

Scenarios

A customer wants to log in

1. A customer clicks on the log-in button.
2. System displays log in form.
3. Customer fills in valid information.
4. System checks for any errors and, if none occur, logs in the user.

A customer wants to buy tickets

1. Customer chooses buy tickets for a desired event.
2. System displays different tickets options/prices.
3. Customer chooses quantity for desired tickets and press buy button
4. System checks tickets quantity aren't more than 10 and displays payment window.
5. Customer selects payment option.
6. System displays form to fill out payment details.
7. Customer fills out payment form and press pay button.
8. System checks payment details and displays confirmation window with the option to download the tickets.
9. Customer can download the tickets and then go back to home page.
10. System displays home page.

A customer wants to download his/her ticket

1. Customer goes to "My Profile".
2. System opens "My Profile".
3. Customer chooses specific ticket from "My Orders".
4. System displays extended information about the order/ticket, including "ticket download" option
5. Customer clicks on download to download his/her ticket.
6. Ticket download begins.

A customer wants to change personal information

1. Customer goes to "My Profile".
2. System opens "My profile".
3. Customer chooses "Personal information".
4. System displays user's personal information.
5. Customer changes desired information (e-mail is not allowed to change) and press "save changes" button.
6. Systems check new information and, if everything is okay, asks for current password.
7. Customer introduces password and accept changes.
8. Systems updates information.

An unknown visitor wants to register to the site

1. Visitor clicks on log in button.
2. System displays log in form and button for register.
3. Visitor clicks on register button.
4. System shows register form, asking for personal information.
5. Visitor inputs personal information and saves it.
6. The system tells if something is missing, else it completes the registration.
7. Visitor is registered and brought to homepage.

An unknown visitor wants to search for an event

1. Visitor types keyword or chooses event categories in the navigation bar.
2. System displays search results.
3. Visitor has the chance to filter the results.
4. System displays results after applying the filters.
5. Visitor reads the output and chooses an event.
6. System displays some information of the chosen event.

Admin wants to manage payments

1. Admin goes to manage payments.
2. System prints out a list of all payments done (orders).
3. Admin filters for payments status.
4. System displays orders filtered by payment status.
5. Admin is then allowed to update payment status and save the changes.
6. System save the changes.

Admin wants to disable users

1. Admin goes to manage users.
2. System prints out list of all users registered.
3. Admin searches for desired user to be disabled.
4. System gives the results.
5. Admin chooses to disable the user and save changes.
6. System save the changes

Organizer wants to check the statistics

1. Organizer selects "My statistics"
2. System displays different statistics variables.
3. Organizer selects desired variable.
4. System displays statistics.

Organizer wants to upload an event

1. Organizer chooses the upload an event function.
2. System displays upload event window.
3. Organizer fills in required information and chooses to send it.
4. System displays an option to approve it.
5. Organizer chooses to approve.
6. System, if there are no errors, shows "Event uploaded!".

Organizer wants to see how an event looks like

1. Organizer selects "My Events".
2. System displays all the events uploaded by the organiser.
3. Organizer selects the event.
4. System displays event window.

Organizer wants to cancel an event

1. Organizer chooses the cancel an event function.
2. System displays a list of all the events uploaded by the organizer.
3. Organizer searches for desired event and press cancel option.
4. System displays an option to approve it.
5. Organizer chooses to approve.
6. System shows "Event deleted!"