# HERE & THERE



### GLENROYD MEDICAL'S

## **FREE**

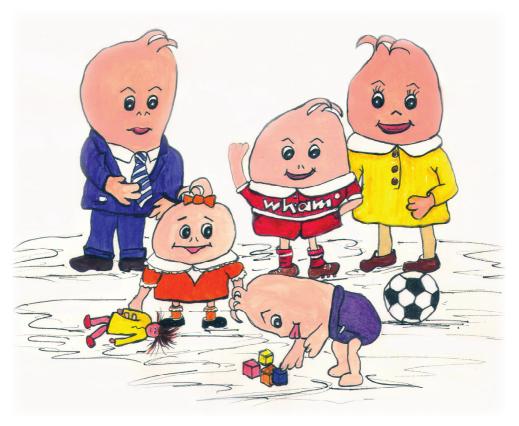
APRIL 2018 NEWSLETTER

## PLEASE TAKE ONE



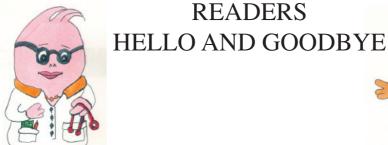


## **Meet The Royd Family**



Mother - Glenis Father - Glen
Son - Wills Daughter - Mau(Mo)
Baby - Titch

## HAPPY NEW YEAR TO ALL OF OUR READERS



Welcome to the first issue of Here and There of 2018

Sadly we had to say goodbye to Practice Manager Sharon Orr who left us on 15th February to move to pastures new. Goodbye to Pharmacist Stephanie who left the practice in December. Barbara (who is a member of the Practice IT staff) will also be retiring in the near future.

As well as saying goodbye, we can also happily say hello to some new arrivals who recently joined Glenroyd Medical Practice. A warm welcome to Doctors Julia Johnson and Eric Bonsell. We also extend an equally warm welcome to Jurgita Mukadam our new Pharmacist and Shelly Hadwick our new Practice Nurse as well as Anna Butrym and Stephanie Pixton new Practice Manager and her new Assistant respectively.



### **Christmas Raffle 2017**

Congratulations to those who were successful in the Christmas Raffle and a special thank you to all those who contributed to the raffle by donating the many wonderful

prizes. With out such generosity, the Christmas Raffle would not be the success that it was. Well done to all involved in organizing the raffle.

Moses, the Pharmacist at Cohens Chemist, Whitegate Drive, arranged for his 'bosses' to Donate the two Special Hampers, again.

A Special Thank You to the Receptionists for selling the tickets.

The total raised from Whitegate Drive and Moor Park, Surgeries was over £300.00





*Glenis* - What time is your appointment with Dr. Whitegate ?

*Glen* - 3 pm, Why?

Glenis - Very funny.! Did you phone up and cancel it?

Glen - No. I'm OK now, it will mean
Dr. Whitegate will be able to get home
earlier for his tea.

Glenis - If you had made that quick phone call to cancel your appointment, someone else could be benefiting from that visit. Now they may have to wait longer, it could have been important that they had an earlier appointment.

- **Dr. Whitegate** Another patient 'Did Not Attend' (a DNA) this afternoon.
- Mrs Park (Pharmacist) Sister Moor and I have each, had a couple of DNAs this month.
- **Sister Moor** don't they realize what a difference it could make to others needing that appointment?
- *Mrs Park* -If they had only made that phone call, it could also have brought our Waiting Times for appointments down.
- **Sister Moor** Next time it could be them needing an appointment and they may have to wait longer.

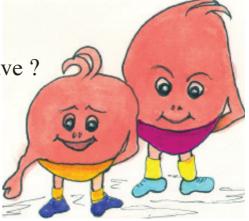


FACTS & FIGURES: - Missing a Doctor's Appointment costs the NHS £36.00 and £12.00 for a missed Nurse Appointment

### **FUN SECTION**

- 1. Who invented an aeroplane that didn't fly?
- 2. Who writes invisible books?

3. Why don't cats shave?



### **ANSWERS**

whiskas!

1. The Wrong Brothers 2...A Ghost writer! 3. Because tests prove that 8 out of 10 cats prefer

**Warning!** Look out for even worse jokes in the next issue of Here and There -ED!



'Here & There' is Compiled and Printed by Members of Glenroyd Medical's Patient Participation Group (PPG) Committee for your Information and Amusement.

If you have any information relevant to the Newsletter and your PPG Members please contact by e-mail **Billmacrailway@aol.com** OR **Gaffneyelaine@hotmail.com**Subject: - PPG Newsletter

Thank you

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www.glenroydmedical.co.uk