Luca De Cesare

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SUMMARY OF SKILLS

- **Results-Driven:** Energetic and highly organized professional with a dynamic and ambitious mindset.
- **Time Management:** Excellent time-management skills with the ability to work independently and efficiently.
- **Communication:** Strong communication and negotiation skills, adept at fostering productive relationships.
- **Problem-Solving:** Fast learner with a 'can-do' attitude, capable of multitasking and resolving issues effectively.
- **Teamwork:** Collaborative team player with strong decision-making abilities and a predisposition for interpersonal interaction.
- **Technical Proficiency:** Excellent knowledge of Python, Power BI, HTML, CSS (Bootstrap), JavaScript (Vue), PHP (Laravel), Microsoft Office products, and both Windows and Mac operating systems.
- **Language:** Fluent in English.

WORK EXPERIENCE

HRS Reporting Team - Expert Specialist
ELI LILLY, CORK, IRELAND
July 2024 - Present

- Assisted and supported company affiliates and strategic partner to create and tun reports in workday in compliance with company policy on a global scale.
- Participated in different project offering my data engineering and analysis skills.
- Focus on Talent Acquisition, and partnership with both HRT and People analytics to ensure that the data required from workday was well organized in reports.

Global Learning Operation Expert Specialist
ELI LILLY, CORK, IRELAND
July 2022 – July 2024

- Assisted and supported company affiliates in creating, receiving, and completing training in compliance with company policy on a global scale.
- Managed the creation, modification, and deactivation of courses, as well as the modification of affiliate learning plans, including courses due dates and credits.
- Conducted affiliate support through email and meetings, ensuring training compliance on a global scale.

Sales and Customer Service Associate (English and Italian Markets)
MARRIOTT, CORK, IRELAND
April 2022 – July 2022

- Provided exceptional customer service to English and Italian-speaking customers, addressing queries and facilitating bookings.
- Processed reservation requests, changes, and cancellations, ensuring customer satisfaction and maximizing revenue.
- Utilized effective sales techniques to promote hotel services and accommodations.
- Input and access data in the reservation system.

EDUCATION

MTU Software Development Higher Certificate (Level 6) ([Modules program link](#))
Ongoing (2023 - Present)

- Completed modules: Computer architecture, Programming fundamentals, Web development fundamentals and Creativity innovation & teamwork.
- Currently studying : Discrete math, Introduction to databases and Networking fundamentals.

Web Development Course
Aulab Srl, Bari, Italy (2021)

- Focused on HTML, CSS, JavaScript, and PHP, with hands-on experience using frameworks such as Bootstrap for CSS, Laravel for PHP and Vue for Java Script.

Scientific High School Diploma

Margherita Hack, Italy (2014 - 2020)

- Achieved a GPA of 71/100.

ADDRESS

North Main Street 99 - Cork City

LANGUAGES

- Italian (Native Speaker)
- English (Fluent)