# **Scenarios**

# A customer wants to log in

- 1. A customer clicks on the log-in button.
- 2. System displays log in form.
- 3. Customer fills in valid information.
- 4. System checks for any errors and, if none occur, logs in the user.

## A customer wants to buy tickets

- 1. Customer chooses buy tickets for a desired event.
- 2. System displays different tickets options/prices.
- 3. Customer chooses quantity for desired tickets and press buy button
- 4. System checks tickets quantity aren't more than 10 and displays payment window.
- 5. Customer selects payment option.
- 6. System displays form to fill out payment details.
- 7. Customer fills out payment form and press pay button.
- 8. System checks payment details and displays confirmation window with the option to download the tickets.
- 9. Customer can download the tickets and then go back to home page.
- 10. System displays home page.

### A customer wants to download his/her ticket

- 1. Customer goes to "My Profile".
- 2. System opens "My Profile".
- 3. Customer chooses specific ticket from "My Orders".
- 4. System displays extended information about the order/ticket, including "ticket download" option
- 5. Customer clicks on download to download his/her ticket.
- 6. Ticket download begins.

## A customer wants to change personal information

- 1. Customer goes to "My Profile".
- 2. System opens "My profile".
- 3. Customer chooses "Personal information".
- 4. System displays user's personal information.
- 5. Customer changes desired information (e-mail is not allowed to change) and press "save changes" button.
- 6. Systems check new information and, if everything is okay, asks for current password.
- 7. Customer introduces password and accept changes.
- 8. Systems updates information.

## An unknown visitor wants to register to the site

- 1. Visitor clicks on log in button.
- 2. System displays log in form and button for register.
- 3. Visitor clicks on register button.
- 4. System shows register form, asking for personal information.
- 5. Visitor inputs personal information and saves it.
- 6. The system tells if something is missing, else it completes the registration.
- 7. Visitor is registered and brought to homepage.

### An unknown visitor wants to search for an event

- 1. Visitor types keyword or chooses event categories in the navigation bar.
- 2. System displays search results.
- 3. Visitor has the chance to filter the results.
- 4. System displays results after applying the filters.
- 5. Visitor reads the output and chooses an event.
- 6. System displays some information of the chosen event.

## Admin wants to manage payments

- 1. Admin goes to manage payments.
- 2. System prints out a list of all payments done (orders).
- 3. Admin filters for payments status.
- 4. System displays orders filtered by payment status.
- 5. Admin is then allowed to update payment status and save the changes.
- 6. System save the changes.

#### Admin wants to disable users

- 1. Admin goes to manage users.
- 2. System prints out list of all users registered.
- 3. Admin searches for desired user to be disabled.
- 4. System gives the results.
- 5. Admin chooses to disable the user and save changes.
- 6. System save the changes

#### Organizer wants to check the statistics

- 1. Organizer selects "My statistics"
- 2. System displays different statistics variables.
- 3. Organizer selects desired variable.
- 4. System displays statistics.

## Organizer wants to upload an event

- 1. Organizer chooses the upload an event function.
- 2. System displays upload event window.
- 3. Organizer fills in required information and chooses to send it.
- 4. System displays an option to approve it.
- 5. Organizer chooses to approve.
- 6. System, if there are no errors, shows "Event uploaded!".

#### Organizer wants to see how many events have

- 1. Organizer selects "My Events".
- 2. System displays all the events uploaded by the organiser.

# Organizer wants to cancel an event

- 1. Organizer chooses the cancel an event function.
- 2. System displays a list of all the events uploaded by the organizer.
- 3. Organizer searches for desired event and press cancel option.
- 4. System displays an option to approve it.
- 5. Organizer chooses to approve.
- 6. System shows "Event deleted!".

# Organizer wants to unsubscribe from the website

- 1. Organizer selects "Unsubscribe".
- 2. System asks for confirmation.
- 3. Organizer confirms.
- 4. System unsubscribe the organizer from the website and goes back to homepage.