# **Lucas Migliori**

Entrepreneur in development, Facilidaily's founder and designer, Investor and front end developer.

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#### **EXPERIENCE**

## Quality Assurance | JUSTO | SET/2022 - Current

Responsible for software testing and test plans elaboration, contributing to fulfill Justo's needs, focusing on quality assurance.

## Support | SUMUP | JAN/2019 - MAY/2022

Customer Support Agent, and part of the implementation team for WhatsApp's support channel. Also responsible for fee negotiation and customer retention.

# Support | ACTIONLINE | OCT/2018 - DEC/2018

Active card reader sales. 1st place in sales in a 20 person team in less than one month.

## **EDUCATION**

## UNICSUL | 2022 - 2023

Currently studying the 1st semester of Systems Development and Analysis to compose and formalize my development knowledge.

## The Complete JavaScript Course: From Zero to Expert | 2022

Acquired knowledge about programming logic, data structures, DOM, asynchronous JS, ES modules, OOP in JS, Web APIs, and so on.

#### Build Responsive Real-world Websites with HTML and CSS | 2022

Went through fundamentals and concepts like semantics, Floats, Flexbox, CSS Grid, WebDesign rules and best practices, responsiveness and so on.

#### **PROJECT**

#### FACILIDAILY | Dropshipping

I was responsible for every activity, from product analysis and marketing (copywriting, design and traffic), to other processes such as order processing, negotiating with suppliers and process development to satisfy the business needs.

#### **SOFT SKILLS**

Goal management;

Priority management;

Fast and Self-learning;

Analytical thinking;

Emotional intelligence;

Instructional capability;

Verbal and written communication.

#### **HARD SKILLS**

HTML;

CSS;

JavaScript;

Node.js;

Express.js;

MongoDB;

Mongoose;

Financial markets - Fixed and Variable income;

Financial management;

Facebook Ads (traffic);

Copywriting;

Google DataStudio.

#### **LANGUAGES**

Portuguese (native),

English (fluent).