Diagrama Lógico

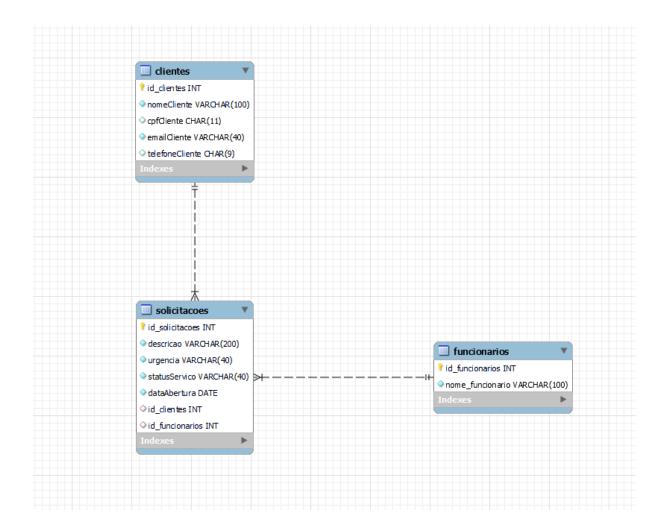


Diagrama Conceitual

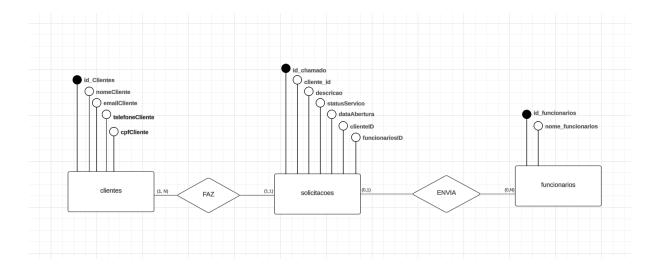
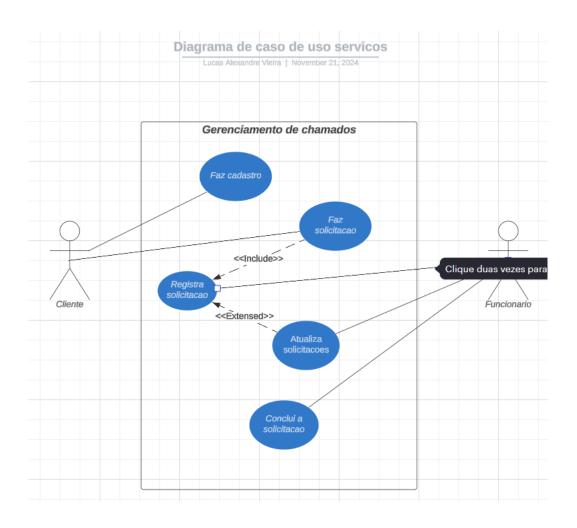


Diagrama de caso de uso



Banco de dados

```
CREATE DATABASE servicos financeiros;
USE servicos_financeiros;
CREATE TABLE clientes (
id_clientes int not null primary key auto_increment,
nomeCliente varchar (100) not null,
cpfCliente char (11),
emailCliente varchar (40) not null,
telefoneCliente char (9)
);
CREATE TABLE funcionarios (
id_funcionarios int not null primary key auto_increment,
nome_funcionario varchar (100) not null
);
CREATE TABLE solicitacoes (
id_solicitacoes int not null primary key auto_increment,
descricao varchar (200) not null,
urgencia varchar (40) not null,
statusServico varchar (40) not null,
dataAbertura date not null,
id clientes int,
foreign key (id_clientes) references clientes (id_clientes),
id funcionarios int,
foreign key (id funcionarios) references funcionarios (id funcionarios)
);
```