

Temporary suspensions

What is a temporary service suspension?



Suspend your services



How to set up a temporary suspension for Bell Internet, Home phone, TV or Fibe TV service.

To suspend your monthly Bell Mobility service, please [contact us](#). (Does not apply to prepaid service.)

In MyBell, you can temporarily suspend your TV, Internet and Home phone services when they are not needed.

[Set up a temporary service suspension](#)

1. Select the services to suspend.
2. Choose your start and end dates.
3. Select **Continue**.
4. Review the request and select **Submit**.

The suspension takes effect between 12 a.m. and 8 a.m. on the requested day.

A one-time suspension charge of \$49 will be applied to your next bill. Monthly service charges will be prorated within 1–2 billing cycles. The amount depends on the dates when the suspension takes effect and when it ends. Monthly rental charges (for example if you rent-to-own a TV receiver) will continue to apply as per the terms of service.

Change or remove a suspension

