**A Visitor wants to register to the site**

1. Visitor is on the welcome page and clicks on register

2. The system asks the user to put in their personal information

3. The user inputs personal information and saves it

4. The system tells if something is missing else it completes the registration

5. An opportunity for the user to login is now given

**A visitor wants to search for an event**

1. Visitor chooses simple or extended search.

2. System offers opportunity to enter search terms.

3. Visitor enter their search term and start the search.

4. System puts out results of the search.

5. Visitor reads the output and chooses an event.

6. System displays some information of the chosen event.

**An admin wants to contact organizer or customer**

1. Admin chooses the admin panel.

2. System displays the admin options.

3. Admin chooses messages.

4. System opens the message box.

5. Admin can input users’ name.

6. System opens new message window.

7. Admin enters message and sends it to user.

**A customer wants to download his/her ticket**

1. Customer chooses “my orders” on the register.

2. System displays all orders made by customer.

3. Customer chooses specific order.

4. System displays extended information about the order/ticket.

5. System gives opportunity to download ticket.

6. Customer clicks on download to download his/her ticket.

**A Customer wants to cancel his/her order**

1. Customer chooses “my orders” on the register.

2. System displays all orders made by customer.

3. Customer chooses specific order.

4. System displays extended information about the order/ticket.

5. System gives opportunity to cancel order.

6. Customer clicks on “cancel order” and must verify the cancelation.

7. System cancels order for that customer.

8. Customer gets cancel confirmation in message box.

**A customer wants to modify his/her order.**

1. Customer chooses “my orders” on the register.

2. System displays all orders made by customer.

3. Customer chooses specific order.

4. System displays extended information about the order/ticket.

5. System gives opportunity to edit order.

6. Customer clicks on “edit order”.

7. System shows opportunity to edit details about the order (e. g. quantity)

8. Customer changes order in his favor and clicks on “apply changes”.

9. System saves the changed details.

**A customer wants to read review**

1. Customer chooses simple or extended search.

2. System offers opportunity to enter search terms.

3. Customer enter their search term and start the search.

4. System puts out results of the search.

5. Customer reads the output and chooses an event.

6. System gives the opportunity to read reviews

7. Customer clicks on reviews to read the reviews.

**A customer wants to write reviews**

1. Customer chooses “my orders” on the panel.

2. System outputs all orders taken.

3. Customer chooses specific order.

4. System displays information about the order.

5. System gives opportunity to write a review on paid orders.

6. Customer writes review and sends it to the system.