Your FNB Funeral Plan
Claims made easy

28 December 2022

Dear Mr Langelihle L Mhlongo

Your FNB Funeral Plan: FI7524930
Plan start date: 2022/03/28

Claiming is quick and easy

Claims are paid out within 24 hours of receiving all relevant documentation, with one in five claims paid out in 30 minutes. Claims can be submitted:

- ✅ Online via www.fnb.co.za
- ✅ On the FNB App
- ✅ At your nearest FNB Branch
- ✅ By telephone 087 736 7772
- ✅ Via email to fnblifeclaims@fnb.co.za

To help fast track your claim, ensure that you have a beneficiary listed on your policy with their full names, date of birth or ID number and contact details.

Documents required for a claim:

- Claimant ID
- Full ID number of the deceased
- Notice of Death form (BI-1663)
- Completed claim form or digital submission
- Statement by Police (only if the death was due to unnatural causes)

Note: Non-South African citizens can now be covered on the FNB Funeral Plan. This option comes into effect 31 days from date of this communication. Please see Ts&Cs for more info.

Your Premium

Your current premium: R55.00

Monthly collection date / payment start date: 25th of every month

If you are in arrears, we will collect up to two premiums.

Summary of insured persons

Name	ID/Date of birth/Passport number	Relationship	Cover out of waiting period	Cover within waiting period	Waiting period end date
Mr Langelihle L Mhlongo	9909106076089	Plan Holder	20000.000000	N/A	2022/09/28

Your Beneficiary details

Your nominated beneficiary will receive the proceeds of the Plan in the event of your death. Having a beneficiary avoids delays in the payment of your claims. Your nominated beneficiary is:

Beneficiary: Mr Sbusiso Mthembu
ID Number / Date of Birth: 1969/07/03
Contact detail: 0820835890

Please make sure that you keep your beneficiary details up to date.

Please review your cover frequently to ensure that it continues to meet your needs.

Please visit www.fnb.co.za for Terms and Conditions to see the applicable exclusions and waiting periods on your Plan and to see how your Plan works.

Queries: 📞 **087 736 7772**   ✉ **fnblife@fnb.co.za**