

# **Luan Alves**

Finalist in Computer Engineering at Universidade Fernando Pessoa, with a strong interest in technology and a natural ability to collaborate effectively. My experience helping manage my family's restaurant has strengthened my communication skills, sense of responsibility, and ability to work in a team.

#### CONTACT:

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# PROFESSIONAL EXPERIENCE

#### Summer Internship | 2024 Jul-Sep

Grupo Salvador Caetano

- Integration into the CODE team (Center of Distribution)
- Expertise within the Customer Support teams of Hyundai, BYD, Nissan, and Honda.
- Engage with the Zoho Desk, Analytics, and CRM platform.
- My objective was to develop a database incorporating the implementation of artificial intelligence.

### Network Technician Intern | 2025 Jan-Jun

Smartex.ai

- Network Infrastructure Design & Deployment
- Wireless Network Implementation
- VLAN & Security Configuration
- Automation & Scripting with Python
- UNIX/Linux System Administration

#### **EDUCATION**

Universidade Fernando Pessoa | 2022-2026

Bachelor's Degree in Computer Engineering

## SKILLS:

- C, C++
- Java
- JavaScript, React, CSS, HTML, PHP
- Linux, OS
- Python
- PostgreSQL
- MIPS, Assembly