

LUCAS MATTHEW GRIFFIN

Front-End Web Developer

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TECH SKILLS

HTML5
CSS3
JavaScript
Node.js
React
Visual Studio Code
Git terminal (Git Bash)
GitHub
npm
Figma
Microsoft Office
Google Docs

INTERPERSONAL SKILLS

Collaboration
Critical thinking
Analytical
Team leadership
Adaptability

LANGUAGES

English, Finnish, Danish,
Swedish, Norwegian

INTERESTS

Machine learning,
computer games, knitting
and candle making

REFERENCES

Available upon request

PROFILE STATEMENT

I am a self-taught front-end developer who is eager to tackle complex problems and explore ways to maximise user efficiency. I am ready to apply my passion for coding to a talented engineering team to develop quality solutions. Leading and working alongside teams allow me to provide guidance, enabling high-quality customer experiences while meeting business objectives and KPIs. I utilise my fluency in five languages to build trusted client relationships. I am passionate about collaborating with diverse, cross-functional teams to ensure seamless service delivery with a solution-focussed approach.

EDUCATION

The Frontend Developer Career Path

Scrimba, 2022

The Complete 2022 Web Development Bootcamp

Udemy, 2022

Bachelor of Advanced Science

University of Sydney, 2011

EMPLOYMENT HISTORY

Aug 2018 to Jan 2021

Assistant Manager & Guest Services Agent

Ibis World Square &
Ibis Newcastle

- Led a team of 3 with customer experience-focused approach as assistant manager with an average of 60 check-ins per day

- Delivered premium customer experience resulting in return clientele and 3 personalised 5-star reviews each month

- Managed function room preparation process for conferences up to 100 attendees including set up of ICT equipment

- Implemented end-of-day till balancing process with 0 error rate

Mar 2019 to Oct 2019

Assistant Manager & Administrator

Sebel Serviced
Apartments

- Delivered high-quality customer service throughout check-in, online and phone interactions with clients, assisting with a diverse range of enquiries

- Processed reservations and solving issues as required, maintaining a high level of service and client care throughout the problem-solving process

- Automated guest letter creation, achieving 3 hours of saved time per task