Work Orders Integration System

Functions: These are run in this order in a main function.

1. Get Freightliners and Trailers:

- Gets the Freightliner and Trailer assets from eMaint.
- Returns: Pandas Data Frame with columns:
 - o 'c_description': Number of the truck (ex: C19 Mill Mountain).
 - o 'c_assettype': The type of asset (either 'Freightliner' or 'Trailer').
 - o 'id': The unique identifier of the asset.

2. Get Motive Data:

- Gets inspection reports created within the last day from Motive.
- Stores the reports if they have a major or minor issue associated with them.
- Checks if the inspection reports have not been uploaded to eMaint already:
 - Check if each issue was reported more recently than the latest eMaint Base Truck
 Work Order or Work Order Request.
- Returns: List of inspection reports that have major/minor issues that have not already been put on eMaint.

3. Convert to Post: (Given result of Get Motive Data and Get Freightliners and Trailers)

- Given the Motive data and assets data from eMaint.
- For each inspection report that needs to be uploaded as a work order: Create the work order payload
 - Get the asset id: Match motive truck name with an eMaint asset using 'c_description' and get the corresponding 'id' of the asset.
 - Build the description and notes from the motive report.
 - Create the base payload:
 - Add form id and requested on date if it is a work order request
 - Add occurred on and add priority, job status, and work order type if it is a work order – these are constant values.
- Returns: List of inspection reports that have been converted to payloads to be uploaded to eMaint

4. Post Work Order: (Given result of Convert to Post)

- Post the work order list given from (Convert to Post)
- For each work order post, post it to either work orders requests or work orders
 - o Work Orders if it is a major issue
 - Work Orders Requests if it is a minor issue
- Returns: Responses to attempted uploads of work orders

Analysis:

There are 3 major sections that could produce an error: 1. Getting the data from Motive and Fluke, 2. Checking if the Motive data is new, and 3. Uploading the created payloads to Fluke.

- Getting the data from Motive and Fluke: If there is an error getting the data from either API
 the program will stop, and the last action will be printing what data cannot be attained.
 (Ex: "Error getting Motive Data")
- 2. Checking if the Motive Data is New: Whenever checking if the data is new, the times being used will be printed to the console. It will print what the latest time is and whether it comes from Work Orders or Work Orders Requests. Then it will print what the time is from Motive. These times are given in UTC, if there is an issue they need to be compared to the times on Motive and eMaint dashboards.
- 3. <u>Uploading created payloads to Fluke:</u> For each work order attempted to be uploaded to fluke it will print the result of the attempt. If it works it will print the Work Order ID, but if this is not printed then this is the issue.
- 1, 3: May occur due to a network issue. Usually, rerunning it will work, however if it does not then there is an issue with the system running the script.
- 2: Should never occur. However, if the system unexpectedly stops working and there is not an error exit code the script this is most likely the cause of it.

If either of these cases occur the data can still be recovered if the program is rerun and runs without errors.