**Scenarios**

**A customer wants to log in**

1. A customer clicks on the log-in button.
2. System displays log in form.
3. Customer fills in valid information.
4. System checks for any errors and, if none occur, logs in the user.

**A customer wants to buy tickets**

1. Customer chooses a payment option to wrap up the payment.
2. System leads him to the payment of choice.
3. Customer fills in the payment information.
4. System checks if the payment has been wrapped up.
5. Customer waits for the payment to be accepted to receive his ticket.
6. System contacts an organizer and requests a ticket.
7. System sends a notification, giving the user the information about the whereabouts about the ticket.
8. Customer tracks down the location/status of the ticket.
9. System provides the ticket and sends it to the Customer’s account / Email.

**A customer wants to download his/her ticket**

1. Customer goes to “My Profile”.
2. System opens “My Profile”.
3. Customer chooses specific ticket from “My Orders”.
4. System displays extended information about the order/ticket.
5. System gives opportunity to download ticket.
6. Customer clicks on download to download his/her ticket.

**An unknown visitor wants to register to the site**

1. Visitor clicks on log in button.
2. System displays log in form and button for register.
3. Visitor clicks on register button.
4. System shows register form, asking for personal information.
5. Visitor inputs personal information and saves it.
6. The system tells if something is missing, else it completes the registration.
7. Visitor is registered and brought to homepage.

**An unknown visitor wants to search for an event**

1. Visitor types keyword or chooses event categories in the navigation bar.
2. System displays search results.
3. Visitor has the chance to filter the results.
4. System displays results after applying the filters.
5. Visitor reads the output and chooses an event.
6. System displays some information of the chosen event.

**Admin wants to check payments**

1. System reports payment error.
2. Admin reviews error.
3. If not resolved, System gives option to cancel booking.
4. Admin cancels the booking.

**Admin wants to disable users**

1. Admin opens details of the cancelled booking.
2. System prints out the details.
3. Admin selects the user.
4. System gives options on actions.
5. Admin chooses to disable the user.

**A Theatre Company (organizer) wants to check orders**

1. Theatre Company goes to “My profile”.
2. System displays “My profile” window with different options.
3. Theatre Company selects “My statistics”
4. System displays different statistics variables.
5. Theatre Company selects desired variable.
6. System displays statistics.

**A Theatre Company (organizer) wants to modify events**

1. Theatre Company goes to “My profile”.
2. System displays “My profile” window with different options.
3. Theatre Company selects “My Events”.
4. System displays all the events uploaded by the organiser.
5. Theatre Company selects the event.
6. System displays event options.
7. Theatre Company selects Modify Event.
8. System displays the Event edition screen.
9. Theatre Company carry out the changes and save the changes.
10. System asks user to confirm changes.
11. Theatre Company confirm changes.
12. System displays a confirmation message that changes have been applied.

**Organizer wants to upload an event**

1. Organizer goes to “My profile”.
2. Systems displays “My profile” window with different options.
3. Organizer chooses to upload an event.
4. System displays upload event window.
5. Organizer chooses an input option.
6. Organizer fills in required information and chooses to send it.
7. System displays an option to approve it.
8. Organizer chooses to approve.
9. System shows “Event uploaded!”.