

Biography of Mark Lozier, EMBA, RPA, PCA, NGA

Mark Lozier brings over 30 years of insurance claims management. Mark started his career at Continental insurance in 1976 as a property field adjuster. During his career there he was awarded many promotions as property supervisor, regional property examiner, general adjuster, national general adjuster assigned to home office in New York City. During this time he managed numerous catastrophe claims operations such as hurricane Hugo in the San Francisco earthquake. During his time at Continental he was able to finish his bachelors of science from Indiana University of South Bend.

In 1992 he joined NCA, which later became one of the top five independent catastrophe claims operations in the nation. During his tenor at NCA, became a partner and shareholder of NCA. Mark earned his Executive Masters in Business from the University of Notre Dame in 2000. From 2003 to 2006 he was Chief Executive Officer of NCA Group. Mark helped develop the catastrophe plan for Florida Wind Underwriting Association (FWUA). In January 2004 Mark was asked to set on the steering committee of the newly formed Citizens Insurance of Florida to establish a catastrophe claims process. This newly created company was the result of merging FWUA and the JUA of Florida. In 2004, Mark set up the operation for NCA to represent Citizens daily claims operation.

In 2004 the State of Florida was impacted by four hurricanes that struck Florida from August to October. Mark was called upon to manage this disaster reporting, to Tom Gallagher, CFO and Insurance Commissioner for the State of Florida, who in turn reported to the Hon. Gov. Jeb Bush. The State of Florida had over 250,000 claims and billions in losses.

In 2006 Mark sold his interest in NCA and formed ICATS, a commercial claims operation. He worked closely with the London insurance market. ICATS represented the Lloyd's of London US interest for numerous syndicates within the London insurance market.

Mark was first exposed to the disaster relief mediation process in 1992 with Hurricane Andrew. By 2004, disaster relief mediation was an integral part of many insurance companies claims settlement process.

Mark has disaster relief mediation experience plus vast insurance knowledge. He has managed over one million claims, along with managing thousands of employees and independent claims adjusters.

Today, Mark works with attorneys and insurance companies as a property claims consultant. Mark is also registered with the State of Indiana as a domestic and civil mediator.

