Webex Teams Hackathon 2018



Lab6 – Creating Webhook and REST API End Point for Webhook

Objectives

In this lab, you will complete the following objectives:

- Create a Webex Teams webhook
- Create a RESTAPI POST endpoint for your Webhook
- · Process the bot message by your back end

Background/Scenario

According to the background described in the previous lab we will create a Webex Teams webhook as a next step to handle actions in connection with our bot. Webhooks can be managed using Webex Teams APIs. You can get list of webhooks you created, create a new-, get the details of-, update- or delete an existing webhook. See https://developer.webex.com/docs/api/v1/webhooks for the details.

When completed, Webex Teams send notification to your back end each time when a message is sent to your bot. Your back end will get the message using Webex Teams API, process the message and send back an answer.

Required Resources

- · Webex Teams client
- Postman application
- Python 3 with IDLE
- Python code files

Step 1: Create a webhook

In this step, you will create your first webhook.

- a. Navigate to https://developer.webex.com/docs/api/v1/webhooks/create-a-webhook
- b. At the Authorization parameter switch off the "Use personal access token"
- c. Add your bot's access token after the Bearer text. If you do not find it, go to "My Webex Teams Apps" page, select your bot app, and regenerate the token.
- d. Under the body section give the following parameters:

name: wth2018-<nnnn>-bot-hook

targetUrl: https://<your-heroku-host-name>/api/bot

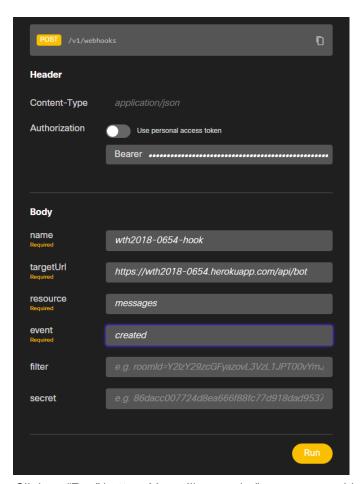
resource: messages
event: created

where wth2018-<nnnn> is your bot name and https://<your-heroku-host-name> is the URL

where your back end can be accessed.

Leave the last two fields empty.

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e. Click on "Run" button. You will get a similar response with the details of the new webhook.

```
Request Response

[ "id": "Y21zY29zcGFyazovL3VzL1dFQkhPT0svYjEzY2Q3NDMtYmQ4Yi00ZjJkLTg "name": "wth2018-0654-hook", "targetUrl": "https://wth2018-0654.herokuapp.com/api/bot", "resource": "messages", "event": "created", "orgId": "Y21zY29zcGFyazovL3VzL09SR0FOSVpBVe1PTi9jb25zdW11cg", "createdBy": "Y21zY29zcGFyazovL3VzL1BFT1BMRS8yMjkxODk0ZC0zNGRmLTRh "appId": "Y21zY29zcGFyazovL3VzL0FQUExJQ0FUSU90L0MzMmM4MDc3NDBjNmU3 "ownedBy": "creator", "status": "active", "created": "2019-02-12T22:41:40.011Z" }
```

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f. List your existing webhooks. Click on List webhooks link at the left side bar. Use the same authorization setting than the previous step. You will get similar response. There is only one item in the items array which is the webhook you created in the previous step.

```
Request Response

{

"items": [

{

    "id": "Y2lzY29zcGFyazovL3VzL1dFQkhPT0svYjEzY2Q3NDMtYmQ4Yi00ZjJ
    "name": "wth2018-0654-hook",

    "targetUrl": "https://wth2018-0654.herokuapp.com/api/bot",
    "resource": "messages",
    "event": "created",
    "orgId": "Y2lzY29zcGFyazovL3VzL09SR0FOSVpBVE1PTi9jb25zdW11cg",
    "createdBy": "Y2lzY29zcGFyazovL3VzL1BFT1BMRS8yMjkxODk0ZC0zNGRm
    "appId": "Y2lzY29zcGFyazovL3VzL0FQUExJQ0FUSU9OL0MzMmM4MDc3NDBj
    "ownedBy": "creator",
    "status": "active",
    "created": "2019-02-12T22:41:40.011Z"
    }
}
```

Step 2: Clone your back end project

- a. Create a new directory and name it to lab6-webhook
- b. Clone your lab4-heroku Github repo. In a command prompt at lab6-webhook directory type the following command:

```
git clone https://github.com/<your-github-username>/lab4-heroku.git .
```

Note: Do not miss dot at the end of the command.

- c. Rename lab4-heroku.py file to lab6-webhook.py
- d. Change Procfile content to web: gunicorn lab6-webhook:app

Step 3: Add new POST endpoint for your webhook

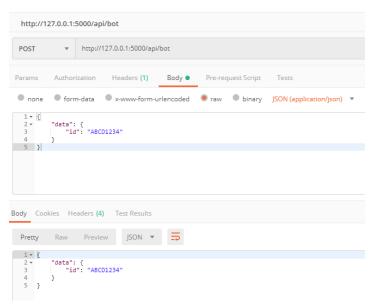
a. In your lab6-webhook.py file add a new endpoint:

```
@app.route("/api/bot", methods = ['POST'])
def hook():
    webhookMessage = request.json
    print(webhookMessage)
    messageId = webhookMessage["data"]["id"]
    print(messageId)
    return jsonify(webhookMessage)
```

- b. Launch your back end app. In the command line type python lab6-webhook.py
- c. Test the endpoint in Postman with the following JSON body:

```
{
    "data": {
        "id": "ABCD1234"
    }
}
```

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d. Check the console output on the command line. You should see similar result.

```
* Serving Flask app "lab6-webhook" (lazy loading)

* Environment: production
WARNING: Do not use the development server in a production environment.
Use a production WSGI server instead.

* Debug mode: off

* Running on http://127.0.0.1:5000/ (Press CTRL+C to quit)
{'data': {'id': 'ABCD1234'}}

ABCD1234

127.0.0.1 - - [13/Feb/2019 10:41:43] "POST /api/bot HTTP/1.1" 200 -
```

- e. Stop your back end app. Press Crtl-C in the command window.
- f. Commit and push your changes.

```
git add . git commit -m "/api/bot POST endpoint added" git push
```

g. Login to Heroku (https://dashboard.heroku.com). Select your app and check the logs ("More" / "View logs") weather deployment was happened after your commit/push.

```
ALL PROCESSES ♦

2019-02-13T10:05:03.000000+00:00 app[api]: Build succeeded
2019-02-13T10:05:05.331211+00:00 heroku[web.1]: Starting process with command `gunicorn lab6-webhook:app`
2019-02-13T10:05:13.294147+00:00 heroku[web.1]: Starting process with command `gunicorn lab6-webhook:app`
2019-02-13T10:05:13.294147+00:00 app[web.1]: [2019-02-13 10:05:12 +0000] [4] [INFO] Starting gunicorn 19.9.0
2019-02-13T10:05:12.444814+00:00 app[web.1]: [2019-02-13 10:05:12 +0000] [4] [INFO] Listening at: http://o.0.0.0:50291 (4)
2019-02-13T10:05:12.448712+00:00 app[web.1]: [2019-02-13 10:05:12 +0000] [4] [INFO] Booting worker: sync
2019-02-13T10:05:12.45769+00:00 app[web.1]: [2019-02-13 10:05:12 +0000] [10] [INFO] Booting worker with pid: 10
2019-02-13T10:05:12.530429+00:00 app[web.1]: [2019-02-13 10:05:12 +0000] [11] [INFO] Booting worker with pid: 11
2019-02-13T10:05:16.108500+00:00 app[web.1]: 10.37.182.203 - - [13/Feb/2019:10:05:16 +0000] "GET / HTTP/1.1" 200 0
"https://dashboard.heroku.com/" "Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/72.0.3626.96
Safari/537.36"
2019-02-13T10:05:16.105971+00:00 heroku[router]: at=info method=GET path="/" host=wtb2018-0654.herokuapp.com request_id=0ae40624-b686-4eda-8306-d133f720cc8a fwd="81.183.113.11" dyno=web.1 connect=1ms service=1376ms status=200 bytes=1626 protocol=https
```

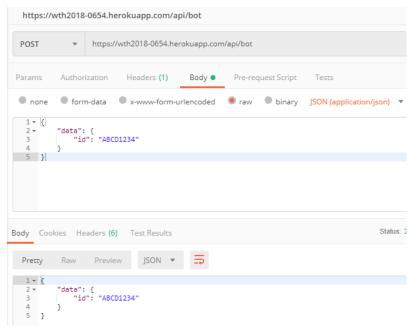
h. Open your app ("Open app")



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i. Test the endpoint in Postman with your endpoint URL:

https://<your-app-name>.herokuapp.com/api/bot



j. See log massages:

```
2019-02-13T10:11:43.863289+00:00 app[web.1]: {'data': {'id': 'ABCD1234'}}
2019-02-13T10:11:43.864225+00:00 app[web.1]: ABCD1234
2019-02-13T10:11:43.868534+00:00 app[web.1]: 10.37.18.194 - - [13/Feb/2019:10:11:43 +0000] "POST /api/bot HTTP/1.1" 200 27 "-"
"PostmanRuntime/7.6.0"
```

Step 4: Send a message to your bot to check the webhook

a. Open your Webex Teams client. Select the "My demo space with my first bot" space then send the following message:

```
@wth-<nnnn> Hello my bot!
```

where wth-<nnnn> is your bot name.

b. Check the logs of your running back end on Heroku.

```
2019-02-13T10:23:04.835576+00:00 heroku[router]: at=info method=POST path="/api/bot" host=wth2018-0654.herokuapp.com request_id=94eelba2-3bf4-41a5-8424-7be100864393 fnd="18.221.216.175" dyno=web.1]: {'id: 'Y21zY29zGFyazovL3YzL1dFQkhPT@sVYZEzY2Q3NDMYYmQ4Y100Zj3kLTg4NzMtMTA00DYyYTI0ZDg5', 'name': 'wth2018-0654-hook', 'targetUrl': 'https://wth2018-0654.herokuapp.com/api/bot', 'resource': 'messages', 'event': 'receted', 'orgId': 'Y21zY29zGFyazovL3YzL1BFT1BMRS8yMjkxODk02C0zNGRmLTRhM2EtYjRjMy04YjQ5ZGZkYzE4ZDU', 'appId': 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkxODk02C0zNGRmLTRhM2EtYjRjMy04YjQ5ZGZkYzE4ZDU', 'appId': 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkxODk02C0zNGRmLTRhM2EtYjRjMy04YjQ5ZGZkYzE4ZDU', 'appId': 'Y21zY29zCGFyazovL3YzL1BFT1BMSS9MjkxODk02C0zNGRmLTRhM2EtYjRjMy04YjQ5ZGZkYzE4ZDU', 'appId': 'Y21zY29zCGFyazovL3YzL1JFT1BMSS4MjkXDK02L7Z*44140.ali7': 'Y21zY29zCGFyazovL3YzL1JFT1BMSS4MjkXDKNZCAFMy3DS0xMMU5LWTyYzYYWISODIzZjA3Mzdm', 'roomId': 'Y21zY29zCGFyazovL3YzL1JFT00VODB1Y2NjMDAtMmV1ZC0xMMU5LWFiYmUtZD1jZTc2MGI0ZDA2', 'roomType': 'group', 'personId': 'Y21zY29zCGFyazovL3YzL1JFT1BMRS4MjkXDK02Z0XMGMLTRAMY2ETYJAYTZLTRhODgtOMLWOCWMjU5NTTXMFKZmE', 'personEmail': 'wth@http-foundation.hu', 'mentionedPeople': ['Y21zY29zCGFyazovL3YzL1JFT1BMRS8yMjkXODk02C0xNGmLTRhM2EtYjRjMy04YjQ5ZGXYzE4ZDU'], 'created': '2019-02-13T10:23:04.837879+00:00 app[web.1]: 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkXODk02C0xNGmLTRhM2EtYjRjMy04YjQ5ZGXYzE4ZDU'], 'created': '2019-02-13T10:23:04.837879+00:00 app[web.1]: 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkXODk0ZC0xNGmLTRhM2EtYjRjMy04YjQ5ZGXYzE4ZDU'], 'created': '2019-02-13T10:23:04.837879+00:00 app[web.1]: 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkXODk0ZC0xNGmLTRhM2EtYjRjMy04YjQ5ZGXYzE4ZDU'], 'created': '2019-02-13T10:23:04.837879+00:00 app[web.1]: 'Y21zY29zCGFyazovL3YzL1BFT1BMRS8yMjkXODk0ZC0xNGmLTRhM2EtYjRjMy04YjQ5ZGXYzE4ZDU'], 'created': '2019-02-13T10:23:04.837879+00:00 app[web.1]: 'Y21zY29zCGFyazovL3YzL1BFT1BMRS0MjkTxMy05CMMU5LWFMy30SoxMMU5LWFMy30SoxMMU5LWFMy75OXZMMJSLMFMy75OXZMMJSMJMZMm
```

In the second last line you can see the id of the message which is the output of print (messageId) command of your app.

Step 5: Get the message using Webex Teams API

a. Install requests package if you haven't done so before. In the command line at your project directory type the following command:

```
pip install requests
```

- b. Add import requests command to the beginning of your project file.
- c. Update requirements.txt by issuing the following command at the command prompt:

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```
pip freeze > requirements.txt
```

d. Get the message part using Webex Teams message endpoint (<a href="https://api.ciscospark.com/v1/messages/<messageld">https://api.ciscospark.com/v1/messages/<messageld)

Add the following commands before your /api/bot endpoint before the return statement.

```
messageApiUrl = "https://api.ciscospark.com/v1/messages"
botAccessToken = "<your-bot-access-token>"

r = requests.get(messageApiUrl + "/" + messageId,
headers={'Authorization': 'Bearer ' + botAccessToken})
message = r.json()["text"]
print(message)
```

where <pour-bot-access-token> is your bot access token.

k. Commit and push your changes.

```
git add .
git commit -m "get bot message"
git push
```

- e. After the deployment process finished send a new message to your bot: @wth2018-<nnnn> Hello my bot
- f. Check the logs.

```
2019-02-13T11:15:14.490282+00:00 app[web.1]: {'id': 'Y21zY29zcGFyazovL3VzL1dFQkhPT0svYjEzY2Q3NDMtYmQ4Yi00Zj3kLTg4NzMtMTA00DYyYT10ZDg5', 'name': 'wth2018-0654-hook', 'targetUr1': 'https://wth2018-0654.herokuapp.com/api/bot', 'resource': 'messages', 'event': 'created', 'orgId': 'Y21zY29zcGFyazovL3VzL09SR0FOSVpBVElPTi9jb25zdWllcg', 'createdBy': 'Y21zY29zcGFyazovL3VzL1BFT1BBRSSyMjkxODk0ZC@zMGmLTRhM2EtYjRjMy0AYjQ5ZGZKYzE4ZDU', 'appId': 'Y21zY29zcGFyazovL3VzL09GUEXJQ0FUSU90L0MZMMMMMDC3NDBjMmU3ZGYxMWRAJZjEZZjJyOGRMNJ14YmJjYTQ5YmE1MmZIYZJMMM3ZDUXMMNINGEwY2M5MWFh', 'ownedBy': 'creator', 'status': 'active', 'created': '2019-02-12T22:41:40.0112', 'actorId': 'Y21zY29zcGFyazovL3VzL09FL0MBRSAMMQSMTg3My1JMTZLTRhODgtOMTwOCOwMjUSNTTXMWFkZmE', 'data': {'id': 'Y21zY29zcGFyazovL3VzL09FU1NBR0UvYTI3M2QzZDAtMmY4MC0xMMU5LWIXYZETYmISNTAxYWE3NDY0', 'roomId': 'Y21zY29zcGFyazovL3VzL1JPT00vODB1Y2NJMDAtMmV1ZC0xMMU5LWFiymUtZD1JZTC2MGI0ZDA2', 'roomType': 'group', 'personId': 'Y21zY29zcGFyazovL3VzL1BFT1BMRSSMMjKxDDk0ZC@xMsmLTRhM2EtYjRjMy04YjQ5ZGZKYzE4ZDU'], 'created': '2019-02-13T11:15:13.933Z'}}
2019-02-13T11:15:14.490338-00:00 app[web.1]: Y21zY29zcGFyazovL3VzL0FUINBR0UvYT13M2QzZDAtMmY4MC0xMMU5LMIXYZETYm5NTAxYWE3NDY0
2019-02-13T11:15:15.042302+00:00 heroku[router]: at=info method=POST path="/api/bot" host=wth2018-0654.herokuapp.com request_id=239b77fd-7fb3-42de-a23a-3c14484b48db fwd="18.221.216.175" dyno=web.1 connect=lms service=556ms status=200 bytes=1300 protocol=https
2019-02-13T11:15:15.040513-00:00 app[web.1]: wth2018-0654 hello my bot again!
2019-02-13T11:15:15.040513-00:00 app[web.1]: wth2018-0654 hello my bot again!
2019-02-13T11:15:15.040613-00:00 app[web.1]: wth2018-0654 hello my bot again!
```

In the second last line you can see the message which is the output of print (message) command of your app.

Step 6: Reply for the message by the name of your bot

a. Send reply if your bot mentioned in the message and the message starts with "Hello". Add the following lines into your /api/bot endpoint after print(message) command.

b. Send a new message to your bot: @wth2018-<nnnn> Hello my bot again!



You 13:10

wth2018-0654 Hello my bot again!



wth2018-0654 13:10

Hello from your bot!

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