



# Certificate of Course Completion

**LUBHAV BANSAL**

has successfully achieved student level credential for completing the *Operating Systems Support* course.

The student was able to proficiently:

- Assist users in resolving Windows operating system issues
- Assist users in resolving Linux and macOS operating system issues
- Assist users in resolving mobile device issues
- Describe virtualization and cloud terminology
- Assist users in resolving common application issues



Scan to Verify

*Lynn Bloomer*

Lynn Bloomer  
Director, Cisco Networking Academy