Mortgage Complaints Dashboard

Complaints **24,618**

₹ -13.2%

In Progress 618

N/A

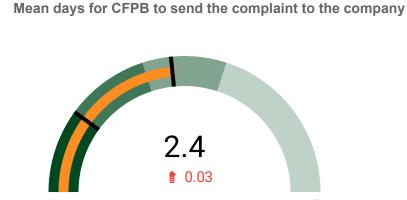
% In Progress 2.51%

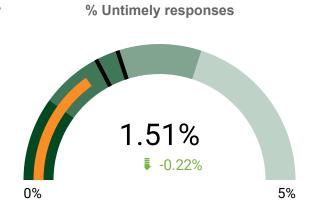
Untimely responses 371

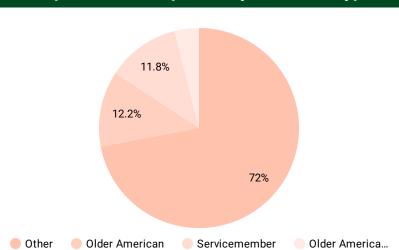
₹ -24.3%



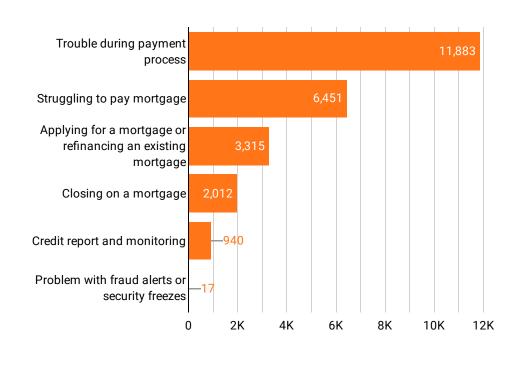
Proportion of complaints by consumer type



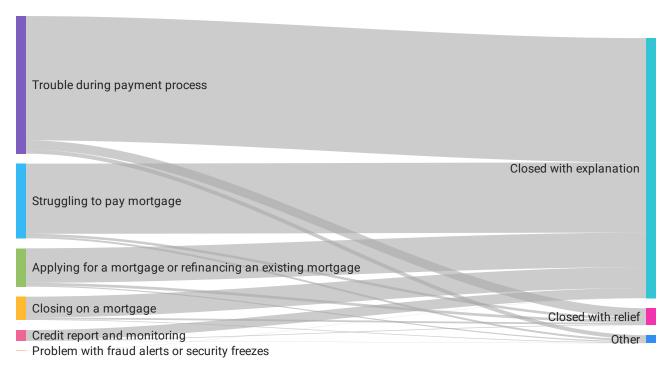




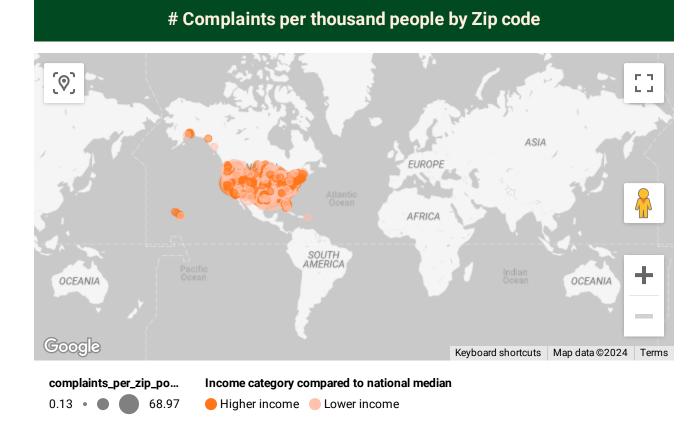
Complaints by issue type (drill down for details)



Complaints by issue type (drill down for details)



	state_name	# Complaints per million people
1.	District of Columbia	166.55
2.	Maryland	154.08
3.	Florida	137.49
4.	Delaware	121.12
5.	Georgia	120.13
6.	Colorado	104.32
7.	Virginia	98.77
8.	Nevada	96.14
9.	Louisiana	87.06
10.	North Carolina	78.97
11.	South Carolina	78.09
12.	Illinois	77.68
13.	California	77.47
14.	Pennsylvania	72.94



	company_name	# Complaints 🔻	# In Progress	# Untimely responses
1.	WELLS FARGO & COMPANY	2,858	125	0
2.	NATIONSTAR MORTGAGE LLC	1,693	18	1
3.	Ocwen Financial Corporation	1,219	18	0
4.	Shellpoint Partners, LLC	1,140	3	2
5.	Freedom Mortgage Company	910	1	0
6.	SELECT PORTFOLIO SERVICING, INC.	865	8	0
7.	BANK OF AMERICA, NATIONAL ASSOCIATION	735	23	5
8.	TRUIST FINANCIAL CORPORATION	696	4	22
9.	Specialized Loan Servicing Holdings LLC	635	11	6
10.	CARRINGTON MORTGAGE SERVICES, LLC	532	59	0

