



Template: Baseline Cyber Hygiene Checklist

A quick, confidence-building checklist for keeping your people, data, and devices secure.

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Template: Baseline Cyber Hygiene Checklist

This checklist helps small teams, community groups, and charities to keep systems secure, data protected, and people confident. Tick what's in place - what's left blank becomes your next quick win.

Tips for Use: Start small: aim to complete one section each week, and celebrate every box you tick - progress matters more than perfection.

Review this checklist every six months or after major system changes to track progress and demonstrate accountability.

Use it as a team activity - discuss each item together, agree what's "in place," and note where support or training might help.

Print a copy for your next meeting - ticking boxes together turns cybersecurity into a shared responsibility

1 Identity & Access

- All accounts use strong passwords or passphrases
- Multi-factor authentication (MFA) enabled on email, cloud, and admin logins
- Shared or generic accounts removed or renamed to individual users
- Admin access limited and reviewed quarterly
- Default credentials changed on all devices and apps

2 Device & Patch Management

- Automatic updates enabled on all computers and phones
- Operating systems supported and not end-of-life
- Endpoint protection active and centrally monitored
- Screens auto-lock after short idle time
- Retired devices securely wiped before reuse or disposal

3 Cloud & Data Storage

- Data stored only in approved cloud or server locations
- Access granted by role and least-privilege principles
- Backups run automatically and tested twice a year
- Version history enabled in key apps (e.g. OneDrive, Google Drive)
- Sensitive data encrypted in transit and at rest

4 Email & Communication

- Spam and phishing filters enabled
- Staff trained to spot suspicious links or attachments
- External-sender banner or warning active
- Domain protected with SPF, DKIM, and DMARC
- No personal email used for organisation logins

5 Website & Public Presence

- HTTPS enforced with valid SSL certificate
- CMS and plugins kept up to date
- Admin areas protected by MFA or IP restriction
- Forms protected by CAPTCHA or Turnstile
- Privacy and Trust pages reviewed annually

6 Data Protection & Privacy

- Privacy policy clear and accessible
- Only necessary personal data collected and retained
- Retention periods defined and applied
- Sensitive information not shared via email or chat
- Incident or breach response plan documented

7 People & Awareness

- Cyber awareness included in onboarding
- Annual refresher or phishing simulation
- Clear reporting path for suspicious activity
- Leaders model secure behaviour
- Culture encourages learning not blame

8 Resilience & Recovery

- Critical systems identified and prioritised
- Backups stored off-site or separate tenant
- Response contacts (current IT, vendors, regulators) verified
- Recovery drills run periodically
- Lessons learned recorded and shared

9 Governance & Improvement

- Cyber responsibilities formally assigned
- Checklist reviewed every six months
- Progress tracked in risk or action register
- External guidance sources monitored (ACSC, OAIC, NIST Lite)
- Trust updates shared openly with stakeholders

Next Steps

- 1** Mark gaps as “to-do”
- 2** Prioritise high-impact, low-effort actions
- 3** Re-check quarterly – steady improvement builds resilience