**Scenarios**

**A customer wants to log in**

1. A customer clicks on the log-in button.
2. System displays log in form.
3. Customer fills in valid information.
4. System checks for any errors and, if none occur, logs in the user.

**A customer wants to buy tickets**

1. Customer chooses a payment option to wrap up the payment.
2. System leads him to the payment of choice.
3. Customer fills in the payment information.
4. System checks if the payment has been wrapped up.
5. Customer waits for the payment to be accepted to receive his ticket.
6. System contacts an organizer and requests a ticket.
7. System sends a notification, giving the user the information about the whereabouts about the ticket.
8. Customer tracks down the location/status of the ticket.
9. System provides the ticket and sends it to the Customer’s account / Email.

**A customer wants to buy tickets**

1. Customer chooses “buy tickets” for a desired event.
2. System displays different tickets options/prices.
3. Customer chooses quantity for desired tickets and press “Buy” button
4. System checks tickets quantity aren’t more than 10 and displays payment window.
5. Customer selects payment option.
6. System displays form to fill out payment details.
7. Customer fills out payment form and press “Pay” button.
8. System checks payment details and displays confirmation window with the option to download the tickets.
9. Customer can download the tickets and then go back to home page.
10. System displays home page.

**A customer wants to download his/her ticket**

1. Customer goes to “My Profile”.
2. System opens “My Profile”.
3. Customer chooses specific ticket from “My Orders”.
4. System displays extended information about the order/ticket, including “ticket download” option
5. Customer clicks on download to download his/her ticket.
6. Ticket download begins.

**A customer wants to change personal information**

1. Customer goes to “My Profile”.
2. System opens “My profile”.
3. Customer chooses “Personal information”.
4. System displays user’s personal information.
5. Customer changes desired information (e-mail is not allowed to change) and press “save changes” button.
6. Systems check new information and, if everything is okay, confirms the changes.

**An unknown visitor wants to register to the site**

1. Visitor clicks on log in button.
2. System displays log in form and button for register.
3. Visitor clicks on register button.
4. System shows register form, asking for personal information.
5. Visitor inputs personal information and saves it.
6. The system tells if something is missing, else it completes the registration.
7. Visitor is registered and brought to homepage.

**An unknown visitor wants to search for an event**

1. Visitor types keyword or chooses event categories in the navigation bar.
2. System displays search results.
3. Visitor has the chance to filter the results.
4. System displays results after applying the filters.
5. Visitor reads the output and chooses an event.
6. System displays some information of the chosen event.

**Admin wants to check payments**

1. System reports payment error.
2. Admin reviews error.
3. If not resolved, System gives option to cancel booking.
4. Admin cancels the booking.

**Admin wants to disable users**

1. Admin opens details of the cancelled booking.
2. System prints out the details.
3. Admin selects the user.
4. System gives options on actions.
5. Admin chooses to disable the user.

**Organizer wants to check orders**

1. Organizer goes to “My profile”.
2. System displays “My profile” window with different options.
3. Organizer selects “My statistics”
4. System displays different statistics variables.
5. Organizer selects desired variable.
6. System displays statistics.

**Organizer wants to upload an event**

1. Organizer goes to “My profile”.
2. Systems displays “My profile” window with different options.
3. Organizer chooses to upload an event.
4. System displays upload event window.
5. Organizer fills in required information and chooses to send it.
6. System displays an option to approve it.
7. Organizer chooses to approve.
8. System, if there are no errors, shows “Event uploaded!”.

**Organizer wants to modify events**

1. Organizer goes to “My profile”.
2. System displays “My profile” window with different options.
3. Organizer selects “My Events”.
4. System displays all the events uploaded by the organiser.
5. Organizer selects the event.
6. System displays event options.
7. Organizer selects Modify Event.
8. System displays the Event edition screen.
9. Organizer carry out the changes and save the changes.
10. System asks user to confirm changes.
11. Organizer confirm changes.
12. System displays a confirmation of the changes message.

**Organizer wants to recover log in password**

1. Organizer clicks on log in button.
2. System displays log in form and “Forgot password” button.
3. Organizer clicks on “Forgot password” button.
4. System asks for log in e-mail.
5. Organizer gives the e-mail and press “Recover password” button.
6. System checks if e-mail in the server, if not asks for another e-mail.
7. Message is display informing that the password has been sent to the given e-mail.