



## Survey Questionnaire

### Research study for the design of a web application that would act as a hub of services for the transgender community in Liverpool

Name: Click or tap here to enter text.

[Service provider only] Organisation: Click or tap here to enter text.

[Service provider only] Position: Click or tap here to enter text.

#### Introduction

The proposed app would act as hub of services for the transgender community in Liverpool, attempting to bring them all together in a single, accessible place to help people find the services they need.

Features of the proposed application are described below, and you will be asked your thoughts on them (either as an individual or as a service provider) and how important they are to you.

Please remember that both negative and positive feedback are useful and important!

### Feature 1

A map which displays local trans services, such as mental health, trans-friendly GP practices, sexual health, peer support and hair removal.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 2

Each service when selected on the map will display information and contact details.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 3

Tags can be selected to show or hide the services displayed on the map by type.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 4

The ability to show directions on the map from where you are to a selected service.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 5

A database of the services that can be searched and will return a list of services based on your search query.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 6

A calendar of events run by services featured in the app, such as Trans Day of Visibility events, support group meetups and socials.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
[Service provider only] How would you feel about the feature if it required you to add the events yourself? [leave blank if not applicable]	Click or tap here to enter text.
[Potential app user only] How would you feel about the feature if it required you to register and create an account? [leave blank if not applicable]	Click or tap here to enter text.
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 7

Having full control over privacy settings to prevent accidentally outing yourself, such as notifications and changing the name of the app to something innocuous.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Feature 8

Another feature has been proposed that is being considered for inclusion in the app. It is a map which displays the location of gender-neutral toilets at businesses such as cafés, restaurants, and pubs.

Would this feature be useful to you and why/why not?	Click or tap here to enter text.
How would you rate the importance of this feature?	None <input type="checkbox"/> Low <input type="checkbox"/> Medium <input type="checkbox"/> High <input type="checkbox"/>
Would the feature make you more likely to use the app and why/why not?	Click or tap here to enter text.
Is there anything missing from the feature that you would find useful?	Click or tap here to enter text.

### Additional Feedback

Do you have any suggestions or comments about the application?

Are there any additional features you would find useful in this app?	Click or tap here to enter text.
Are there any comments or suggestions you would like to add?	Click or tap here to enter text.

### Thanks

Thank you for taking the time to answer the questions!