Users groups

- *Customer (Registered)* → *Person interested in buying tickets*
  - > Teenagers (18 – 25 years old)
  - > Adults (26 – 55 years old)
  - > Elder (56 – 100 years old)

- *Organizer* → *Load and advertise events*
  - > Cinema & Theatre
  - > Musicals/Festivals/Concerts & Shows
  - > Sports
  - > Family (Amusement Park, Zoo, Aquarium, Museums …)
  - > Expositions

- *Unknown "visitor" (Not registered)* → *Random person - no information*

- *Admin* → *Controls functionality of website*

User Stories

- *Customer*

  - As a Customer, I want to Log in so that I'll be able to access full functionality of the website.

  - As a Customer, I want to Buy tickets (individual tickets, multiple tickets, …) so that I can visit events (with my friends) I am interested in.

  - As a customer, I would like to be able to search events so that I can see what is available and what I would like to buy a ticket for.

  - As a customer, I want to be able to download the tickets I bought so that I can attend to the event.

- *Organizer*

  - As an organizer, I would like to be able to upload events on the website with all the accompanying tickets, prices, additional information about it so that I can present the events to the customers and the website owners.

  - As an organizer, I want to check the confirmed orders so that I can check the theatre capacity and the money made in order to pay company expenses.

- *Unknown "visitor"*

  - As an unknown "visitor" user, I would like to browse the website so that I can see if I would like something on the website and if it is worth it to make a registration on the website.

  - As an unknown "visitor" user, I want to register to the site so that I can buy tickets.

- *Admin*

  - As an admin, I want to check payments to verify the payment status in order to disable accounts who are not paying in time.

  - As an admin, I want to disable users so that users who do not adhere to the conditions get removed.