## **User Stories**

**Customer** As a *customer*, I would like to be able to search events so that I

can see what is available and what I would like to buy a ticket for.

**Customer** As a *customer*, I would like to be able to contact the organizers of

the events so that I can get extra information or ask for resolving

a possible problem.

**Customer** As a *customer*, I would like to be able to contact the admins of

the website (customer support) so that I can get help if I

experience technical difficulties with the website.

Customer | As a customer, I would like to be able to check reviews so that I

can see what other customers experienced with the use of the

website and the event providers.

Organizer As an organizer, I would like to be able to upload events on the

website with all the accompanying tickets, prices, additional information about it so that I can present the events to the

customers and the website owners.

**Organizer** As an *organizer*, I would like to be able to check and answer

reviews so that I can see what the customers think about our services, provide an answer to their feedback and see what can

be improved or if we are doing our job well.

Unknown "visitor" As an unknown "visitor" user, I would like to be able to search

events so that I can see if I would like or I am specifically looking for something on the website and if it is worth it to make a

registration on the website.

**Unknown "visitor"** As an *unknown "visitor*" user, I would like to be able to check reviews so that I can see if the provided services are good

enough, so that I can make a registration and buy what I want.