



RAMAPHAKELA KHOMOTSO LUCKY

CONTACT



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EDUCATION

Advanced Diploma in Computer Science (In Progress)
Tshwane University of Technology (TUT)
Expected Completion: 2026

Diploma in Computer Science
Tshwane University of Technology (TUT)
Completed: 2023

Grade 12
Sefoloko Secondary School
Completed: 2006

SKILLS AND KNOWLEDGE

- Critical Thinking and Problem-Solving
- The Public Service Act of 1994 (Act No. 103 of 1994) and the Public Service Regulations of 2001
- Knowledge of skills development act.
- Knowledge of batho pele principle
- Knowledge of POPI Act

CORE SKILLS

- Technical Support
- System Installation & Configuration
- Network Support
- Helpdesk Operations
- Software Troubleshooting
- Basic Web & Software Development
- Database Use(SQL Server/ MySQL)
- Cybersecurity Awareness
- Communication & Teamwork
- Continuous Learning

ABOUT ME

I am a dedicated and hands-on IT Technician and Software Developer with over two years of experience working in academic environments, including Tshwane University of Technology (TUT), Letaba TVET College, and currently at Ramokgopa TVET College. I hold a Diploma in Computer Science from TUT and I'm currently studying toward an Advanced Diploma in the same field.

My experience has allowed me to gain solid technical skills in IT support, system troubleshooting, and software development using tools like C#, Java, ASP.NET, and Spring Boot. I enjoy building efficient systems, solving real-world problems through code, and supporting users with practical solutions. I'm always eager to learn, take initiative, and add value wherever I'm placed.

WORK EXPERIENCE

IT Technician/Junior Developer (Intern)
Ramokgopa TVET College
April 2025 – Present

- Offering day-to-day IT support to staff and students.
- Supporting network infrastructure and classroom technology.
- Developed internal web systems and digital forms.
- Assisting in system upgrades and internal software development.

IT Technician(Intern)
Letaba TVET College
June 2024 – March 2025

- Maintained IT infrastructure and provided desktop support.
- Offering day-to-day IT support to staff and students.
- Developed internal web systems and digital forms.
- Supported LAN/WAN setup and implemented small-scale security policies.

IT Support / Junior Developer(Intern)
Tshwane University of Technology (TUT)
June 2023 – May 2024

- Provided first-line support in academic and office environments.
- Assisted in the development of student registration and tracking systems.
- Documented procedures and conducted basic user training sessions.
- Updating institution websites and working on Rand Connect Websites

Technician / Typist
Gman World of Computer and Training
June 2011 – December 2014

- Performed hardware and software troubleshooting for client devices.
- Installed operating systems and productivity software.
- Provided typing and document formatting services for clients.
- Maintained printers, scanners, and small office networks.

REFERENCE

Available upon request.