

Overview How to use my Qolsys IQ Panel security system

Your panel: Qolsys IQ Panel security system



Qolsys IQ Panel 4



Qolsys IQ Panel 2

How to use the Qolsys IQ Panel

Arming in Stay mode

In Stay mode, you arm all doors and windows (securing the perimeter of your home) without activating interior motion detectors.

1. Press **System Disarmed** then press **Arm Stay**.
2. The Qolsys IQ Panel arms immediately

Turn entry delay off (not recommended in most cases)

When you turn off the entry delay (labelled "Instant Arming" on your panel), you will not get a countdown that gives you a few seconds to disarm when you enter your house.

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1. Press **Arm Stay** or **Arm Away** then press the right arrow.

2. Press **Entry Delay** to turn it **OFF** then press **Arm Stay** or **Arm Away**.

Overview
An alarm signal will now be sent to the central monitoring station instantly when a sensor is tripped).

3. The Qolsys IQ Panel displays a countdown exit timer while arming.

Arming in Away mode

In Away mode, you arm all exterior doors and windows as well as interior motion detectors.

1. Press **System Disarmed** then press **Arm Away**.

2. The Qolsys IQ Panel displays an exit delay timer before arming.

Emergency panics

You can use emergency panic buttons to notify the Bell Smart Home central monitoring station of different emergencies in your location. Emergency panics are used when you need immediate assistance. Below are the types of panics, an example of when you may want to use them and what each of them does.

Police: Use when you need police assistance

When someone is attempting to break in.

By selecting police emergency panic, you'll set off the alarm (*perhaps scaring away the potential intruder*) and notify us that you're in an emergency that requires police response. *We'll contact you by either two-way voice or phone. We'll also notify police of the emergency at your home and request immediate response.*

Police (Silent Alarm): Use when you need police assistance but do not want to set off the alarm

When someone dangerous is inside your home but you do not want to let the intruder know you're home, or the intruder knows you're home but they want to prevent you from notifying anyone.

By selecting the Police (Silent Alarm) emergency panic you will not set off the alarm (*which would alert the person you have called for help*) but we'll still be notified that you're in an emergency that requires police response. *Two-way voice will be activated in "listen only" mode. No one in your home will be able to hear the operator in our central monitoring station but the operator will be able to listen and monitor the situation in case there is additional information that can be provided to the police response unit. At the same time, we'll notify police of the emergency at your home and request immediate response.*

Fire: Use when you need assistance from the fire department

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Overview
If your home is on fire, gather everyone up to exit immediately. Don't even take time to look for your mobile phone. On the way out, trigger a Fire emergency with two quick taps on your panel.

By selecting the Fire emergency panic, you'll set off the alarm (*perhaps alerting someone who is still inside your home*) and notify us that you're in an emergency that requires a response from the fire department. *We'll contact you by either two-way voice or phone. If you do not respond, we'll attempt to reach one of your key contacts. We then notify the fire department of the emergency at your home and request immediate response.*

Auxiliary: Use when you need medical assistance

When you're hurt and unable to call out and alert others that you need help. Go to your system panel and set off the Auxiliary/Medical emergency panic.

By selecting Auxiliary/Medical emergency panic, you'll set off the alarm (*alerting others of an emergency*) and notify us that there is a medical emergency at your home. *We'll contact you by either two-way voice or phone. We then notify the proper authorities of the situation at your home and request immediate response.*

Auxiliary (Silent): Use when you need medical assistance but don't want to set off the alarm in your home

When someone at home is hurt and requires medical assistance. You're with them and want authorities alerted but don't want to make the situation more stressful for the injured person (which an alarm might do).

By selecting Auxiliary/Medical (Silent) emergency panic, you will not set off the alarm in your location but we'll be notified that there is a medical emergency at your home. We'll contact you by either two-way voice or phone. We then notify the proper emergency response centre of the situation at your home and request immediate response.

Using emergency panics

1. Press the panic icon at the bottom right of the display then select **Police**, **Fire** or **Auxiliary/Medical** panic.
2. To silence the alarm, press **Cancel** then enter your user code.

Unable to see live views of the camera on the Qolsys IQ Panel

First check to make sure that the feature has been enabled.

1. Open a browser and log in to the Bell Smart Home website.
2. Click on **Video**, **Settings** then **Stream video to security panel screen**.
3. Move sliders on cameras to the right to enable.
4. On the Qolsys IQ Panel, swipe to camera display.
5. Select a camera then click to enlarge.

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Antenna positioning for Qolsys IQ Panel (tabletop-mounted units)

Overview

Most panels are wall mounted (recommended). The following only applies if you requested your panel on a tabletop stand instead of having it mounted.

On a tabletop, it is recommended that your Qolsys IQ Panel be placed where the antenna is able to hang down the back of the table vertically as that is the best orientation. If this is not possible, straight out the back is best.

Bypassing a sensor



Sensor loss of supervision



Compatible add-on equipment with Bell Smart Home



Changing a sensor battery



Adding and deleting users



Performing system tests

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