

## 6 Help

There are 2 options available with regards to help on the system. The user can choose to view a help video of the current screen that they require help with, or the user can access a help PDF on the specific function or a help PDF of the full system. Both of these can be accessed through the Help navigation bar dropdown pictured below.

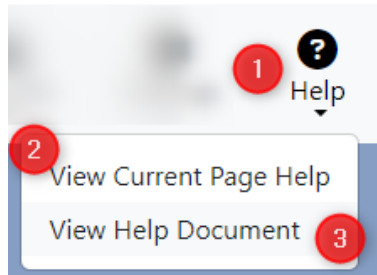


Figure 1: Help Navbar Dropdown

#	Item Name	Item Description
1	Help Navbar Option	When clicked the system will display the 2 help dropdown options.
2	View Current Page Help Button	When clicked the system will display the current page help video modal.
3	View Help Document	When clicked the system will route the user to the help page.

Table 1: Help Navbar Dropdown

This functionality is showcased with the following use cases:

### 6.1 1.9 Initiate Current Page Help Video

**Purpose:** The purpose of this modal is to allow the user to access a help video about the current screen they are viewing.

**Navigation:** The user can access a pre-recorded help video about the screen that they are currently viewing by clicking the “View Current Page Help” dropdown button of the Help navigation bar option. The pre-recorded screen will be displayed in a modal which will look as follows:

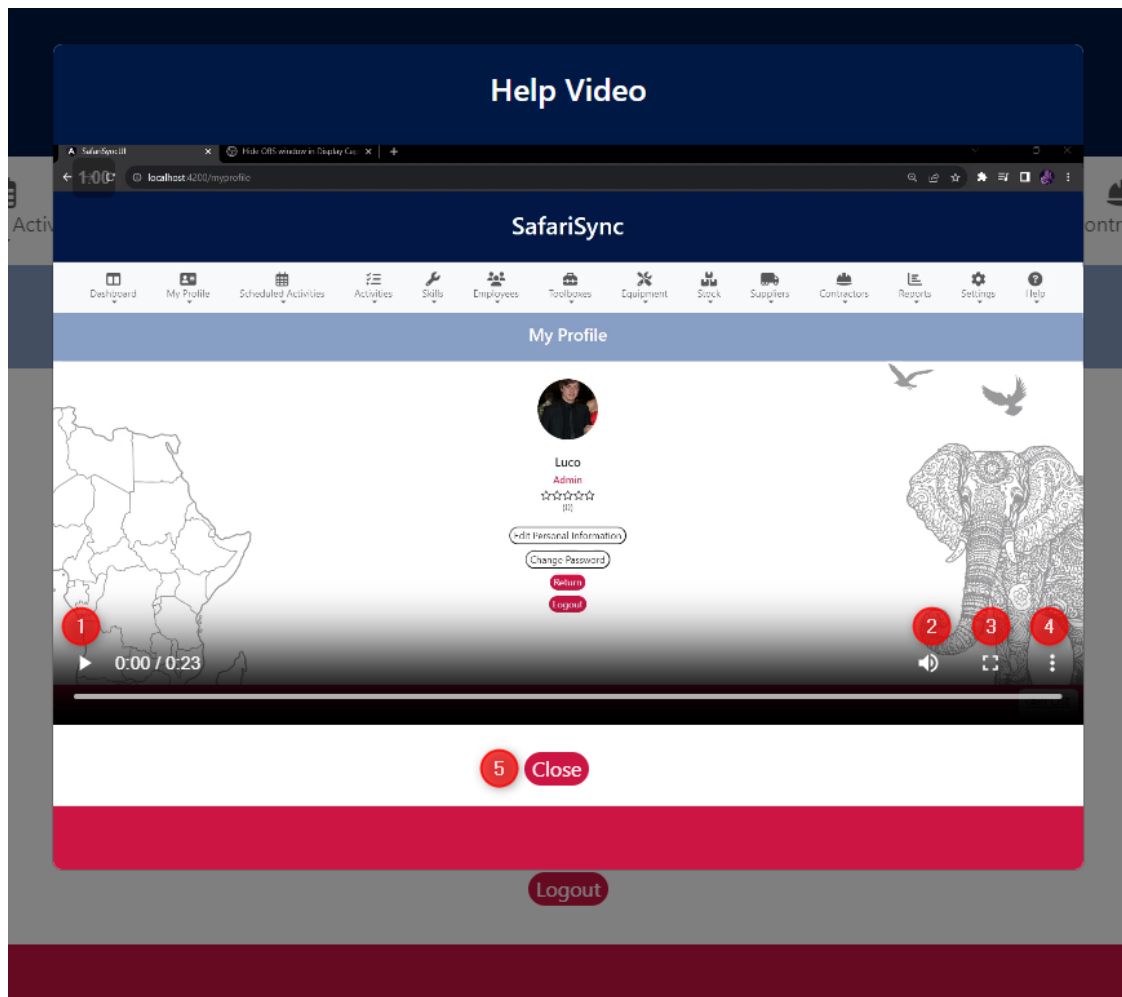


Figure 2: Initiate Current Page Help Video Modal

#	Item Name	Item Description
1	Play/Pause Button	When clicked the video will play/pause.
2	Volume Adjust Button	When clicked a volume slider will appear allowing the user to adjust the video's volume.
3	Full Screen Button	When clicked the video will become full screen taking up the entire screen.
4	Additional Options Button	When clicked the user will be able to change the playback speed of the video.
5	Close Button	When clicked the modal will close.

Table 2: Initiate Current Page Help Video

## 6.2 1.10 View Help

**Purpose:** The purpose of this screen is to allow the user to access a full help document of the entire system and access specific help documents according to specific functions. These help documents can also be searched to find the specific document that the user is looking for.

**Navigation:** The user can access the “Help Page” screen by clicking the “View Help Document” dropdown button of the Help navigation bar option. The “Help Page” screen will be displayed which will look as follows:

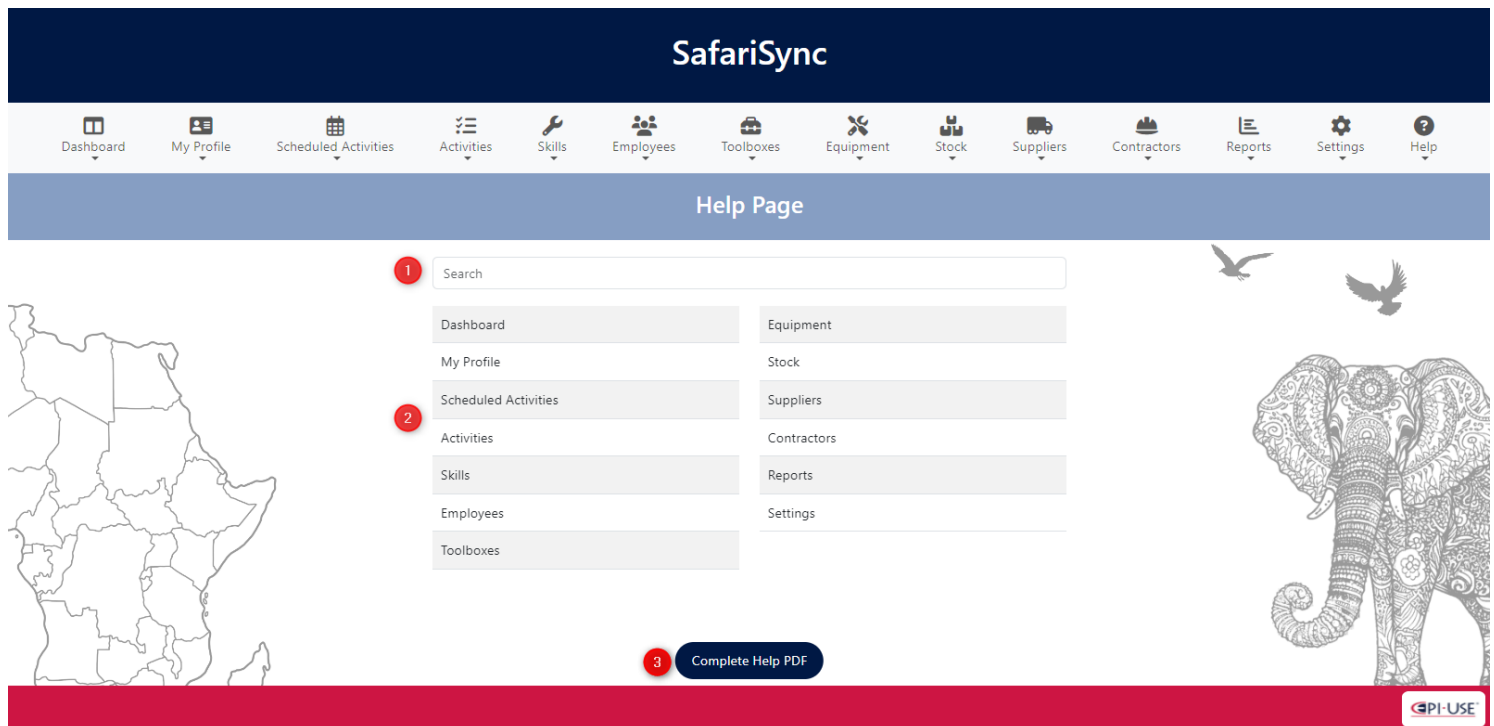


Figure 3: Help Page Screen

#	Item Name	Item Description
1	Search Bar	The user enters search criteria which will filter the specific help PDF documents.
2	Specific Help PDFs table	The user can click on a specific help PDF that they would like to view on a specific function and the system will display the document in a PDF reader where the user can view and download the PDF.
3	Complete Help PDF Button	When clicked the system will display the complete system help PDF in a PDF reader where the user can view and download the PDF.

Table 3: Help Page Screen

### 6.3 Additional Help Contact Details

If a user still requires additional help with the system, they can contact the ByteBuilders team who will be very willing to assist in any way possible.

Email: [u21618543@gmail.com](mailto:u21618543@gmail.com)

Cell Number: 0727092018