TLA #2: Identify what are the Software Quality Factors

Functionality:

- For me, it's functionality because the software needs to do what it's supposed to do without any hiccups. If it's a tax calculator, for example, it has to get the numbers right based on the rules it's set to follow. A product that works as expected, with no errors or surprises, is essential to its success.

Usability:

- I'd say usability is really important because no matter how powerful the software is, if it's difficult to use, people won't stick with it. The interface should be simple and easy to navigate, so users can get things done quickly and without frustration. It's all about providing a smooth experience that makes tasks easier, not harder.

Reliability:

- For me, reliability is key. The software should be dependable and work consistently without crashing or producing wrong results. If it's a banking app, for instance, it needs to be stable and keep running smoothly, even with heavy traffic, without issues that could harm the user's experience or cause major setbacks.