quality digital products.

CAREER OBJECTIVE

A highly motivated Computer Science Graduate with a strong foundation in networking, cybersecurity, and programming. Passionate about leveraging technology to solve real-world problems and committed to staying ahead in the rapidly evolving tech landscape.

EDUCATION

Bachelor of Computer Science
Major Cyber Security
University of Wollongong
 2020 - 2024

High School Diploma
Woollooware High School
 2014 - 2019

SKILLS

- Java
- IT Support
- Python
- SQL
- AWS Cloud Computing
- Ethical Hacking and Kali Linux
- Flutter App Development
- React Website Development

CERTIFICATIONS

- Google Cyber Security Certification
- Microsoft IT Support Specialist Certification
- ♦ Response Service of Alcohol (RSA)

Assistant Liquor Manager

Ritchies IGA Liquor



2017 - current



Taren Point

- Over 8 years of experience at Ritchies, with a focus on the liquor department in recent years.
- Served as the senior casual team member, often taking on managerial responsibilities in the absence of the manager.
- Oversaw daily operations, including inventory control and customer service, ensuring smooth functioning of the department.
- Strengthened leadership, organizational, and problem-solving skills by managing a dynamic and independently operating department.
- Played a key role in maintaining efficiency and providing high-quality customer service