

LUCAS PIRAN

 +55(11)94391-1139

 lucas13piran@gmail.com

 Barueri / São Paulo - Brazil
06448-050

PROFILE

Professional with a degree in Information Systems, with 5 years of experience in technology and 1 year in technical support.

Experience in systems analysis, software development, and data management.

Notable skills in problem solving, teamwork, and adapting to new technologies.

I work in the area of systems analysis or technical support, offering effective solutions and ensuring the smooth running of the company's processes and systems.

WORK EXPERIENCE

• TEGRAPHARMA-ALPHAVILLE

06/2025 AT MOMENT

Support Analyst / Systems Developer

- Provided technical support to users on software and hardware issues, ensuring continuity of operations.
- Installed and configured Windows operating systems for new employees.
- Managed and granted access to various platforms, including Microsoft, Auvo, BI, Zorro, and CRM.
- Administered and created new components in CRM, such as rules, fields, and custom forms.
- Developed and implemented dashboards to monitor internal indicators and metrics.
- Had a solid command of the Deluge language, working in front-end and back-end development.
- Managed employees in the GoTo service system, optimizing call flow and support.

• Resecom Consulting – Alphaville

12/2022 - 03/2023

IT Intern

- Provided technical support to users for software and hardware incidents.
- Installed and configured the Windows operating system for new employees.
- Controlled and monitored backups of the company's file server.

CERTIFICATES

• Faculdade De Informática e Administração Paulista (FIAP)

03/2025 AT MOMENT

Postgraduate Degree in Full Stack Development

• Faculdade De Informática e Administração Paulista (FIAP)

02/2020-12/2024

Bachelor's Degree in Information Systems

CERTIFICATE AWARDS

• Udemy

2023

Java 2022 Complete: From Zero to Professional

• Udemy

2023

Android and iOS development with Flutter

• Udemy

2022

Complete Web Development

• Alura

2022

Flutter: Creating an App

SKILLS

- Microsoft Office
- Communication
- Mobile Development
- Web Development
- Java Development
- Data Base

LANGUAGES

Portuguese: Native
English: Intermediate

