

CANDIDATE RESUME

Zizile Ngcem

Personal Details

Date of Birth: 07-07-1995

Residential Area: 84 on main
Parklands, Cape Town

Languages: IsiZulu, English

Education

Current: CapaCiti Software Development
NQF level 5

2018: Damelin College

2013: Little Flower School

Online Presence

LinkedIn: <https://www.linkedin.com/in/zizile-ngcem-6764b6233/>

Key Skills

- Communication
- HTML
- CSS
- Java
- Python
- JavaScript
- Teamwork
- Problem solving
- Agile testing

Interests & Hobbies

- Reading
- Hiking

About me

Passionate IT graduate, with an eye for detail. I have excellent interpersonal skills, enabling me to interact with wide range of people. I am eager to learn and grow in the IT industry. I am a team player as I have worked in the agile environment where I was working in a team.

Achievements & Key Projects

- NQF level 5
- NQF level 4
- End-user tutor - 2016

Work Experience

Systems Development

Altron Bytes – September 2020 – August 2021

- Assisted in testing – using JIRA.
- Completed maintenance on existing programs.
- Supported programming changes during quality assurance, user acceptance testing.
- Completed weekly reports.

Technical Support

Altron Bytes – May 2018 – January 2020

- Installing, configuring and maintaining software and hardware components of computer and network systems.
- Diagnosing and troubleshooting software and hardware issues
- Maintaining and updating technical documentation.

IT Help Desk

Umzimkulu Municipality – February 2017 – January 2018

- Provide accurate information on IT products or service.
- Assisting users whenever they encounter challenges with computer and network issues.
- Perform remote troubleshooting through diagnostic techniques.

References

- Ms M Forbes – 021 818 1400
- Mr Pather - 031 302 8880
- Mr G Mngqundaniso – 039 259 5030