Overview   Modem and Wi-Fi   Bell email   Internet security   Internet usage   Troubleshooting tools and help

How to Reboot the Home Hub modem

‹ **Internet support**

Reboot directly from the modem   ⊖

Using the power cable

1. Remove the power cable from the wall outlet or power supply on the modem.

2. Wait 30 seconds and reconnect the power cable.

   The lights on the front will blink as the modem goes through its start-up routine.

3. Wait for the lights to finish cycling:

   ○ **Home Hub 4000, Giga Hub, and 3000:** The reboot is completed once the front lights on the modem are solid white.

   ○ **Home Hub 2000**: The reboot is completed once the WAN and INTERNET lights are solid or flashing blue.

Alternate method

Home Hub 4000/Giga Hub:

1. Press the **power ring** on the front of the modem.

2. Select **Yes** on the modem information screen and press the **OK** button to confirm.

3. The modem reboot is completed once the front lights on the modem are solid white.

Home Hub 3000:

1. Press and hold the **reset** button on the side of the modem for five seconds.

2. The modem reboot is completed once all three LED lights are white and the message, "Fibe Internet: Connected" is displayed.

Reboot using the app   ⊕

Reboot using a computer   ⊕

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👍 Yes   👎 No