

# AUNG KO MYAT

+66 618 624 452 | [aungkomyat.lucas@gmail.com](mailto:aungkomyat.lucas@gmail.com) | Chiang Mai, Thailand  
[www.linkedin.com/in/aung-ko-myat-835405144](http://www.linkedin.com/in/aung-ko-myat-835405144)

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## PROFESSIONAL SUMMARY

Entry-level DevOps Engineer with an IBM DevOps certification and 3+ years of hands-on experience in IT infrastructure, cloud services, and automation. Skilled in scripting CI/CD pipelines, containerizing applications with Docker, and managing cloud platforms (AWS, OCI) from prior roles as a Senior Operation Engineer and IT Officer. Adept at Linux/Windows administration, networking, and system security, with practical experience collaborating cross-functionally to deploy, monitor, and maintain systems in production environments. Eager to apply DevOps best practices to streamline workflows, improve reliability, and bridge the gap between development and operations.

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## EDUCATION & CERTIFICATIONS

### Chindwin Technological College International

- Higher National Diploma In Civil Engineering
  - **IBM Applied DevOps Engineering Professional Certificate**
  - **Google IT Support Professional Certificate**
  - **AWS Cloud Technical Essentials**
  - **Oracle Cloud Infrastructure Foundations**
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## PROJECTS

- Deployed an Application on IBM cloud using IBM Code Engine
- Deployed Product Price Comparison Application (Python and Nodejs)
- Deployed Guestbook App from the OpenShift Internal Registry
- Monitoring the Robotshop Application using Instana
- IBM DevOps Capstone Project

## CORE SKILLS

- Cloud Platforms: AWS (EC2, S3, IAM, VPC), Oracle Cloud Infrastructure (Compute, Networking, Storage)
  - DevOps & Automation: CI/CD Pipelines (GitHub Actions, Jenkins), Bash/Shell Scripting, Infrastructure-as-Code (Terraform basics), OpenShift
  - Containers & Orchestration: Docker, Docker Compose and Kubernetes
  - Systems Administration: Linux (Ubuntu, CentOS), Windows Server, Active Directory
  - Networking & Security: Firewall Configuration, VPN, DNS, Backup & Disaster Recovery
  - Monitoring & Tools: CloudWatch, Nagios, Git/GitHub, Remote Access Tools, Prometheus, Grafana
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## WORK EXPERIENCE

### IT OFFICER

*Strong Source Holdings, Yangon, Myanmar*

*Jul 2024 – May 2025*

- Administered Oracle Cloud Infrastructure services including Compute instances, storage configuration, and network setups.
- Managed company infrastructure including servers, desktops, and network devices, ensuring high uptime.
- Configured and maintained Active Directory accounts, security groups, and permissions.
- Managed IT inventory, coordinated with vendors for procurement, upgrades, and troubleshooting.
- Delivered end-user training sessions and maintained technical documentation for POS, NAS and ERP software.

### SENIOR OPERATION ENGINEER

*Code2LAB, Yangon, Myanmar*

*Jun 2022 – Jul 2024*

- Led onboarding and support for POS system clients, ensuring successful implementation and timely resolution of technical issues.
- Deployed and managed Docker containers to streamline application rollout and ensure consistent environments.
- Configured and maintained AWS services such as EC2, S3, IAM, and VPC.
- Coordinated with internal teams and vendors to manage deliveries, system configurations, and user training.
- Maintained detailed records and tracked progress to ensure projects met deadlines and customer expectations.
- Delivered customer education via phone, email, and remote sessions.

### OPERATION ENGINEER

*Code2LAB, Yangon, Myanmar*

*Jul 2021 – Jul 2022*

- Provided first-line technical support for system, network, and server environments in production.
- Assisted in LAN/WAN configuration, server provisioning, and hardware/software rollouts.
- Monitored system logs and conducted preventive maintenance to reduce downtime.

## **JUNIOR CUSTOMER SERVICE**

*Code2LAB, Yangon, Myanmar*

*Jul 2020 – Jul 2021*

- Delivered multi-channel technical support for software, hardware, and connectivity issues.
- Escalated and tracked incidents to resolution, maintaining SLA compliance.

## **JUNIOR SALE**

*Code2LAB, Yangon, Myanmar*

*2020 Feb - 2020 Jul*

- Consulted with clients on IT infrastructure and POS system solutions.
- Managed the sales process from proposal to contract negotiation and closing.
- Collaborated effectively with internal teams and delivered impactful presentations.