

Mark E. Lozier
1970 North Valley Lane
Greenfield, Indiana 46140
317-840-2737 Cell Phone

OBJECTIVE:

Desire a responsible and challenging position handling residential, commercial and high net worth property claims. I will employ my 30+ years of property claims adjusting experience to provide excellent claims handling that will exceed the policyholder's expectations. My years of claims knowledge allows me to control the file, which in return, controls the policyholders, and the loss amounts.

SUMMARY OF QUALIFICATION:

- Experience of more than 30 years in the field of residential and commercial property insurance claims.
- In-depth knowledge of the basic insurance policies, procedures, financial reserving and strategies.
- Handling and managing experts and working with local law firms.
- Sound knowledge of the federal, state and local law.
- Exceptional communication and negotiation skills.
- Competent computer user with strong skills in Microsoft Word, Power Point, Excel and Xactimate.

PROFESSIONAL EXPERIENCE:

2011 – to Present- Contract assignment

Director of Claims:

Managed a Third Party Claims operation for the Owens Corning Platinum Contractor program. I was responsible for processing the claims between the contractors and insurance carriers. Managed over 1,700 claims with an inside staff and re-inspection team located in Knoxville, TN

2010 – Contract assignment

GAB/Robins,NA Regional General Adjuster

Focus on the roots of good claim handling and providing exceptional service and develop an Indiana residential claims market, along with CAT development. This position is a contract employee's position as needed. I have worked large fire losses in Michigan and Indiana.

2010 – Contract assignment

Allied American Adjusting LLC Vice - President

Focus on the roots of good claim handling and providing exceptional service and develop a Midwest residential claims market, along with CAT development. This position is a contract employee's position as needed. On January 13, 2010 I adjusted the ten story Turnberry Luxury Condo building, in Miami Lakes Florida. The claim was a result of water pipes on the roof mechanical failing, and pouring water from the roof to the first floor. I worked closely with the both the association board and the individual unit owners, to conclude this claim for \$1,312,000.

2008 to 2010

Integrated Catastrophe Services, Inc. - President

We processed over 2700 claims generated by Hurricane Ike in Texas. In addition to administering a group of over 50 adjusters, I was asked by two large commercial carriers to handle certain complex commercial claims. Due to the nature and extent of the damage, these large losses took approximately two years to complete. These claims ranged from a city loss of over 300 buildings, a housing authority to a large 23 story blue glass building in downtown Houston, TX. I committed to the carriers that I would personally work these files to conclusion, and stayed with each until the claim was closed. They ranged from \$1,000,000 to \$23,000,000.

2007 to September 2008

PDG/Flagship- Vice President

After I resigned and sold out my ownership of NCA group I was under a one-year non-compete and accepted an opportunity to work with PDG Flagship, a nationwide commercial contractor. I developed relationships with insurance carriers and worked closely as the liaison on the team between PDG flagship and the adjuster during the estimating and reconstruction of large multifamily complexes. These projects ran from \$1,000,000 to \$15,000,000. I developed relationships with insurance carriers so as to provide construction restoration for multi-family or hotel units in large loss claims. I was responsible for national business development in both the US and London insurance markets.

1992 to 2006

National Catastrophe Adjusters Inc., DBA

NCA Group,
Integrated Claims Solutions,
RMS inspections,
Crosspoint Lender Services

2005 to 2006

President- Integrated Claims Solutions, LLC division of NCA Group Inc

I built one of the nation's fastest growing commercial adjusting companies with expertise in catastrophe and daily claims. I take pride in the professional customized commercial claims solutions we provided across North America. I assembled an elite team of commercial property experts for the investigation of complex commercial losses serving many domestic as well as international insurers. During my tenure as President, I was also personally involved in handling large loss claims. During hurricane Katrina I along with four of our EGA's handled the excess policy for the London insurance market on BellSouth and North Fork/Southern railroad. Both of these claims exceeded the domestic carriers \$250 million combined coverage in the London market became excess of approximately \$450 million. ICS also handled a London TPA operation commercial claims for Beasley syndicate.

Our team successfully managed several thousand complex commercial losses from September 2005 through early 2006 for Hurricanes Katrina, Rita and Wilma in the Southeast United States. We had offices located across the country to better serve our expanding client base.

2003 to 2005

Chief Executive Officer and shareholder: National Catastrophe Adjusters, Inc (NCA) is a provider of insurance service management, specializing in catastrophe and daily property adjustment for residential and commercial claims as well as underwriting inspections. Incorporated in 1984, NCA has operated on a national scale, servicing carriers of all sizes. NCA has remained under the same ownership from its inception.

1992 to 2003

Vice President of Catastrophe Claims: During my tenure I was involved in building and developing one of the fifth largest catastrophe claims operations in the US. I was directly responsible for all claims in the catastrophe environment working directly with the client's catastrophe units to ensure all client expectations were met or exceeded.

1976 to 1992

Underwriter's Adjusting Company (UAC) Continental Insurance

I held the following positions during my tenure with UAC:

1990 to 1992

National General Adjuster: Reporting directly to Home Office in New York. Part of the NGA team that handle large commercial claims over \$500,000 to 5 million. I reported to directly to the home office, including monthly reserve reviews and round table discussions of losses. (Settlement authority of \$2,000,000)

1990 to 1988

General Adjuster: Reporting directly to Western Regional Office in Chicago ,IL Part of the GA team that handled large commercial claims \$100,000 to one million. Worked with NGA and EGA's on claims as part of the national training program. Handle the investigation of the loss, worked with underwriting on values, assigned and managed the experts used on the claim. (Settlement authority of \$1,000,000)

1988 to 1986

Regional Property Claims Examiner: Reviewed and examine claims from the branch offices in the Midwest region, working with property supervisor on coverage review, set reserves and settlement authority of \$500,000

1986-1982

Branch Office Property Claims Supervisor: Responsible for 13 field property adjusters in Northern Indiana, reviewed all claims, coverage, reserves, work products, field reinspections and working with Continental agents.

1982 to 1980

Senior Property Adjuster: Reviewed and handled property claims, coverage, reserves, field re-inspections and working with Continental agents.

1980 to 1976

Property Adjuster: Handled small claims and desk adjustment claims.

EDUCATION

2015	Indiana Substitute Teacher License # 15067289
2014	Public Adjuster, Indiana Insurance Commissioner- license # 1033666
2010	Michigan Professional Insurance Property Claims license # 0556169
2009	Professional Claims Adjuster-designate Florida all lines license A159602
2000	Notre Dame University, South Bend, IN – Executive MBA
1986	Indiana University at South Bend, IN

PROFESSIONAL SKILLS

- IACA Arson Awareness Program
- IACA Nationwide Seminar – Fire and Arson

- St. Joseph Arson Task Force – Advanced Investigation Seminar
- Lake County Sheriff Department – Criminal Investigation Seminar
- IACA Advanced Arson Investigation
- IACA Fire and Arson Investigation
- UAC Advanced General Adjuster Training – One year program
- UAC Advanced Property and Business Interruption
- Security and Development Corp – Advanced Arson and Fire Investigation
- Department of Criminal Justice – Arson and Fire Investigation
- UAC – Inland Marine School
- Vale Technological Institute – Building Damage and Estimating