# LUCAS NEMETH

Toronto-Based Front End Developer & Web Designer L.Orion.N@gmail.com LucasNemeth.com GitHub.com/LucasNemeth LinkedIn.com/in/Lucas-Nemeth

#### **About Me**

A front end developer and designer, building functional and accessible web applications with strong visual appeal. My approach to development is underpinned by my experience in agile technical support environments and a background in visual arts and design. I'm a solutions focused creator that genuinely thinks about every interaction users will experience on my applications.

#### Skills

- HTML5
- CSS3 & SCSS
- JavaScript

- jQuery
- React.js
- Photoshop

- Illustrator
- Procreate
- Git & GitHub

## **Past Education**

## Juno College of Technology

Immersive Front End Web Development Bootcamp // 2020 Accelerated Web Design and Javascript // 2019

## **Humber Institute of Technology**

Visual and Digital Arts, Diploma // 2013 - 2015

## **Mohawk College of Applied Arts and Technology**

Art and Design Foundations, Certificate // 2011 - 2012

# **Work Experience**

## Technical Support Specialist, ecobee // 2017 - 2019

- Worked with developers on resolving technical issues, hardware and software.
- Managed technical tickets using Zendesk, Jira, and Confluence.
- Collaborated with QA to test software issues, delivered test outcomes to development teams.
- Collected customer feedback for Lead Developers, to improve UI and UX of ecobee products
- Multitasked with time sensitive technical troubleshooting with clients on live chat/phone and email.
- Took on responsibilities of Technical Support Team Lead on multiple occasions.