

## Manage Bell usernames and passwords

Your Bell Internet services may use multiple logins. Below, you'll find out what they're for, where to find them and how to manage them.

[Internet support](#)

MyBell

Bell Wi-Fi and modem administrator

# Learn how to find and change your Wi-Fi password

## How to find and change your Wi-Fi password

**Important:** To access modem settings, have your device connected to your primary Wi-Fi.

**Wi-Fi (SSID and password):**

To find and manage your [Wi-Fi network name \(SSID\) and password](#) you can use Bell Wi-Fi app (Home Hub 2000, 3000 and 4000) or you can log in and access modem settings.

**Home Hub 2000, 3000 and 4000:** [How to view Wi-Fi information in the Bell Wi-Fi app.](#)

How to view Wi-Fi information in the modem settings:

1. Open a web browser.
2. Open your web browser and visit [bell.ca/mymodem](#) or **192.168.2.1**.
3. Click on **Manage my Wi-Fi**.
  - For the Connection Hub, click **Wireless**.
4. If prompted, enter the administrator password.
  - Home Hub 2000, 3000, 4000
    - The default password is the serial number located on the sticker on the back of the modem.
  - Home Hub 1000, 2Wire, Connection Hub
    - The default password is “admin”.
5. Under the Manage my Wi-Fi heading, you will find all your network names and passwords.

**Administrator password:**

The administrator password is required when accessing your modem's settings. In the modem settings you can view devices that are connected, and change the Wi-Fi name and password. By default, the password is either the serial number located on the sticker on the back of the modem or “admin”, depending on your modem, but you can set your own.

To set or change the administrator password:

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3. Click on **Modem preferences**.
- For the Connection Hub, click on **Account settings** from the left menu
4. If prompted, enter the administrator password.
- Home Hub 2000, 3000, 4000

◦ The default password is the serial number located on the sticker on the back of the modem.

◦ Home Hub 1000, 2Wire, Connection Hub

◦ The default password is “admin”.

◦ If you have forgotten your administrative password, a factory rest will be required.
5. Follow the steps. Click **Save** to confirm the changes.

**Learn how to factory reset your modem.**

**Important:** Resetting the modem will erase all personalized settings

- [Home Hub 4000](#)
- [Home Hub 3000](#)
- [Home Hub 2000](#)
- [Home Hub 1000](#)

Bell Internet (b1)

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Bell Email address

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