ABHISHEK LUNAGARIYA

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SUMMARY

Detail-oriented and technically strong **Programmer Analyst / Software Developer** with a solid foundation in **C#, .NET, SQL Server, and system analysis**. Experienced in developing and maintaining database-driven applications, optimizing performance, and documenting user requirements. Skilled at troubleshooting and enhancing system functionality through structured ticket-based support and collaboration with cross-functional teams. Bilingual communicator (English & French basic proficiency) with a focus on software reliability and user satisfaction.

CORE COMPETENCIES

C# Development | ERP System Support | SQL Server | .NET Framework | Bug Fixing & Enhancements | System Analysis | Ticket Resolution | Documentation | QA Testing | Report Generation (SSRS / Crystal Reports basics) | Team Collaboration

TECHNICAL SKILLS

Languages: C#, Java, SQL, HTML, CSS, JavaScript, PHP, Python, C++
Frameworks & Tools: .NET, Visual Studio, IntelliJ IDEA, GitHub, Jira
Databases: SQL Server, MySQL, Oracle
Reporting & Analysis: Excel, Power BI, Tableau, Crystal Reports (basic)
Concepts: OOP, SDLC, ERP System Understanding, REST APIs, CI/CD
Soft Skills: Attention to Detail, Documentation, Communication, Analytical Thinking

PROFESSIONAL EXPERIENCE

Intern Web Developer – Cyber Hygienique │ *Montreal, QC*
Sep 2024 – Dec 2024
- Upgraded a WordPress-based company website into a dynamic, database-driven platform.
- Designed **system flow diagrams** and **data flow documentation** to illustrate backend logic and data movement.
- Implemented dashboard features using **.NET (C#)** and **SQL Server** for real-time data access.
- Coordinated with management to align new system functionality with user requirements and business goals.
- Enhanced overall site performance and maintainability by applying structured debugging and version tracking.

Trainee Web Developer – Techaronic IT Solutions │ *Remote*
Dec 2021 – Aug 2022
- Assisted in developing and maintaining web applications using **HTML, CSS, JavaScript, PHP**, and **.NET (C#).**
- Collaborated with senior developers to understand backend integration and apply object-oriented programming concepts within the **.NET framework**.
- Built and optimized database-driven components with **MySQL**, ensuring smooth data transactions and validation.
- Improved overall application performance by 25% through asynchronous loading, image compression, and code optimization.
- Documented functional requirements, prepared mockups, and participated in testing and debugging cycles.

Software Support – Visual InfoSoft │ *India*
Mar 2021 – Oct 2021
- Worked with **SQL databases** to improve data access speed and report accuracy.
- Documented resolution steps and assisted in updating support manuals.

PROJECTS

Online Crime Management System (HTML, CSS, PHP, MySQL)
- Developed a complete **online reporting platform** allowing digital registration of police reports.
- Designed detailed system diagrams: **Process Flowchart, DFD, Cross-Functional Flowchart, Workflow Diagram**.
- Implemented authentication, reporting, and database management using **MySQL and PHP**.

Multi-Tier Web Application (Java, MySQL)
- Built a three-layer architecture integrating **REST APIs**, relational schema design, and performance-optimized SQL queries.

Mobile Habit Tracker (Android + Firebase)
- Developed an Android app with **CRUD operations, user authentication, and data tracking**.

EDUCATION

AEC – Information Technology Programmer Analyst
LaSalle College, Montreal │ Sept 2023 – Dec 2024
Key Courses: Algorithms & Programming, Database Management, Web & Mobile Development, Object-Oriented Programming, Trends in Technology.

Bachelor of Computer Engineering
Gujarat Technological University, India │ Jul 2017 – Jun 2021 │ CGPA: 8.5
Relevant Coursework: Data Structures, DBMS, Operating Systems, Computer Networks, Web Technologies, Cyber Security.

LANGUAGES

English (Fluent) | French (Basic) | Hindi (Native)