



Brandman Health Plan has partnered with CareCar.

Together we will ensure you have constant access to the transportation you rely on for your medical needs. With a people-first approach, CareCar believes in being community-focused and is backed by the highest on-time rates and shortest wait times in the country. Brandman Health Plan and CareCar are excited to share our partnership with you and to serve our shared community together for many years to come.

Scheduling a ride with CareCar is Easy!

Call your dedicated Brandman Health Plan transport request line.

Please have your member ID ready when you call. Available 24 hours a day, 7 days a week.

844-743-7179

You can also schedule on our website at:

<https://carecar.co/schedule/>



How you can use this supplemental benefit:

Schedule your trip 24 hours in advance. While same-day schedules are accommodated as much as possible, we ask that you schedule at least 24 hours in advance.

Go to and from approved locations. You may only request transport to plan-approved locations, such as, but not limited to, physician offices, medical facilities, and hospitals.

24 one-way trips. Depending on the plan you are enrolled in, you may have a limit of 24 one-way trips per year.

Full-service communication and scheduling. On the day of transportation, a CareCar Partner will call you 10-15 minutes before your scheduled pick-up time to give you your driver details.

Call us anytime to schedule, cancel, or book a return. If you're scheduled for a return "will call," just give us a call and we will send a driver to you. If you scheduled a return time, we will send a car at that time. If you are ready sooner, give us a call and we will come to pick you up. *Please note that 24-hour advance notice for cancellations is required or you may be deducted a one-way trip from your benefit.