



Luca Stucchi

Nationality: Italian **Date of birth:** 21/08/1996 **Gender:** Male

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WORK EXPERIENCE

CRM Discipline Leader

Sisal S.p.A. [01/10/2022 – Current]

City: Via Ugo Bassi 6, 20154, Milan

Country: Italy

Management of technical projects on MS Dynamics 365, Appian and custom built websites:

- Feasibility Check
- Technical Solution Design
- Sub-activities estimation
- Functional Analysis Support
- Technical Documentation (UML)
- Activity Organization: tasks (Jira, DevOps), priorities (Jira)
- Code Review + UAT

All of this managing a small group (max 5 persons) of resources both internal and external all located outside Italy (frequent travels abroad).

Recently exploring RPAs (Microsoft Power Automate Flows) and OpenAI (Azure)

Junior CRM Specialist

Sisal S.p.A. [01/04/2019 – 30/09/2022]

Address: Via Tocqueville 13, 20154 Milan (Italy)

Website: www.sisal.it

Name of unit or department: CRM - **Business or sector:** Information and communication

As a CRM specialist I develop Dynamics 365 features, mainly with C#. I'm also in charge of web development mainly using Bootstrap framework together with the canonical web developing languages and tools (HTML5, CSS, JavaScript and jQuery). I'm familiar with SQL and T-SQL since those are the languages I used to interact with our databases.

I can also write code for the Business Process Management tool Appian, that help me improve my lateral thinking thanks to its low-coded approach. During my work I seldom wrote functional analysis with UML

More tools I have been able to use during my experience are: Git and GitFlow, PortalAzure, Enterprise Architect and Amazon AWS Services

Degree Related Stage

Link-Up [09/09/2018 – 14/01/2019]

Address: Via O. Limonta 89, 20092 Cinisello Balsamo (Italy)

Website: <https://link-up.it/>

Business or sector: Information and communication

I worked on the design of a system of predictions on the long-term post-operative course starting from the answers given to a questionnaire administered in the short term. The prediction is carried out using a mathematical model that is improved through machine learning.

EDUCATION AND TRAINING

Degree in Computer Science

Università degli studi di Milano Bicocca [14/09/2015 – 20/02/2019]

Address: Piazza dell'Ateneo Nuovo 1, 20156 Milan (Italy)

Website: <https://www.unimib.it/>

High School Degree in Computer Science

I.I.S.S. A. Greppi [14/09/2010 – 07/07/2015]

Address: Via dei Mille 27, 23876 Monticello Brianza (Italy)

Website: <https://www.istitutogreppi.edu.it/>

LANGUAGE SKILLS

Mother tongue(s): **Italian**

Other language(s):

English

LISTENING C1 READING C1 WRITING B2

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Software Development

Azure OpenAI / C / Web Development HTML 5 CSS JavaScript / JQuery / T-SQL / RPA -Robotic Process Automation / Basic AWS knowledge / Dynamics 365

Tools for Development

Visual Studio Visual Studio Code / Microsoft Azure (basics) / SQL Server Management Studio (SSMS) / Appian / Ms SQL Server / GitHubGitLab / Git Flow

Tools for Work Management

Office / GIT (GitHub) / Management tools (JIRA Confluence) / Azure DevOps / Enterprise Architect

DRIVING LICENCE

Driving Licence: A1

Driving Licence: B

HOBBIES AND INTERESTS

Football Coach

I used to coach my hometown youth football team, scheduling trainings twice a week taking care of both the physical and tactical component.

This experience brought me out of the comfort zone since I've never had the opportunity to be a key individual in a group until then. I also needed to maintain relationships with the guys I was coaching, giving me the opportunity to round out some aspects of my character.

Playing Football

I play football since I am 6, I have competed at agonistic level until I was 15 and currently at amateur level .

Playing in a group is fundamental to me since every individual fills the gap left by others, football also taught me the importance of training and constancy.

Playing Guitar

I play the guitar since I am 16, music it's a big part of my life, I have always something playing in background when i am in my freetime.