

# Luciel Yu

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## Education

### University of Michigan

Bachelor of Science in Economics and Computer Science

Ann Arbor, MI

May 2025

## Experience

### Jackson National Life

Data Analyst Strategic Support Associate

Lansing, MI

July 2025 – Current

- Assess 80-100 daily financial transactions claims across, Oracle Financial Cloud, and Microsoft Dynamics, verifying accurate payments and client information for payment processing
- Conduct audit checks and financial reconciliation through Excel and Accounting Audit dashboards to validate outgoing annuity withdrawals and correct discrepancies across owner and insured portfolios
- Collaborate with broker management to index advisor/wholesaler documentation, improving operation workflow

### La-Z-Boy Incorporated

Monroe, MI

Enterprise Resource Planning Intern

May 2024 – August 2024

- Developed “Echo,” an internal AI powered large language model (LLM) chatbot to handle answers to product and documentation questions for customer support team, greatly improving response time to customers
- Enhanced LLM performance by implementing prompt engineering, retrieval augmented generation, with an ETL pipeline integration pulling Snowflake data through AWS, reducing hallucinations and speed up response time
- Gathered project requirements from stakeholders, converting into technical specification and user stories, ensuring refinement of features through iterative review to meet business goals and user acceptance testing

### Stellantis N.V

Auburn Hills, MI

Software Engineer Intern

May 2023 – August 2023

- Developed a WhatsApp application integration for Stellantis vehicles using Amazon Web Services (AWS), allowing users to check their vehicle status (battery level, relative location, lock state, mileage range)
- Built a virtual vehicle simulator program and integrated REST APIs on AWS, improving test reliability while cutting costs, reducing reliance on physical vehicles, and saving testing time
- Created geospatial outlines of electric vehicle charging stations using GeoJSON and geolocation APIs, enabling Stellantis vehicles to detect nearby charging stations and display proximity alerts on car dashboards

### Leapers, Inc.

Livonia, MI

Information Technology Intern

October 2022 – January 2023

- Optimized carton selection logic through tuning C# algorithms within Epicor ERP, reducing dimensional weight charges and overall shipping cost per box
- Developed a SQL Windows Form application connected to Epicor to query customer orders by date range and retrieve order list, improving order tracking for operations team

## Certifications

### Corporate Finance Institute (CFI)

Financial Modeling & Valuation Analyst (FMVA)

Issued: November 2025

### Bloomberg

Bloomberg Market Concepts (BMC), Spreadsheet Analysis, Finance Fundamentals

Issued: October 2025

## Skills and Interest

- Skills: Excel, Tableau, Power BI, SQL, Python, C++, STATA, AWS, Jira, Confluence, Bloomberg terminal
- Fluent in Cantonese/Taishanese, with conversational proficiency in Mandarin Chinese
- Enjoys cooking new recipes, traveling, strategy/deduction based board games, and weightlifting