



# Luan Alves

I am in the final year of my Computer Engineering degree at Universidade Fernando Pessoa. I have a strong interest in technology and a natural ability to work with people. My experience helping run my family's restaurant strengthened my communication skills, sense of responsibility, and ability to work well in a team.

## CONTACT

**Phone:** +351 932 463 605      **LinkedIn:** <http://www.linkedin.com/in/luan-moreno10>  
**Email:** luan22moreno14@gmail.com

## PROFESSIONAL EXPERIENCE

### Network Technician Intern | 2025 Jan–Jun

Smartex.ai

- Network Infrastructure Design & Deployment
- Wireless Network Implementation
- VLAN & Security Configuration
- Monitoring & Remote Management
- Automation & Scripting
- Redundancy & Scalability Planning

### Summer Internship | 2024 Jul–Sep

Grupo Salvador Caetano

- Integration into the CODE team (Center of Distribution)
- Expertise within the Customer Support teams of Hyundai, BYD, Nissan, and Honda.
- Engage with the Zoho Desk, Analytics, and CRM platform.
- My objective was to develop a database incorporating the implementation of artificial intelligence.

## EDUCATION

### Universidade Fernando Pessoa | 2022–2025

Bachelor's Degree in Computer Engineering

## SKILLS

I possess expertise in programming languages such as:

- C, C++
- Python
- Linux, OS
- JavaScript, React, CSS, HTML, PHP
- Java
- PostgreSQL
- MIPS, Assembly