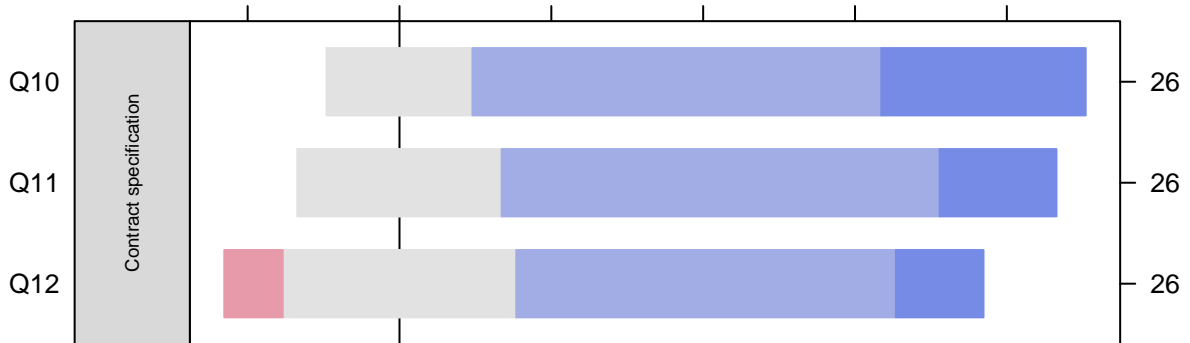Resultado das questões 10 a 12