

MONEY-BACK GUARANTEE RULES

Please read carefully this Money-back Policy (the “**Policy**”) that regulates conditions and procedures of getting back money for purchasing the Impulse app subscription (the “**Subscription**”) on our website <https://mental-impulse.com/> (the “**Website**”).

REFUND UNDER THIS POLICY APPLIES PROVIDED THAT YOU MADE A PURCHASE OF YOUR FIRST SUBSCRIPTION FOR A MONTH OR LONGER PERIOD DIRECTLY ON THE WEBSITE AND MET ALL OF THE FOLLOWING CONDITIONS:

- 1) you contact us at support@brainimpulse.me within **thirty (30) days** after your initial purchase;
- 2) you provide us with an **email address** of your account with the Subscription eligible for the voluntary refund under this Policy;
- 3) you have followed the personalized brain boost plan at least during **20 consecutive days** within the first 30 days after the purchase (the “**Streak**”); and
- 4) you are able to demonstrate that you have the Streak pursuant to the **requirements stated below** in Section “How to demonstrate that you have the Streak”.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy if you purchased the Subscription via the Google Play or the App Store. Subscriptions purchased via the Google Play or the App Store are subject to such app store's refund policies.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy if you subscribed for a period less than one (1) month. The “Money-back guarantee” option must be presented to you during the checkout.

You are NOT ELIGIBLE to receive the voluntary refund under this Policy for renewed Subscription(-s).

We will review your application and notify you by email whether your application is approved. Please be advised that we may investigate your use of the Impulse app to ensure compliance with this Policy. By applying for the voluntary refund under this Policy, you expressly consent to such investigation. If such investigation reveals a possible violation of this Policy, we will not grant you the voluntary refund under this Policy.

HOW TO DEMONSTRATE THAT YOU HAVE THE STREAK

You can demonstrate that you have the Streak if you provide screenshots from a profile page on the Impulse app showing that you completed three games on Today tab every day during at least twenty (20) consecutive days.

OTHER REFUND RULES

Generally, if you do not meet the conditions set out above, the fees you have paid are non-refundable and/or non-exchangeable, unless otherwise stated herein or is required by applicable law.

Effective date: 03 June 2024

Last updated: 03 June 2024