



Service Specific Terms

Effective May 1, 2025

Previous Version

These Service Specific Terms (“Service Specific Terms”) contain supplemental terms that apply to specific Services and form part of the agreement you or the organization, company, or other entity that you represent (“Customer”) have with Anthropic for such Services that links to or otherwise references these Service Specific Terms, such as the Commercial Terms of Service (“Agreement”). Any capitalized terms not defined in these Service Specific Terms will have the definitions stated in the Agreement. In the event of any conflict between the Terms and these Service Specific Terms, these Service Specific Terms control for the relevant Services.

A. Claude for Work (Team Plan; Enterprise Plan)

Customer must inform its Users that (i) they are accessing an administered service offering that enables Customer’s access to and control over data submitted to the Services by Customer and its Users, and (ii) use of the Services are subject to Anthropic’s policies, including the Privacy Policy and Usage Policy. Customer is responsible for obtaining any necessary User consents and providing all User notices required by applicable law.

B. Beta Services

Anthropic may offer Services that are in pre-release, beta, preview or similar trial form (“Beta Services”). This

means that they are not suitable for production use and provided “*as-is*” on a temporary basis. Anthropic is not responsible for Customer’s use of or reliance on Beta Services and is not obligated to provide any indemnity for their use. Anthropic’s liability related to Beta Services is limited to the lesser of \$1,000 and Fees paid by Customer for the Services in the previous 12 months.

C. Fine-Tuning Services

Anthropic may offer Services that allow Customer to fine-tune or conduct other forms of model customization (“**Fine-Tuning Services**” and any such resulting model, a “**Fine-Tuned Model**”), including using data provided by Customer (“**Fine-Tuning Materials**”). Fine-Tuning Services use the Fine-Tuning Materials for the purpose of generating or validating Fine-Tuned Models. Fine-Tuning Materials are Customer Content. Customer’s use of the Fine-Tuning Services does not constitute a violation of the prohibition on training in the Agreement; provided that the training conducted is solely for Customer’s use of the Fine-Tuning Services.

D. Cloud Hosted Services

1. **Generally.** Anthropic offers certain Services through the following third-party managed and hosted technical environments: (1) Amazon Bedrock (“**Bedrock**”), which is hosted and managed by Amazon Web Services, Inc. and affiliates (“**AWS**”); and (2) Vertex AI (“**Vertex**”), which is hosted and managed by Google LLC and affiliates (“**Google**”). AWS and Google are “**Cloud Providers**” and their environments are “**Cloud Platforms**” for purposes of these Services Specific Terms. Customer acknowledges and agrees that Anthropic is not responsible for Cloud Platforms or any other services Customer receives from Cloud Providers, and that changes to Cloud Platforms or other Cloud Provider services may materially impact Customer’s use of the Services. Customer may only use the Services in compliance with applicable Cloud Provider policies and agreements it has with the applicable Cloud Provider.

- 2. Content on Cloud Platforms.** The technology provided by Anthropic to enable access to the Services via the Cloud Platforms does not give Anthropic access to any Customer instance with the Cloud Providers, including Customer Content they contain.
- 3. Fees.** Customer must pay all applicable fees and taxes related to use of the Services via Cloud Platforms to the applicable Cloud Provider at Anthropic's then-current rates, unless otherwise agreed by the parties. Updates to the rates are effective the earlier of 30 days after the updates are posted by the applicable Cloud Provider or Anthropic, or Customer otherwise receives Notice.

E. Development Partner Program

Customer may elect (in its sole discretion) to participate in the Development Partner Program by enabling the permissive data opt-in setting for the Services (“**Development Partner Mode**”). If Customer enables Development Partner Mode, Anthropic may use the data that Customer submits to the Services (e.g., Customer Content) in connection with Anthropic's products and services, including to train models.



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