

Herrewegestraat 25, 1090 Jette | 0465/70 56 86 | Luay985@gmail.com

02.01.1986
Driving License B

Experience

PC & NETWORK TECHNICIAN | MAKSVZW | FEB 2017 – JAN 2018

- Set up & maintain equipment's hardware.
- Install and configure software and drivers (Windows, Linux & Mac).
- Troubleshoot & maintain Apple & Android smartphones and tablets.
- Install well-functioning LAN networks and manage components.
- Manage security options and software in computers and networks to maintain privacy and protection from attacks.
- Perform regular upgrades to ensure systems remain updated.
- Troubleshoot system failures or bugs and provide solutions to restore functionality.
- Keep records of repairs and fixes for future reference.
- Track computer hardware and software and maintain inventory.
- Offering technical support on-site or via phone or email.
- Provide technical support and conduct routine maintenance on conference room equipment (i.e. testing projector, flat panel displays, computers, speakers and microphones).

COUNTER CLERK | DHL | 2011-2013

- Arrange outgoing mail and sort incoming shipments for delivery.
- Handle computer database and address-correction to track and reroute mail to proper destination.

PC & NETWORK TECHNICIAN | SAIDA TECH. | 2007-2011

- Provide Hardware/Software repair, which include troubleshooting and maintaining desktop PC's, laptops and printers
- Hardware/Software reparation for smart-phones and tablets.
- Resolve on-site networking hardware issues including routers, switches, and wireless networks.

Education

- **Alumni** | Full-Stack Developer | 2016 | Le Wagon Brussels
- **Bachelor** | English Literature | 2006-2010 | Al Ma'amoun University
- **Secondary** | 2005-2006 | Nabigha Secondary School

Skills & Abilities

- Leadership
- Flexibility
- Good people and communication skills
- Team player
- Independent and self-motivated
- Ability to work under pressure

Languages

- **Arabic** | Native
- **French** | Good
- **English** | Perfect
- **Dutch** | Elementary