

Luciel Yu

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Education

University of Michigan

Bachelor of Science in Economics and Computer Science

Ann Arbor, MI

May 2025

Experience

Jackson National Life

Lansing, MI

Data Analyst Strategic Support Associate

July 2025 – Current

- Assess 80-100 daily financial transactions claims across, Oracle Financial Cloud, and Microsoft Dynamics, verifying accurate payments and client information for payment processing
- Conduct audit checks and financial reconciliation through Excel and Accounting Audit dashboards to validate outgoing annuity withdrawals and correct discrepancies across owner and insured portfolios
- Collaborate with broker management to index advisor/wholesaler documentation, improving operation workflow

La-Z-Boy Incorporated

Monroe, MI

Enterprise Resource Planning Intern

May 2024 – August 2024

- Developed “Echo,” an internal AI powered large language model (LLM) chatbot to handle answers to product and documentation questions for customer support team, greatly improving response time to customers
- Enhanced LLM performance by implementing prompt engineering, retrieval augmented generation, with an ETL pipeline integration pulling Snowflake data through AWS, reducing hallucinations and speed up response time
- Gathered project requirements from stakeholders, converting into technical specification and user stories, ensuring refinement of features through iterative review to meet business goals and user acceptance testing

Stellantis N.V

Auburn Hills, MI

Software Engineer Intern

May 2023 – August 2023

- Developed a WhatsApp application integration for Stellantis vehicles using Amazon Web Services (AWS), allowing users to check their vehicle status (battery level, relative location, lock state, mileage range)
- Built a virtual vehicle simulator program and integrated REST APIs on AWS, improving test reliability while cutting costs, reducing reliance on physical vehicles, and saving testing time
- Created geospatial outlines of electric vehicle charging stations using GeoJSON and geolocation APIs, enabling Stellantis vehicles to detect nearby charging stations and display proximity alerts on car dashboards

Leapers, Inc.

Livonia, MI

Information Technology Intern

October 2022 – January 2023

- Optimized carton selection logic through tuning C# algorithms within Epicor ERP, reducing dimensional weight charges and overall shipping cost per box
- Developed a SQL Windows Form application connected to Epicor to query customer orders by date range and retrieve order list, improving order tracking for operations team

Certifications

Corporate Finance Institute (CFI)

Financial Modeling & Valuation Analyst (FMVA)

Issued: November 2025

Bloomberg

Bloomberg Market Concepts (BMC), Spreadsheet Analysis, Finance Fundamentals

Issued: October 2025

Skills and Interest

- Skills: Excel, Tableau, Power BI, SQL, Python, C++, STATA, AWS, Jira, Confluence, Bloomberg terminal
- Fluent in Cantonese/Taishanese, with conversational proficiency in Mandarin Chinese
- Enjoys cooking new recipes, traveling, strategy/deduction based board games, and weightlifting