

Darla DeMarco

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Cashier

✓ ACCURATE ✓ EFFICIENT ✓ DEPENDABLE ✓ CUSTOMER-FOCUSED ✓ TEAM-ORIENTED

Energetic, hardworking cashier valued for fast, friendly service and accuracy in handling customer transactions. Address customers' needs while quickly moving them through the check-out process. Passionate about serving others and eager to take on new responsibilities and leadership roles.

Skills

- ♦ Cash Register Transactions
- ♦ Drawer Balancing
- ♦ Retail Front-End Operations
- ♦ Cashier Audits & Reports
- ♦ Customer Service Excellence
- ♦ Complaint Resolution
- ♦ Store Opening & Closing Procedures
- ♦ Stocking & Merchandising
- ♦ Loss Mitigation
- ♦ Shrink Reduction
- ♦ POS Systems
- ♦ Inventory Management

Experience

ABC COMPANY / One of the largest grocery and big box retailers in the U.S. ♦
Sometown, NV

Cashier, 6/15 to Present

Scan, bag and load purchases; process cash, check, credit card, coupon and voucher transactions; verify customer ages for alcohol and tobacco purchases; and manage daily till opening and closing procedures. Help with stocking and merchandising to maximize sales and provide a pleasant shopping experience.

Identified as one of store's "high-potential leaders" through recent selection for head cashier training (promotion pending following completion of 8-week training program)

CREATE EXCEPTIONAL GUEST EXPERIENCES DURING CHECKOUT:

- ♦ Ensured that all guests received a warm greeting at the register, thanks for their patronage and offer of assistance to their vehicles.
- ♦ Met or exceeded item-per-hour and scanning goals (processing hundreds of customer transactions daily) while balancing drawer at the end of each shift.
- ♦ Distinguished as the store's first associate to win "Employee of the Month" within 6 weeks of hire.
- ♦ Honored with "Integrity Award" for using downtime to clean and organize work area.
- ♦ Maintained knowledge of weekly ads, advertised specials and other promotions.



ROGER MCRAVEN

Administrative Assistant | 📍 ORLANDO, FL, 32804, UNITED STATES | 890-555-0401

○ DETAILS ○

143 Main Ave, Orlando, FL, 32804,
United States
890-555-0401
carykupper@gmail.com

DATE / PLACE OF BIRTH

05/10/1983
Orlando, FL

NATIONALITY

USA

DRIVING LICENSE

Full

○ SKILLS ○

Faxing
Scheduling
Documentation
Mail Distribution
Presentations
Customer Service
Reporting
Project Management
Travel Arrangements
Supply Inventory & Ordering

👤 PROFILE

Punctual, organized and proactive Administrative Assistant with 10+ years in both legal and professional services environments.

📁 EMPLOYMENT HISTORY

Senior Administrative Assistant at Morgan & Morgan, New York, New York August 2013 – March 2018

Morgan & Morgan is a nationwide personal injury law practice. As a Senior Administrative Assistant, I am responsible for providing administrative support to the entire law firm, as well as overseeing a team of 6 Administrative Assistants who are assigned to specific attorneys. My responsibilities include:

- Answering and directions phone calls, taking messages when necessary
- Organizing and scheduling meetings and appointments
- Maintaining an internal and external contact list of relevant numbers and contact information
- Producing and distributing letters, memos, forms, reports, and legal documents
- Developing and maintaining a rigid filing system
- Overseeing a team of Administrative Assistance, including facilitating daily and weekly meetings

Administrative Assistant at Robert Half, Hoboken, New Jersey March 2010 – March 2013

Robert Half is a staffing and recruiting agency. As an Administrative Assistant, I was responsible for managing and distributing the flow of information throughout the office, including bookkeeping, documentation, and planning and scheduling. My responsibilities included:

- Taking inventory of and ordering office supplies on a regular and ad hoc basis
- Submitting and reconciling expense reports
- Attending meetings, taking notes, and distributing meeting minutes
- Following up on meeting action items to ensure activities were completed within their designated timeline
- Providing general support to office visitors

Administrative Assistant at Google, New York, New York March 2005 – March 2010

Google is an American multinational technology company that specializes in internet related services and products. As an Administrative Assistant at Google, I was responsible for supporting their People Services (HR) department. My core responsibilities included:

- Planning events and meetings, including the set up of team luncheons
- Scheduling and managing appointments
- Preparing presentations materials for meetings
- Proofreading documents and maintaining a rigid filing system
- Answering the phone and directing calls