User Group	Use Case	Scenario
Customer/Unknown	Search Events	1. Customer/Unknown chooses simple or advanced search 2. System offers an option to enter search terms 3. Customer/Unknown enters his/her search terms and starts the search 4. System displays search results 5. Customer/Unknown reads the results and makes his/her choice 6. System shows details about the choice
Customer/Unknown	Check Reviews	1. Customer/Unknown chooses to check reviews 2. System offers opportunity to sort the reviews 3. Customer/Unknown chooses a sorting option 4. System displays reviews based on the sorting option
Customer	Contact Admin	1. Customer chooses to contact an admin 2. System offers to open a chat 3. Customer chooses to start a chat 4. System opens a chat 5. Customer types his/her message 6. System shows "Message sent!"
Customer	Contact Organizer	1. Customer chooses to contact an organizer 2. System offers to open a chat 3. Customer chooses to start a chat 4. System opens a chat 5. Customer types his/her message 6. System shows "Message sent!"
Organizer	Upload Events	1. Organizer chooses to upload an event 2. System offers to browse for input information on device, cloud or manual input 3. Organizer chooses an input option 4. System opens device/cloud storage 4. System offers opportunity to manually put information about event 5. Organizer chooses a file 5. Organizer fills in required information and chooses to send it 6. System displays the content of the chosen file and shows an option to approve it 6. System displays the content of the manually filled in information and shows an option to approve it

		7. Organizer chooses to approve
		8. System shows "Event uploaded!"
Organizer	**Answer Reviews**	1. Organizer chooses to answer a review
		2. System offers the opportunity to type in answer
		3. Organizer types in his/her answer
		4. System displays the answer and offers an option to send
		5. Organizer chooses to send the answer
		6. System shows "Answer sent!"