

1. The first part of the paper discusses the importance of understanding the user's needs and expectations. This is crucial for designing a system that is both useful and usable. The second part of the paper describes the methodology used in the study, which involved a combination of qualitative and quantitative techniques. The third part of the paper presents the results of the study, which show that the system meets the user's needs and expectations. The fourth part of the paper discusses the implications of the study for future research and practice. The fifth part of the paper concludes the paper and provides a summary of the findings.