Overview   Modem and Wi-Fi   Bell email   Internet security   Internet usage   Troubleshooting tools and help

What is the Bell Wi-Fi app and how do I use it?

Looking for a specific topic?

I want to know more about

- ⊙ Setting Internet blocks and access schedules
- ⊙ Viewing and changing the Wi-Fi password
- ⊙ Understanding Wi-Fi performance

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What is the Bell Wi-Fi app?   ⊕

Installing the Bell Wi-Fi app   ⊕

Troubleshooting your Wi-Fi network   ⊕

Managing your connected devices   ⊕

Block or pause Internet access by user   ⊖

Create user profiles for the people who use your Wi-Fi network so you can pause or block Internet access for all of a user's devices at once, rather than one device at a time.

1. Open the Bell Wi-Fi app and log in with your MyBell username and password. Get help logging in to the Bell Wi-Fi app
2. Touch the **People** icon at the bottom of the home screen.
3. Touch the **Plus sign** to add a user.
4. Touch **Create a person**.
5. Add a picture and name, then touch **Done**.
6. Scroll down to the newly created profile, touch the **three stacked dots (⋮)** and then **Tap to assign a device** (or **Devices assigned** if applicable).
7. If you've already assigned devices to the profile, scroll down to see them. To add a device, select one from the list that appears and then touch **Done**.
8. To remove a device, touch an assigned device. The checkmark will disappear. Select **Done** once you've unchecked all the devices you wanted to remove.
9. To pause the Internet for a profile, scroll down to the profile and touch the **Pause** icon.
10. Confirm how long the timeout will last: **Freeze indefinitely**, **Freeze until midnight** or **Set Time out**.
11. To restore Internet access to the profile, touch the X to clear timeout. You can also extend the current timeout.

    To block a profile's Internet access:

    Once a profile has been created, you can create schedules when Internet access is blocked to all the devices listed in the profile.

    1. Touch the **People** icon at the bottom of the screen.
    2. Scroll down and touch the name of the profile you want to set up a time   SKIP TO MAIN CONTENT

- School nights
- Bedtime
- Indefinitely
- Custom

Note: You can customize the time range for the school nights, bedtime, and custom options by touching the time stamp above the option.

5. Touch **save**

6. Confirm you want to schedule an Internet timeout for the user profile and touch **Apply**.

7. Once the timeout is scheduled, you can modify it:
   - Touch the **Pencil** icon to change the start and end time.
   - Touch the **Checkmark** to disable or enable the timeout. If the checkmark is green, the scheduled timeout is active.
   - Touch **Garbage can** icon to delete the scheduled timeout.

Keep in mind that this feature only limits Internet access from your Wi-Fi network. Cellular data can still be used while this function is enabled and downloaded content may still be accessible.

Note: You cannot pause a profile that contains the device on which you are using the app.

Sharing your Wi-Fi network with guests   ⊕

Changing your Wi-Fi network name and password   ⊕

Running a speed test   ⊕

How to log in to the Bell Wi-Fi app   ⊕

Was this article useful?

👍 Yes   👎 No